1	CITY AND COUNTY OF SAN FRANCISCO
2	REFUSE COLLECTION AND DISPOSAL RATE BOARD
3	SPECIAL MEETING AND HEARING
4	
5	CITY HALL
6	1 DR. CARLTON B. GOODLETT PLACE, ROOM 408
7	SAN FRANCISCO, CA 94102
8	
9	Tuesday, July 9, 2013
10	Volume II
11	(pages 103-220)
12	
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	REPORTED BY: FREDDIE REPPOND
23	
24	FREDDIE REPPOND STENOGRAPHIC REPORTER
25	(415) 469-8867

1	FOR REFUSE COLLECTION AND DISPOSAL RATE BOARD:
2	Linda Yeung, Deputy City Administrator, Chair
	Michael Carlin, Deputy General Manager, Public
3	Utilities Commission
	Ben Rosenfield, City Controller
4	Marie C. Blits, Deputy City Attorney, of Counsel
	Anna Low, Clerk
5	
_	FOR DEPARTMENT OF PUBLIC WORKS:
6	
_	Mohammed Nuru, Director
7	Douglas Legg, Manager of Finance, Budget, and Performance
8	Ann Carey, Project Manager
0	Thomas C. Owen, Deputy City Attorney, of Counsel
9	momas c. owen, bepacy city meteriney, or counser
	FOR DEPARTMENT OF THE ENVIRONMENT:
10	
	Robert Haley
11	
	FOR THE APPLICANT:
12	
	Jon Braslaw, Assistant Group Manager, Recology
13	Michael J. Baker, Esq., Arnold & Porter, LLP
14	FOR THE RATEPAYER ADVOCATE:
15	Peter Deibler
16	MEMBERS OF THE PUBLIC:
17	Stuart Gardiner
1 0	Kermit Kubitz Nancy Wuerfel
18 19	Namey wuerlei
19 20	
21	
22	
23	
24	
25	

Tuesday, July 9, 2013

1:30 p.m.

PROCEEDINGS

MS. YEUNG: Good afternoon. I call this hearing to order. For the record, it is Tuesday, July 9th, 2013, at 1:30 p.m. and we're in City Hall, Room 408. This is a special meeting of the City and County of San Francisco Refuse Collection and Disposal Rate Board continued from Monday, July 8th, when we met in the same room.

I am Linda Yeung, Deputy City Administrator and Chair of the Refuse Collection and Disposal Rate Board for the City and County of San Francisco. The two other members of the Rate Board are Ben Rosenfield, Controller of the City and County of San Francisco, and Michael Carlin, Deputy General Manager of the City's Public Utilities Commission. So thank you, Ben and Michael, for serving.

Also present is Deputy City Attorney Marie
Blits from the City Attorney's Government Team, who is
serving as counsel to the Rate Board; and her assistant,
Anna Low, who is serving as our clerk today. Thank you
to Anna and Marie.

Present for DPW are DPW Director Mohammed
Nuru; DPW Manager of Finance, Budget, and Performance
Douglas Legg; and Project Manager Ann Carey.

Our hearing today is again being transcribed by stenographic reporter Freddie Reppond.

We are still making a tape recording of this proceeding. So please speak only one at a time and speak directly into your microphone so that you can be clearly heard. Please turn off cellphones, pagers, and other sound-producing electronic devices so that our hearing will not be interrupted.

I'm going to ask again if there are members of the public who may need translation. Thank you.

As we noted yesterday, the purpose of this
Rate Board meeting is to hear and consider objections to
the report and recommended orders issued by the DPW
Director on June 7th, 2013, that would increase
residential refuse collection and disposal rates. The
report and recommended orders were issued in response to
a rate application filed by Applicant Recology Sunset
Scavenger, Recology Golden Gate, and Recology San
Francisco, also simply referenced as Recology.

Before issuing his report and recommended order, the DPW Director held a series of public hearings on that rate application. Copies of the agenda for this hearing are available on the side table for you to pick up, together with copies of the written objections that will be heard by this board. And the DPW Director's

June 7th report and recommended order.

There are also binders of material that you may review but which must stay in the room. The first one, the black binder, contains the agenda for this hearing and related documents, including the objections filed by the five objectors that were heard and the DPW Director's June 7th report and recommended orders. The second, the white binder, contains the reporter's transcripts and exhibits from the DPW Director's 2013 hearings.

Today's session will end by 5:30 p.m. If we're not completed today, we will continue our hearing next Monday, July 15th; and we will not be meeting this Friday July 12th. And, again, we'll be meeting in this room at 1:30. So that is a change from what was posted in the agenda.

I will now briefly describe how we are proceeding. Our hearing is primarily governed by the City's 1932 Initiative Ordinance that established this rate-setting process and by rules of procedure adopted by the DPW Director. On Monday you heard introductory remarks from me as the Chair under Agenda Item No. 2, which I am again summarizing here this afternoon.

Next, under Agenda Item No. 3, we heard opening remarks from the City's Ratepayer Advocate,

2.

Peter Deibler of HFH Consultants. Next, under Agenda

Items No. 4.A. through 4.E., we heard presentations from

four of the five objectors who filed written objections

with the Rate Board by the June 24th, 2013, statutory

deadline: Stuart Gardiner; Kermit Kubitz; Nancy

Wuerfel; and Michael Baker, on behalf of the applicant

refuse rate companies.

As the chair, I read into the record the objections filed by Josephine Zhao, with extended families of 15 members and members of the Asian-American Voters.org, as Ms. Zhao was unable to appear.

I would like to thank each of the objectors both for their thoughtful input for their adherence to our procedural rules and time limit. This aids in our conduct of a fair and efficient hearing and is much appreciated by this Board.

Under Agenda Item No. 6, DPW Director Mohammed Nuru reviewed DPW Director's process and resulting report and recommended orders and responded to objections from the objectors. We also heard public comment under Agenda Items 5, 7, and 8. This afternoon we plan to complete any further Board questions and public comment and then move into Agenda Items 9 and 10 for Rate Board deliberations and possible action regarding the DPW Director's proposed order, objections

to the proposed order -- let me repeat that -- objections to the proposed order and a resolution adopting findings of the Rate Board.

Today, as we did on Monday, at around 2:30 we will move to agenda Items 5, 7 and 8 and allow three types of public comment. In order to conduct this portion of the hearing more efficiently, I suggest that anyone who wishes to speak complete a speaker card. There are yellow speaker cards available on the table on the side of the room and from our clerk. I also suggest that any group of persons with similar interests designate a representative to act as spokesperson.

