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Edwin M. Lee, Mayor
Mohammed Nuru, Director

DPW Order No: 181504

CITY AND COUNTY OF SAN FRANCISCO
 DEPARTMENT OF PUBLIC WORKS

Whereas, on March 14, 2013, Recology Sunset Scavenger and Recology Golden Gate applied for increases in the rates to be charged for refuse collection service rendered to residential and apartment buildings; and

Whereas, the Director of Public Works has investigated this application and has reported in his Report dated June 7, 2013, that an average increase of 19.89% in rates to be charged for refuse collection from residential and apartment buildings is justified at this time; and

Whereas, the Director of Public Works has found in his Report that it is reasonable to increase these base rates each year by a cost-of-living adjustment (COLA) for up to four years after the base year (Rate Year 2014, which begins July 1, 2013) through and including Rate Year 2018, and the Director will issue rate schedules for subsequent rate years after applying the COLA factor as appropriate; and

Whereas, upon review of the Director's recommended order, the Refuse Collection and Disposal Rate Board issued a resolution on July 30, 2013, directing the Director to revise his order; now therefore,

Be it ordered, that the following schedule of refuse collection rates shall be charged, effective August 1, 2013, by Recology Sunset Scavenger and Recology Golden Gate in the City and County of San Francisco, and that the procedures governing the rates as put forth in the said Report are in effect:

Description of Monthly Charge	Charge
Rates for 1-5 Unit Residential Buildings	
Base Charge for Service	
Per dwelling unit	\$5.00
Trash Volume Charge for Weekly Collection	



20-gallon bin	\$15.68
32-gallon bin	\$25.08
Recycling Volume Charge for Weekly Collection	
32-gallon bin	\$2.00
Composting Volume Charge for Weekly Collection	
32-gallon bin	\$2.00
Low Income Discounts	
Households with income less than or equal to 150% of the poverty level may qualify for 25% base and volume discounts.	
Distance, Elevation and Key Charges	
No extra charge for collection less than 25 feet from curb. Distance charge per bin for collection from each 25 foot increment thereafter.	\$9.08
No extra charge for collection less than 4 feet elevation change from street level. Elevation charge per bin for collection from each 8 foot increment thereafter.	\$9.84
Weekly key use.	\$13.25
Distance, elevation and key charges are waived for customers with a permanent disability that pay for individual service and certify they are physically unable to place bins at the curb and no able-bodied persons live in their residence. Customer must place bins in a location as accessible as possible for collection.	
Rates for 6 Unit and Larger Apartment Buildings	
Base Charge for Service	
Per dwelling unit	\$5.00
Volume Charges for Weekly Collection	
Collection volume is charged equally for trash, recycling and composting. A landfill diversion discount equal to the diversion volume percentage less 10% is then subtracted, up to a maximum discount of 75%. Diversion volume percentage equals recycling and composting volume divided by total volume.	
32-gallon bin	\$25.08
1-cubic yard bin	\$158.29
Distance, Elevation, Key and Special Service Charges	
No extra charge for collection less than 100 feet from curb. Distance charge is 25% times volume charge (before diversion discount) for weekly collection from any additional distance. Distance is from curb to farthest bin.	
No extra charge for collection less than 4 feet elevation change from street level. Elevation charge is 25% times volume charge (before diversion discount) for weekly collection from elevation changes within each 8 foot increment thereafter. Elevation is from street level to farthest bin.	
Weekly key use.	\$13.25
An extra charge of 50% times volume charge (before diversion discount) applies for each trap door (collector must lift a cover and pull bins up to street level), clearing of a disposal chute, rake-out (disposal chute without a bin) or bin located on a ledge one foot or more above floor.	



Contingent Rate Provisions

Recology may increase the charges in the schedule of refuse collection rates by an additional 0.15% for the West Wing project, upon receiving notice from the Director that the Companies have satisfied the requirements specified in the Director's Report; and

Recology shall decrease the schedule of refuse collection rates by 1.73%, effective July 1, 2016, unless the Refuse Collection and Disposal Rate Board authorizes the continued inclusion of a proportionate share of the costs of the abandoned materials collection program in the residential rate base as provided in the Rate Board's resolution.

Additional Provisions and Requirements for all Customers

Residential and apartment rates apply to single and multi-family homes, flats, apartments, condominiums, tenancies in common, in-law units, lofts, live/work spaces (unless clearly commercial), single room occupancy hotels (with an apartment license) and low income housing. Buildings with more than 600 rooms (not counting kitchens and bathrooms) or with bins 3 yards or larger or compactor service, mixed-use buildings without dedicated residential bins and all other buildings are charged commercial rates. Customer must provide accurate unit and room counts, subject to verification by Recology.

City law mandates everyone must have adequate refuse service, pay for service on time and properly separate recyclables, compostables and trash. Minimum trash service is 20 gallons weekly for single-family and 16 gallons weekly per unit for multi-family buildings. Minimum service is 16 gallons weekly per unit for recycling and 4 gallons weekly for composting, unless there are no recyclables or compostables in the trash. Bins may be shared by dwelling units within one building if refuse service minimums are met. Apartment rates are for shared bins only.