Agenda Item No. 5 we will hear comments from persons who wish to speak in agreement with any or all of the 22 objections filed by the five objectors, up to a maximum of 15 minutes today for all of the speakers combined. Each person will be given the same amount of time, up to a three-minute maximum. When you begin your comments under this item, please identify the objection number and description on the agenda for each objection that you support and identify what parts of the administrative record support your points.

For the second public comment category under Agenda Item No. 7, we will hear comments from persons

2.

who wish to speak in agreement with any or all of the DPW Director's responses to objections and recommended order, up to a maximum of 15 minutes today for all three -- all of these speakers combined. Each person will be given the same amount of time, up to three minutes maximum. When you begin your comments, please specifically identify which of the DPW Director's points you're supporting and identify what parts of the administrative record support your points.

Agenda Item No. 8, we will hear general public comment from persons on matters within the jurisdiction of the board that have not been heard as comments on the objections or comments on the Director's recommended order, up to a maximum of 15 minutes today for all of the speakers combined. Please be advised that although the Board will listen to all general public comments in this third category of public comment, the Board cannot use the information provided in finally deciding the rates unless the comment is specifically tied to one or more of the 22 objections being heard or to the DPW Director's responses to those objections and proposed order.

Procedures for the Board to act on the rate application -- so for procedures for the Board to act

2.

today. After additional comments have been received this morning, the Board will close the public hearing and move to Agenda Items 9 and 10; or it will deliberate and take action to approve or deny the rate application in whole or in part and issue an order. In this process the Board will address each separate objection. The Board acts by majority vote. If for any reason the Board does not act within 60 days of the day that the DPW Director recommended his recommended order, which was June 7, 2013, the DPW Director's order will be deemed the order of the Rate Board.

I want to emphasize again to everyone addressing the Rate Board, whether the applicant, the public, or staff, that your comments must be strictly limited to the specific items that are subject to this hearing. In other words, the only items before the Rate Board are the objections to the specific issues in the Director's Report and Recommended Order that were filed with the Rate Board by June 24th, as listed on our agenda. The Board can act only on those items.

I also want to emphasize that the Rate Board may only consider evidence admitted into the administrative record during DPW Director's refuse rate hearings. The administrative record is contained in the white binder of the reporter's transcripts and exhibits

2.

on the table. Any other evidence is inadmissible before this Rate Board. So this Board will not hear items that are not properly before it and it will not rely upon facts outside the administrative record. Also note that in my capacity as Chair I may modify these procedures as the hearing progresses as may be needed to ensure a fair and efficient proceeding.

So let me correct myself. So the meeting on Friday is cancelled, but next Monday is July 15th.

Okay. So at this time I'd like to hear additional information from a number of people. And I thank DPW Director Nuru for his responses of July 5th. And one of the first things he mentioned was that the City has retained the Ratepayer Advocate and he is here to assist members of the public as part of his application review process.

So I'm going to ask Mr. Deibler to come to the podium.

MR. DEIBLER: Good afternoon. Thank you.

MS. YEUNG: Mr. Deibler, I think yesterday I forgot to ask to swear you in, so I'm going to do that now.

If you could raise your right hand. Do you solemnly state or affirm under penalty of perjury that the evidence you gave and will give in this matter shall

be the truth, the whole truth, and nothing but the 1 2. truth? MR. DEIBLER: I do. 3 4 MS. YEUNG: As to what you testified to and 5 what you may testify to? 6 MR. DEIBLER: I do. 7 MS. YEUNG: Thank you. And you have five minutes. Thank you. 8 9 MR. DEIBLER: Okay. I'll try to make it short. 10 11 First of all, I want to congratulate the objectors, I think, both in terms of their written 12 material and their spoken defense of their objections. 13 14 I want to make a few comments and ask several questions regarding some of the objections. And that's 15 what I'll launch into now. 16 First, in Objection 5 there's an important 17 correction that needs to be made, which is on page 3 of 18 19 the Department of Public Works' responses regarding --20 at the end of the first paragraph is a statement that 21 Ratepayer Advocate's outgoing phone message included translations. It did not. So that's an important 22 23 clarification. That sentence should be struck. Regarding Objection 10, on page 4 of the 24 25 responses at the end of the third paragraph, I'd like to

2.

add or suggest that the addition be made that the Ratepayer Advocate also be involved in terms of assisting with developing how information can be presented most clearly regarding the two processes and that information — that the ratepayer Website in the future have a role in presenting that information, which it did not have this time, to help avoid confusion.

On Objection 14, I'd like to suggest that there might be value in determining whether the facilitation agreement could in fact be renegotiated in the near term to allow City discretion to withdraw funds in excess of the minimum balance of 15 million since there's 29 million and something and change in it now.

At page 18, the Director's report states that this land purchase -- at this point you're referring just the land purchase -- states that the use of the fund might require amending the facilitation agreement and procedures. So in my mind I guess there's a question of whether it's even certain that those funds can't be tapped for whether rate relief, land purchase, other purposes. And I guess you consider it.

I guess there was also a question that I was asked to ask to get a clarification. We know the answer, but we'd like to get it on the record to be clarified. In Exhibit 3, page 14, of the narrative --

2.

Recology's narrative with the rate application -- it makes a statement regarding the rate -- I'm sorry -- the surcharge of 1.3 percent. And it sounds as though in present terms the surcharge is being added to the rates. Rather than on top of the rates, it's being built into the rates. My understanding from the Director's Report is that the surcharge is no more. I'd like to just have that confirmed for everyone. Thank you.

Objection 15, on page 7 of the DPW response there appears to me to state that costs are in effect overstated and that tonnage costs are all assigned to residential rates, although some of the tons are commercial in future, while revenues are understated because of the assumption of the minimum service level, rather than perhaps an average service level or some other measure. And the question would be, are those the best assumptions for calculating the added net revenue?

Objection 19. In general I think the question of abandoned materials transfer obviously is a key issue before the Rate Board -- the program transfer. And I think the issues have been discussed in detail and quite well. I have one comment, which is that, if the issue of the benefit versus the cost is of importance, which is what Objection 19 is about -- and it may not be if you decide this issue on other grounds, such as 218 or

2.

2.1

minutes.

overall eligibility. Then the statement is on page 8 of the response from DPW is that there are certain costs that were not included -- overhead costs and direct costs in their calculation of what the City currently pays to provide that service. And those -- that information could be provided. There might be some guess-estimation involved, but if that's of use in answering that question, you need that question answered. I suggest that you request that information.

Few more quick ones. On Objection 22, I just want to reiterate support for the Director's determination that the Brisbane fee is not eligible for application of the operating ratio. I say "reiterate" because I spoke to this also in the May hearings. And while I agree with the DPW response that -- I know it's in detail -- the risk to the company is minimal, this is really about whether there is a risk or not. I guess I agree with Mr. Baker that there may be a potential precedent here, but I think the proper precedent is to ensure the pass-through expenses are consistently treated as such.

Okay. May I have a last comment?

MS. YEUNG: I'm just going to extend it to ten

Thank you.

MR. DEIBLER: I just have one more minute

maybe. Thank you.

In general, I'd just like to make a comment, which may be germane in part. It's not specific to one objection. And that is that the 1932 Ordinance and its subsequent interpretation results in a long and expensive revenue process. And that's just a fact that no one will dispute, I don't think.

One effect, though, of that process and associated expense is that each party needs to put significant effort into trying to anticipate risk and protect itself -- both the City and Recology in particularly Years 2 and 3 and, if longer, the outlying years. And the Brisbane fee is a good example that the 1932 process does not allow any means for Recology to recover any potential increase except in the context of a full review such as this one. So Recology must then base the argument for being compensated now basically. But there is some potential risk, so need to be compensated now; and hence the argument for the operating ratio. It's puts everyone in a difficult position.

Pages 19 and 20 of the Director's Report discusses future rate-making procedures and the concept of streamlined reviews. I realize that's not directly pertinent to the objection, but I think it is to the

Rate Board's purview, maybe more broadly. And I strongly support ongoing consideration of how to streamline the process to reduce costs while maintaining full opportunity for public input within the structure of the 1932 Ordinance, obviously. And one aspect of that that is focused on there is allowing for more targeted reviews, where maybe one issue is raised, for instance when a shift in disposal site comes up in two or three years, that that would be the only topic of discussion. It would narrow the focus and allow for probably a less complicated process and also one that's more understandable to the public.

So thank you.

2.

MS. YEUNG: Mr. Deibler, do you have what you just read off -- copies available to us?

MR. DEIBLER: I'm sorry. I did not make copies. I can provide those.

MS. YEUNG: Or at a minimum, can you go back and just state what document you're referring to and then what the objection numbers are, because it was pretty fast.

MR. DEIBLER: Sure. Sorry. Well, I had five minutes. Sorry. No problem.

First is Objection 5; and that's page 3 of DPW's response. It's regarding the end of the first

paragraph, the statement in the last sentence.

The second is Objection 10, which is the third paragraph of page 4 of the response. I believe that's at the end of the paragraph. Yes. I'm referring to -- prior to the next rate process I will work with the companies and the City Attorney's office to see if there are ways we can make these dual legal requirements clear.

I think the issue is not so much -- I think that on that question I think and am confident that legal requirements were met, but it's really what is required above and beyond that to make it clear.

Objection 14, I was referencing page 18 of the Director's report, which discusses the special reserve fund. And the second part of that item -- the item that I mentioned, there is a question about Exhibit 3, page 14 -- Exhibit 3 regarding the -- in this case -- the 1.3-percent surcharge on the fund. And that's Recology's narrative for the rate application.

Objection 15 is the last paragraph of page 7 of the DPW responses.

19 is the first paragraph of page 8 of the DPW response.

Regarding the Brisbane -- Objection 22 -- I wasn't referring to -- I was making a comment and not

making a specific reference. The reference about the 1 rate process and the streamlining of it -- that's 2. discussed at pages 19 to 20 of the Director's Report. 3 4 MS. YEUNG: Thank you. Can we get a copy of 5 Is it in a form that we can photocopy? that? MR. DEIBLER: Can I email later? Yeah. 6 7 apologize. I don't. It came together quickly. 8 MS. YEUNG: Okay. Thanks. At this time if I could ask the DPW Director 9 and then objectors from yesterday if you have additional 10 11 comments that you will make to the Board. If you can 12 please come up to the mic. MR. NURU: We don't have any additional 13 14 comments at this time. MS. YEUNG: Thank you. 15 Any of the objectors, would you like to come 16 17 up? 18 MR. GARDINER: I would. Thank you, Madam Chairperson. My name is Stuart Gardiner. I believe 19 20 I've already been sworn. I wanted to comment on the hand-delivered 21 letter from Mr. Baker to the Board dated today, which, 22 23 as I understand it, is relevant to Objection 11, which 24 was one of the ones I made; and other objectors made similar objections. I don't have the number right in 25

front of me.

But I first want to begin by saying that the case he cites is not something I've read, so I can't speak from any knowledge of that case other than as how Mr. Baker has described it in the memo. But I have a few points that lead me to suggest that the Board should dig further into this issue before rather than accept this legal memorandum from an advocate's position as the final word. I imagine the City Attorney will be interested in the issue and probably already is.

Let me begin by noting, if you'll turn to page 3 of the first full paragraph of Mr. Baker's letter, he says, even though Proposition 218 has been on the books since 1996, no plaintiff has ever argued in a reported court decision that Prop 218 applies to charges billed by private companies and no court opinion has even suggested that would be a proper interpretation.

It logically follows that that there was no precedent on this point. Mr. Baker, on page 2, argues by analogy that, because the case of Schmeer versus County of Los Angeles dealt with tax or what was proposed to be a tax under Article XIII C and apparently XIII D, it should apply to the charges and fees collected by Recology in this present proceeding.

I think -- I hope it's fair to say that no

2.

court has found that to be the case and it remains to be litigated what the outcome is. I'm not sure, although I would note that, for example, some of the references to cases interpreting other parts of Proposition 218, at least the one that stood out to me of the two he cited, Howard Jarvis Taxpayers Association versus City of Roseville talked about fees paid by a municipal utility and said the result would be different if a private utility were involved. And I would just note for your information that private utilities are regulated under an entirely separate part of the state constitution and the Public Utilities Code by the CPUC. So I question the degree to which that's applicable. And the -- excuse me one second.

The last point I wish to make -- and this is just, I will freely admit, speculative because I'm not familiar with the materials asked you here -- but if the court were to hold, as Mr. Baker predicts, it would -- the result would be absurd in the sense that any municipal government or an agency of a municipal government arrange for a private business -- or private individual for that matter -- to act as its agent and impose fees and charges with no limitation or even replacing municipal services generally available to the public. The results would be astounding, including

things like public safety that would be free rein for 1 unlimited outsourcing in a way that I don't believe 2. Proposition 218 or the courts interpreting it would 3 4 intend. 5 Thank you. So for the record, can I just note 6 MS. YEUNG: 7 that Mr. Gardiner was referencing a document dated July 9th from Arnold & Porter LLP, submitted by Mr. Michael 8 Baker, which was hand-delivered on July 9th, 2013. 9 And are you also submitting for the record 10 11 your other written document? 12 MR. GARDINER: I am. The document I submitted by hand to the Board today was the copy of the notes I 13 14 spoke from in my oral presentation yesterday and a little addition at the end for the public comment I 15 offered later. 16 17 MS. YEUNG: Thank you. Any other objectors would like to come? 18 Mr. Baker? 19 20 MR. BAKER: Yes. Good afternoon. 21 Mr. Gardiner anticipated what I was going to But I just wanted to put it on the record that we 22 23 submitted a letter today that the Chair just referenced. 24 And it specifically relates to Objection 4, 5, 6, 10, 11, and 13. Each of those objections relate in some way 25

to Proposition 218. And the purpose of our letter to make the point that, based on our analysis, Proposition 218 does not apply to these proceedings because the residential refuse rates that we're talking about here are collected and retained by a private company, not by the government. And the case that we cite was one that was decided earlier this year by the Court of Appeals involving a charge that the Board of Supervisors decided that retailers had to charge customers for the use of paper bags a ten-cent charge. And the plaintiff there argued that that was governed by Prop 218. The Court said, no, it's not governed by Prop 218 because this is a charge that is collected by private companies and kept by the private companies.

So there was a lot of discussion of Prop 218 yesterday. And we just wanted to make sure that our position was clear on behalf of the applicants that the substantive provisions of Prop 218, which place certain restrictions on fees and charges and other levies do not apply to these rate proceedings.

Thank you.

MS. YEUNG: Thank you.

Ms. Wuerfel?

MS. WUERFEL: Good afternoon. Nancy Wuerfel.

I'll be brief.

2.

I wanted to give a little more substance to my comments about items -- my Objections No. 17 and 19 -- having to do with the shift of services on to Recology. The background of my concerns was when I was focusing on the LAFCO report generated in 2011 that's part of the exhibits. And having read both volumes of it, it became very clear that the reasons that other municipalities and jurisdictions allow for and encourage the companies with whom they have contracts or franchises -- the reason they encourage to have these services is to allow them to -- in my words -- have an advantage, to show their concern, and to be able to win the bid. And we don't have that same circumstance here.

When you look at the charts -- and I'm sorry. I was unable because of illness to prepare a full presentation to you today. I want to tell you that the charts show that San Francisco is the only municipality in all of their study that has abandoned waste. But it also shows that they're the only one that does not have a contract or a franchise. We have our own unique 1932 Ordinance that allows us to collect garbage by permit. And that's a totally separate arrangement than the way the other municipalities are conducting business with other businesses. It's perfectly okay to say, If you would like to work with us here in City X, this is how

2.

we want you to perform. And they're all going to be on your side of the fence for rates. This is your problem. You figure it out. You make it attractive to us to give you the bid or to give you the franchise. It's a business deal and that's fine. RFPs are good things. Franchises are good things, because everybody in the world knows what the hell is going on.

This is the only place where you can have all of these hearings with all of the paper on this table and all of the experts that I've listened to for all the hearings and still not have a sense of the cost of a program or what we're really getting. And to have this slippery slope begin, where right now we're going to be talking about this. And I'm perfectly confident that you'll find that this particular camel's nose under the tent is okay this time. But how much of the camel is going to be coming time after time after time? I want you to have on you conscience right now this is the decision you're making. In 2020 you'll look me back in the eye and tell me, Gee, that was a great idea in 2013 to let this happen.

This is not good. This brings in 218 issues. And this brings in a fairness issue I can't even begin to describe. But think about what it would be like to be in all the other municipalities and to realize that

they're conducting their businesses the way it's 1 appropriate to do so. And we are now finding out as 2. ratepayers at these hearings this is what you're going 3 4 to be paying for and to have the secretness to the Board of Supervisors and not have all of this on the table. 5 There is no thing as an impound account or anything to 6 7 do with the rates when we hear about our budget process. That's not a category. But it certainly does affect 8 things. And right now it's just being a little bit 9 pregnant. But wait till we get to that eighth month. 10 11 It's going to be very unpleasant. 12 So I encourage you to think in that direction. You're setting a precedent. And, believe me, you're not 13 14 going to go backwards. Recology and the City will be so deep into this, if you don't draw the line in the sand 15 now, we all have a problem. 16 17 Thank you. Thank you, Ms. Wuerfel. 18 MS. YEUNG: 19 Mr. Kubitz. 20 MR. KUBITZ: Good afternoon again. I also have not read the case cited by 21 Mr. Baker in its entirety. However, I note that the 22 23 letter that he provides citing the Schmeer case

emphasizes that the funds associated with the paper-bag

fee are imposed, collected, and retained by a private

24

25

company.

I'd have to look at the definition, but I think "imposed" means direct the execution of or collection of. "Collected" means go through the process of collecting. "Retained" means keeping and not used for any other purpose, including a governmental purpose.

I note that, like garbage in this city, dollars go into different pots. And you have a pot that goes to Recology. You have a pot that goes to the city impound account, the Department of Environment, all the other programs. You have a pot that goes into a special reserve fund. So you have to ask yourself does this factual claim -- collected, imposed, and retained by Recology -- actually apply in the case of the taking over abandoned property -- abandoned materials collection.

And I'd like to pass out the document to which Mr. Deibler referred. This is the narrative summary.

This is page 14 of Exhibit 3 in the record. It's Recology's description of what was the basis for their application in this proceeding. And if you look at the bottom, the last sentence of page 14, it says, In the proposed rates the City has directed the companies to include the equivalent of the 1.3-percent surcharge in its rates and to eliminate the surcharge on top of

the rates.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

I don't know what that means. I can find no evidence in the record of how that was considered or investigated. But when you look at the Director saying, Oh, well, we don't need to touch the surcharge. We made a lot of progress by eliminating the 1.3 percent, I find some inconsistency with this statement that says they directed the companies to include the equivalent of the 1.3-percent surcharge in rates. And so somebody explain that to me.

And the other -- the only other comment I'd make is, to put things in an order-of-magnitude sense, there's been a lot of discussion -- I'm not going to take a position on the Brisbane tax operating ratio, I don't know how to do this. Reverse but -- let' see. Polish notation. \$2.1 million of taxes and operating ratio on that is, like -- call it \$180,000. operating ratio component of taking over abandoned materials, 3.6 million, plus another 9 percent. I think I calculated that, but I don't know if I did it right. And nowhere in the record do you find what the total cost of the abandoned materials takeover. All I can see is 3.6 million plus an operating ratio of 9 percent is another 350,000-something, so that the total cost the City will be incurring -- that is us, the people of San

Francisco -- for abandoned materials transferred to Recology will be -- we're still paying the 2 million because the City isn't eliminating any positions and then we're paying 4 million, including 3.9 or whatever it is -- 3.6 plus an operating ratio. And that's almost double the operating ratio discussed for the Brisbane tax.

Those are my comments. Thank you.

MS. YEUNG: Thank you.

2.

So at this time do the Board Members have any questions for the objectors? Any clarifying questions?

I'm going to talk a little bit about how we're proceeding today. So at 2:30 we will take a break and take public comment. At that time, after the public comment, we will have another period in which we'll ask for additional comment either from the Ratepayer Advocate, DPW Director, any of the objectors and members of the audience, only as it pertains to the objections.

And then at that time what we'll do is close public comment. And what we want to do is -- when we close the public comment portion, we actually have to review the objections.

So the 22 objections have been laid out for us. It's been formatted both numerically by the objections as well as being categorized into the types

of objections. So we as a body will review all of the 1 objections and make comments this afternoon. And then 2. at that time we will look at the DPW Director's proposed 3 4 order and have some deliberation around that. And then depending on where we are at that 5 6 point, if it's clear where we stand as a body, then what 7 we could do is start having discussions and directing the City Attorney's office to start putting some of 8 these materials into resolution on behalf of this board. 9 So I'm thinking at that point, if it's very 10 11 clear, we may very well recess at that point -- sorry -continue it to next Monday; and which we'll get a 12 13 written document from the City Attorney's office 14 outlining our resolution. And at that point we can actually go through and either correct or edit what the 15 resolution looks like. 16 Does that sound acceptable? 17 18 Are there any questions regarding the process? Can I take a question from Ms. Wuerfel? 19 20 MR. CARLIN: Go ahead. 21 MS. WUERFEL: Just quickly, you say you're going to organize the objections within categories. 22 23 Will you tell us ahead of time what those are? MS. YEUNG: Yes. 24

25

MS. WUERFEL: Is it a piece of paper that will

1	be forthcoming?
2	MS. YEUNG: There will be.
3	MS. WUERFEL: Okay.
4	MR. CARLIN: I have a question. I don't know
5	if I should direct it at the Director or I'd like to
6	discuss the special reserve fund. And it's one that's
7	been collected the 1.3 percent. It's been suspended
8	in 2010. It has what seems to be excess funds based on
9	your expert opinion on risk associated with the
10	landfill. It's set to expire in 2016, if I've read the
11	material correctly. And those funds would actually
12	revert back to the ratepayer base at the end of that
13	expiration period.
14	But the real question is what procedure do you
15	have to go through to tap into that fund if you wanted
16	to use it outside of the context of the Altamont
17	landfill?
18	MR. NURU: I'll defer to staff to answer the
19	procedure for
20	MR. CARLIN: You can take a moment.
21	MR. NURU: Okay.
22	MR. OWEN: Tom Owen, City Attorney's office.
23	The contents of the special reserve fund are
24	controlled by the facilitation agreement, so it's not
25	something that the City or the Director of Public Works

2.

can unilaterally make withdrawals. It's in a separate bank account and checks can only be issued with the consent of the president of Recology and the City Administrator.

But, more important, the facilitation agreement specifies the uses that can be made of the funds at this point. It can be drawn upon from time to time for extraordinary expenses resulting from undertakings and indemnities by Sanitary Fill Company, which is now Recology San Francisco, of the costs of control and alternative disposal of hazardous waste and designated waste. And it specifically says, "Withdrawals from the fund are not to take the place of normal rate-making processes by which rates are adjusted to recover costs as they are incurred, but rather to ensure that rates are not subject to major fluctuations from time to time and to protect Recology San Francisco against unusual circumstances."

So it's clear that when the parties signed this agreement they did not contemplate that any part of the special reserve would be used simply to even out rate increases between rate processes.

MR. CARLIN: But, Mr. Owen, is there any sort of limitation on how large the fund could grow? I mean it seems like in 2010 there was a decision made to stop

contributing to the fund. 1 MR. OWEN: Right. I don't have the 2 facilitation agreement with me. I don't believe there's 3 4 a cap on it. There was a minimum of 15 million. because the surcharge is part of the rates, the Rate 5 Board did have the discretion to say we don't need to 6 7 continue to charge it, we've met our contractual obligations. But for the money that's already in the 8 9 special reserve, that money is controlled by the 10 contract. 11 MR. CARLIN: But since it's a contract -- and, again, I'm just exploring here -- hypothetically, could 12 the contract be modified in such a way --13 14 MR. OWEN: Yes. MR. CARLIN: -- and agreeable to which 15 parties? Recology and the City? Or --16 MR. OWEN: I believe the two parties who are 17 subject to the contract. However, the Rate Board could 18 only recommend that, could not direct or compel the 19 20 parties to do that. 21 MR. CARLIN: Okay. MR. ROSENFIELD: And while we're talking about 22 23 the subject, Madam Chair, I don't know if you want to sort of come back to these item by item, it sounds like 24

this afternoon for discussion. These are just simple

25

questions of fact. Okay. I'll hold my question then.

MS. YEUNG: Thank you.

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

Are there any other public comments? Seeing none.

So at this time we have the 22 objections that were raised. They have now been categorized into ten categories. Copies of this will be made available on the side table. The categories: I'm going to say, A, abandoned materials and public litter can cost-shifting. B is unfair rate increases and hardships. C is insufficient multilingual outreach and access. D, Director's hearing record was closed prematurely and the process was not clear. E, the DPW Director has a conflict of interest regarding windfalls, regarding cost-shifting from DPW. F, use of the special reserve fund excess. G, zero-growth projections under-estimate the revenues. H, please explain the just and reasonable standards test. I, no ratepayer-funded citations until illegal dumping fines benefit ratepayers. J is Recology recovery of the Brisbane business license fee via the operating ratio.

So there's two charts on the table. The first chart lists each of the objections numerically. And as it applies to the different categories, there's an X that's marked in the box. Chart No. 2 re-sorts the list

so that now we're looking at each of the columns. And as each of the objections relate to the category we will go through the categories of the objections, A, B, C, and so forth.

So at this time, rather than taking one at a time, I prefer to actually look at categories of the description, if that's okay with the Board. Thank you.

So looking at Chart No. 2, Category A, abandoned materials and public litter can cost-shifting, we found that there were certain items, 1, 11, 13, 17, 19, related to category A. If you have it in front of you, the first one was submitted by Zhao relating to the double-charging. The second was by Stuart Gardiner, the third by Kermit Kubitz. Sorry. I should refer to the number. No. 1 was Zhao. No. 11 was by Mr. Gardiner. Number 13 was by Mr. Kubitz. Number 17 was by Ms. Wuerfel and No. 19 was also by Ms. Wuerfel.

I'm just going to go over the categories first. So Category B had Objections No. 2, 3, 7, 8, and 9. All of these were submitted by Ms. Zhao.

And then Category C regarding insufficient multilingual outreach and access, again there were three items -- yeah, three items. So it's Objections 4, 5, and 6, again submitted by Ms. Zhao.

On Category D, which is the Director's hearing

record, was closed prematurely. There was one 1 objection. That was objection No. 10, raised by 2 Mr. Gardiner. 3 4 Category No. E, DPW Director's conflict of interest. There were three items related to this. It's 5 Objection 12 by Mr. Gardiner, Objection 18 by Ms. 6 7 Wuerfel, and also Objection 20 by Ms. Wuerfel. Category F, regarding the use of the special 8 fund, there's one objection; and that's Objection 14 by 9 Mr. Kubitz. 10 11 For Category G regarding zero-growth 12 projection under-estimates the revenues, there was one objection by Mr. Kubitz, No. 15. 13 14 Under Category H, which is explaining just and reasonable standard, Ms. Wuerfel raised Objection No. 15 16. 16 Regarding Category I, ratepayer-funded 17 citations, there was one objection, Objection No. 21 by 18 Ms. Wuerfel. 19 20 For Recology's recovery of the Brisbane 21 business license fee category, there was one objection, Objection No. 22, which was raised by Mr. Michael Baker 22 23 on behalf of Recology. Is there any question regarding the categories 24 or how they're listed? 25

MR. BAKER: No. Thank you. 1 2 MS. YEUNG: Okay. MR. ROSENFIELD: The only thing I'd add to the 3 4 categories is that maybe as we're talking through them, we can pick up D and E at about the same period of time, 5 because they really are kind of related to each other. 6 7 I understand that you're differentiating them because one is about the shift and the other is about the 8 But to kind of talk about them at the same 9 process. 10 moment. 11 MR. CARLIN: I'd like to do that as well to 12 see what possibilities there are if they are there. 13 MS. YEUNG: Thank you. At this time I'm going 14 to -- so we're going into public comment. Can I get a show of hands the for categories, same as yesterday? So 15 there's three categories of public comment. Could I get 16 a raise of hands how many comments we may have? Hold on 17 18 one second. I have a point of order before I 19 MS. WUERFEL: 20 I'm not clear what you're asking us to do. Are we going to debate categories of the questions? Or are 21 we going to rehash our objections? 22 23 MS. YEUNG: The Board has now listed how we're going to talk about the objections and how they're being 24 categorized. And the Board has decided, of the ten 25

categories, we are going to combine categories A and E 1 2 together as a point of discussion. MS. WUERFEL: Okay. And that's what you're 3 4 taking the comment on is that combination? So the public comment refers 5 MS. YEUNG: No. 6 to what was on the agenda regarding the three public --7 three categories of public comment, one of which is comments in agreement with any or all of the objections, 8 comments in agreement with the DPW Director's 9 recommended order, and general public comment. 10 11 MS. WUERFEL: In regard to being heard the way 12 the charts are describing them? MS. YEUNG: No. So at this time it's a 13 14 general item that was on the agenda. MS. WUERFEL: Okay. Okay. This is general 15 public comment that we are now debating. Thank you for 16 17 your help. 18 MS. YEUNG: Thank you. But I saw no show of 19 hands, am I correct? Okay. So at this time --20 MR. KUBITZ: I don't understand what you are asking for a show of hands about. And I'm sorry. 21 also didn't understand which you were combining. 22 23 apologize. 24 MS. YEUNG: No problem. Let me clarify then. 25 So under the agenda we said at 2:30 we would have public

comment. General public comment was categorized in 1 three categories in support of the objections, in 2 support of the DPW Director's Recommended Order, and 3 4 general public comment. So I was seeing if there was a show of hands. And if there were a lot of people who 5 6 wanted to speak, I was going to keep the three 7 categories separated. But at this time, if I see no hands, we actually skip public comment and take a break. 8 Okay. We'll take a 15-minute recess. 9 Is there any public comment at this time? 10 Thank you. It is now 2:30. We'll reconvene at 2:45. 11 12 Thank you. 13 (Recess from 2:30 p.m. to 2:45 p.m.) 14 MS. YEUNG: Good afternoon. If we could get started, please. 15 So at this time we're going to go over the 16 Chart No. 2. We're going to discuss the categories and 17 18 we're going to break it out into groupings of categories. So A, B, C, we'll discuss them as a body 19 20 and then we will open it up for public comment on each of the categories, after we discuss them. 21 So if we could have Category A, abandoned 22 23 materials and public litter can cost-shifting. Would it be helpful for me to read over the objections again? 24 25 Great. Okay.

So Objection No. 1, ratepayers would be double-charged by Recology's collection of abandoned materials at ratepayer expense because those costs are already covered by taxes.

Objection 11, two programs would be shifted from DPW to Recology residential ratepayers in violation of Proposition 218; abandoned materials collection program and public litter can maintenance. Also, there is no showing of need for the proposed increased services by Recology and no demonstrated justification for the proposed increased costs.

Objection No. 13, moving abandoned materials collection from DPW to Recology is not permitted by Proposition 218, would not provide any the offsetting savings to residents, and no justification was demonstrated for the additional cost.

Objection 17, public program work should not be shifted to Recology for financing by ratepayers when DPW currently carries out that work with City general fund financing. This shift has been proposed without sufficient criteria and process.

Objection 19, rates paid to Recology for collection of City's abandoned waste would be higher than rates paid to DPW to perform this service without demonstrated utilization for the increase.

Now I'm going to tie Category E to this list. Category E, Objection 12: It is a conflict of interest for the DPW Director to decide whether to shift program costs from the DPW budget to ratepayer-funded Recology when the DPW budget could benefit.

Objection 18, DPW would receive a 3.3-million windfall from the City's general fund if DPW's work collecting abandoned waste is shifted to Recology and financed by ratepayers and that the general fund amount remains in the DPW budget.

Objection 20, it is a conflict of interest for the DPW Director to determine that costs shifted onto ratepayers are just and reasonable when that shift benefits his own department.

Members, are there any questions regarding the objections?

Opening for discussion.

MR. CARLIN: So I find this to be an interesting sort of category. One, I really like the performance metrics that are included in this proposal. I think that's something that we can track and judge the efficiency of actually shifting this responsibility to Recology. I also kind of note that the Department of Public Works, the Director, has reduced some of his costs. And while people might think that it's a general

2.

fund sort of windfall, actually he just proposes a budget to the Mayor and includes what he would like to see as far as funding from the general fund.

I had a question regarding the proposal. One is on the disposal tonnage and the charge for that, because in the material that I read DPW did not pay for any disposal of the material from picking up abandoned things on the sidewalks and such. And in the proposal there is a charge for that. And I believe I read in the material that the charge for the tonnage was actually included in the rates.

So did Recology in their application back out whether they thought from the residential rates what was being paid for or not being paid for DPW and then being added back into this proposal, that it's cost neutral?

And I look towards the Director or a representative from Recology. Douglas?

MR. LEGG: The companies did back out the tonnage from the DPW collection. Those tons that are through the abandoned waste that previously had been reported as DPW tons were reduced from DPW tonnage and they show up on the Recology side.

MR. CARLIN: But the charges -- in the report it said DPW was not paying for that. Rather, it was covered by the rates, so general?

MR. LEGG: That is correct. So the rates for many years have included disposal of DPW tonnages at no charge to DPW, but the cost for disposal of those tons has also been included in the rates. And so they are a part of those tons going to the pit and are hauled off to Altamont and we pay for -- the system pays for those tons. But they haven't been charged to DPW. In the same way that you may have a 32-gallon can at your house and within a week that can might be really heavy and one week it might be really light, you're not charged for the tons that you dispose of. The rate that you pay includes a portion -- a fair-share portion of all of the tons.

MR. CARLIN: I was just wondering. This should almost be like an offset somehow or is it not an offset? It seems like it was an additional disposal charge that was already paid for.

MR. LEGG: It's just showing up in a different place. There's nothing -- the offset is that there are tons that are calculated that don't have anybody paying for them. They're part of the total tonnage. And all ratepayers, commercial and residential, previously were paying a slightly higher bill in addition to paying for tons that DPW doesn't pay for. Now it's exactly the same thing. It's just that they're showing them on the

2.

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

books as separate tons that have a certain cost-per-ton disposal cost. Before they weren't showing them -- it's just how they were accounting for them. You know, there's a total cost for total disposal and they divided over -- that total cost over the smaller number of tons. So residential/commercial ratepayers were paying a slightly higher amount per ton. Now they're showing them as regular tons. They're showing a larger amount. They're dividing it over the rate base, but the same tons are being paid for by the same residential and commercial customers. So in terms of the disposal costs that are part of the \$34.00 that you're paying every month, there's no difference at all. You're paying for them one way or the other. It just how they're accounting for them. MR. CARLIN: And some of these start-up costs -- like computers, vehicles, and everything else -- will that go away in Year 2? Will there be a reduction in cost? MR. LEGG: Those are amortized costs, I believe, over three years. So what they've done is they've taken those costs -- there's an assumption that that is a three-year rate and that they're going to be back within three years for a new rate application. they don't come in in three years, that one-third cost

would continue; and for something like a truck, 1 2. ratepayers would be overpaying because the truck is going to have a useful life of more than three years. 3 4 Some of the other equipment costs, probably three years is a reasonable useful life for a computer. 5 6 MR. BRASLAW: Jon Braslaw. I'm with Recology. 7 MS. YEUNG: Okay. If I could ask you to state your name for the record again and would you please 8 9 spell your name. MR. BRASLAW: Certainly. Jon, J-O-N, 10 11 B-r-a-s-l-a-w. 12 MS. YEUNG: If you could raise your right hand. Do you solemnly state or affirm under penalty of 13 14 perjury that the evidence you give in this matter shall be the truth, the whole truth and nothing but the truth? 15 MR. BRASLAW: I do. 16 17 MS. YEUNG: Thank you. MR. BRASLAW: 18 So the costs that you're referring to, or the costs of starting up the program, 19 20 as Mr. Legg said, are amortized over three years because that is the assumed period that this rate would last. 21 It was the assumption that we would be back into the 22 23 process at the end of that period. The vehicles that -- subject to that last 24 question -- those are really amortized over a longer 25

period of time consistent with the lease period for all heavy equipment that we purchase. So the start-up costs specifically related to some of the equipment that we needed to get going was amortized over a shorter period of time. But the vehicles, that's amortized over a longer period.

MR. CARLIN: I believe it was seven years or something like that.

MR. BRASLAW: Correct.

MR. CARLIN: Okay.

2.

MR. ROSENFIELD: I know we've -- just generally speaking, I know we've talked about this issue before at this Board in, I believe, 2010 and 2012 about whether these costs felt fairly included within the rate base in another format. And as we've heard and seen in some of the evidence provided by the companies and DPW, I continue to think that, generally speaking, those costs feel -- generally speaking -- caused by ratepayer action -- the mattress example the Director references. And that the proposed enhancement to the program and transfer over to Recology, if it meets expectation, will improve diversion, which will benefit ratepayers. So generally speaking, that kind of fairness test that was discussed here I know twice prior feels -- continues to feel there for me at least.

2.

2.1

I do have a question about a very specific mention that Mr. Gardiner made in his comments and letter related to a couple of very special types of occasions that we read that this crew is going to be used for. There's reference to -- my guesstimate this is really the department -- are these crews going to be used for parades and special events and fairs and holiday events, which are really much broader events that draw many more people than San Francisco residents and businesses to them?

MR. NURU: The program does include those special events, for some of the parades. And those costs for the abandoned waste material are in there. And I think it's a total of -- the total is about \$53,000.66 cents for all the events.

MR. ROSENFIELD: Okay. So it's not the majority of the planned use of the --

MR. NURU: Absolutely not.

MR. ROSENFIELD: But to me exclusion of those cost feels like it creates greater clarity regarding kind of the nexus between the ratepayer and the charge, which isn't to say that the City couldn't contract with Recology to provide that service, a point that I know has been discussed here, and pay them for it. Simply that the rate base itself wouldn't bear those costs

would be a suggestion.

MR. NURU: We'll be open to amending the parade part of it. We just see it as an operation that Recology is offering, but we would be open to clarifying the abandoned waste instance. Those are events that the City is involved in.

MR. ROSENFIELD: And I wouldn't be arguing that Recology might not be the most efficient means to perform the work, simply that the source of money to pay them likely shouldn't sit with the rate base for clean-up after events that draw so heavily from non-ratepayers.

MR. NURU: We'll definitely clarify the abandoned waste program.

MR. CARLIN: I was just going to add, one of the things I'm kind of echoing some of the comments already made that I generally feel comfortable with this proposal, especially as it's been explained. And, again, I'm very much in favor of the performance metrics. And Mr. Nuru's comment yesterday about mattresses attracting other mattresses is actually true. Whether this is funded by property owners through property taxes into the general fund or the ratepayers, it's kind of like garbage doesn't follow any particular property. It's kind of an event that just happens all

over the place, if I can use the word "events" that we talked about.

2.

But I think one of the things I would like to explore again is in Category, E the special reserve fund, and whether the Director would be kind of open to a recommendation to potentially look at negotiating opening up that fund to create some sort of, like, ratepayer reserve to fund this activity in the future, not that it can be done right away today but maybe in Year 2 or 3 or something like that nature, given that you have the \$29 million in there and --

MR. NURU: I'll defer that to the Board, but we would take that recommendation.

MR. ROSENFIELD: Just so I understand the concept?

MR. CARLIN: If I understand Mr. Owen correctly, we could make a recommendation to the Director to go back and negotiate the special reserve fund, reduce the amount, and then put it into a ratepayer offset fund or something just for this kind of purpose, but not immediately, because you don't want to lose that service. But rather if this is going to be a three-years rate, as Mr. Braslaw stated, perhaps looking back a year from now come back and saying we've either negotiated this or we continue with just having it in

the general rate or we have this other fund to fund 1 these activities. 2. MR. NURU: This is for the parades part we're 3 4 talking about? 5 I'm actually talking about for MR. CARLIN: 6 everything, from the abandoned -- since you have, it 7 seems like an excess amount of money in the special reserve fund. I'm open, Mr. Nuru, to discuss it with 8 9 you, so --MR. NURU: Let me discuss it with my team. 10 11 Yeah, that's a different proposal. 12 MR. CARLIN: Okay. Director Nuru, part of this item 13 MS. YEUNG: 14 includes the public litter can maintenance program. I feel like we have not had a chance to talk about that. 15 Could you come up and talk about what that program looks 16 like now and the cost associated with it and what under 17 18 the proposal it would look like? MR. LEGG: Just the abandoned materials 19 20 collection? 21 MS. YEUNG: No the public litter can units. MR. LEGG: I'm a little bit confused by the 22 23 term "public litter receptacle maintenance," because as I understand, at this time the companies offered this 24 25 year to perform certain maintenance activities on the

2.

litter cans themselves, which is we've had -- we have a lot of theft and breaking of the doors. They're stolen because they have scrap metal value. People bend them off or break them in order to get in to access cans to dig around for recyclables with California redemption value. And so because the companies are servicing those cans, they have said it would be a marginal cost, barely noticeable. If you provided doors and liners we could replace those as we're servicing the cans. We're there every day right now.

The program that DPW receives a 311 call or supervisor or litter patrol or one of our corridor workers sees one of these cans. They radio it in. We send out a special truck to replace the door. Or in the case of liners, that's fairly easy and our trucks generally have liners on them because we're not necessarily making trips.

So that's how I interpreted that in Mr. Gardiner's written objection. That's what I took "maintenance" to mean. Yesterday when I heard Mr. Gardiner speaking to you, though, it sounds like he's talking about servicing the cans and emptying the cans. And that has been in the rates for many, many years and there isn't a significant change in that procedure. DPW does not empty those cans. We haven't

2.

emptied the cans in the 15 years that I've worked for the department. I don't know if there was a time when we did, but it's been a very long time that that's been included in the rates.

And like with the abandoned materials, we believe that the waste is generated by a combination of residential and commercial ratepayers. A lot of the waste in the litter cans are Starbucks cups or things from fast-food establishments or other kinds of establishments that those -- that if you stayed there, you would throw it in their can. They're required to have that service. People leave home in the morning and they have their breakfast or something and they put the waste in the can. It's San Francisco waste that's traveling, essentially. And we believe that it's appropriately included in the rate base.

MS. YEUNG: Thank you.

Any other questions.

MR. ROSENFIELD: On this cluster? Sure. A couple of others.

Just for my colleagues' consideration, a couple of other partially formed thoughts in this part of the world and I would be interested in the department kind of feedback on them. If we approve this new program as part of the rates in whatever form we do, I

2.

would think it would be important to treat it as a pilot, to have some sort of a report regarding the effectiveness of the pilot in increasing diversion, which is ultimately what benefit ratepayers here. And to have a process that then allows for continuance of the pilot what we find in that report that the program is meeting its established goals.

So we have a lot of evidence about the past year. We have performance metrics to your point,
Mr. Carlin, in the rates. But to have kind of a proactive decision made in the future based upon an analysis of a pilot program would seem positive to me.
And I'd be open to comment on it. Assuming that sounds right, there would then be a question about how and who and when, but just as a concept.

MR. NURU: The department would be open to seeing the program as a pilot for the duration of this rate hearing. It would be fine with us.

MR. ROSENFIELD: We've had a couple of questions here about the program. And they feel -- they boil down, I think, fundamentally to two. One, is it and to what extent will it increase diversion versus current practice. And then, secondly, is it cost-effective versus providing the same level of service with Public Works staff? And we've had heard

2.

that repeatedly throughout and from the objectors. And it seems to me that both of those things could be analyzed more fully following the conclusion of, say, a one-year pilot period, codified in some sort of report and that could be part of an official record in the future.

MR. NURU: Yeah. We would be open for a pilot, but as we have designed the program, obviously the first 11 months is collecting data and then we'll need a little bit more time. And I think the duration of this hearing, the three years before the next rate application would --

MR. CARLIN: I guess, going back, it would be almost like a three-year pilot in some respects, because one year of data, looking retrospectively; and then the second year, you could see. But also, in demonstrating success, I guess the diversion is actually a really important factor. And I think you have forms that you're going have