Recycling, composting and trash bins should be at the same location. Bins shall be unobstructed and placed for easy access so they can be used and serviced in a normal and safe manner, as determined by Recology.

Refuse is to be in standard bins. Standard bin volume charges are linear. Loose material, overflow (lid must be closed), overweight (more than 2 pounds per gallon) or non-standard bins may be charged the next highest standard bin rate. Cardboard must be put in a bin, cardboard box or paper bags not exceeding 2 feet in any dimension, or else it may be charged \$5 per setout.

Additional frequency charges are linear (weekly service charges are multiplied by the number of collections per week). 20-gallon bins are not serviced more frequently than once per week.

Saturday service is 75% more than the applicable rate (including volume, distance, elevation, key and special service charges) for weekday service. For Saturday collection, at least 3 day per week service is required.

Sunday service is 175% more than the applicable rate (including volume, distance, elevation, key and special service charges) for weekday service. For Sunday collection, daily service is required.

Street level and curb is where vehicle must park to service customer's bins. Distance is measured from vehicle along service path to bins. Elevation is determined by adding all distances up and down along service path.



Volume, distance, elevation, key and other charges are per location. Charges may be split among customers at the same location at 150% of the otherwise applicable rate. If two or more customers split service charges, they will be applied to each billpayer equally or as designated by the customers, subject to approval by Recology.

A key charge is applied each time weekly a key (including a key pad, combination lock, electronic door opener or other such entry mechanism) is required to enter or leave/secure premises, or unlock or relock containers (including having to get out of vehicle again even if no key is required, such as relocking frontload bins). A key charge will not be applied for relocking rearload or sideload bins.

Contaminated recycling and composting bins may be charged as trash. Trash with excessive recyclables or compostables may be charged a 50% processing fee.

Recology performs service audits from time to time and will adjust the service levels to reflect actual service being provided. It is the customer's responsibility to monitor all services and charges and notify Recology of any errors. Service adjustments or credits will not exceed 30 days or one billing cycle, whichever is greater, from the time of notification by the customer.

Recology is responsible for normal wear of bins provided to customers. Customers are responsible for damaged bins beyond normal wear, reporting missing bins and excessive missing bins. Bin cleaning service is available with additional charges.

\$20 will be charged to open a service account. Closing an account is only allowed for residency changes. Credit will be given for suspension of service (e.g., vacations) for more than two weeks. Customers must notify Recology of the suspension and restart dates before start of suspension. Base charges are not credited and an administrative fee of \$10 is charged to restart service after suspension.

E-bill customers will be credited \$1 for each bill received and paid electronically.

\$25 will be charged for each check returned for insufficient funds.

7/30/2013

X Mohammed Nuru

Nuru, Mohammed
Approver 1





Edwin M. Lee, Mayor
Mohammed Nuru, Director

DPW Order No: 181503

CITY AND COUNTY OF SAN FRANCISCO
DEPARTMENT OF PUBLIC WORKS

Whereas, on March 14, 2013, Recology San Francisco applied for an increase in the maximum rate to be charged for the disposal of refuse collected by licensed refuse collectors in the City and County of San Francisco; and

Whereas, the Director of Public Works has investigated this application and has reported in his Report dated June 7, 2013, that an increase of 4.52% has been justified; and

Whereas, the Director of Public Works has found in his Report that it is reasonable to increase these base rates each year by a cost-of-living adjustment (COLA) and the Director will issue rate schedules for subsequent rate years after applying the COLA factor as appropriate; and

Whereas, upon review of the Director's recommended order, the Refuse Collection and Disposal Rate Board issued a resolution on July 30, 2013, directing the Director to revise his order; now therefore,

Be it ordered, that the maximum rate per ton for the disposal of refuse to be charged any person, firm, or corporation authorized by the Board of Supervisors to dispose of refuse, shall be \$147.13, effective August 1, 2013; and

Be it ordered, that the maximum rate per ton for the disposal of refuse may be adjusted by a COLA mechanism in subsequent rate years as set forth in said Report for four years after the base year (Rate Year 2014, which begins July 1, 2013), through and including Rate Year 2018; and

Be it ordered, that Recology San Francisco may increase the base year rate per ton for the disposal of refuse by an amount not to exceed \$0.56 (plus COLA) for the West Wing project, upon receiving notice from the Director that the Companies have satisfied the requirements specified in the Director's Report; and

Be it ordered, that Recology San Francisco may increase the base year rate per ton for the disposal of refuse by \$0.65 (plus COLA), effective July 1, 2016, unless the Refuse Collection and Disposal Rate Board authorizes the continued inclusion of a proportionate share of the costs of the abandoned materials collection program in the residential rate base as provided in the Rate



Board's resolution; and

Be it ordered, that the procedures governing the use of funds from the Impound Account and the Special Reserve Fund, as set forth in said Report, shall remain in effect.

7/30/2013

X Mohammed Nuru

Nuru, Mohammed

Approver 1

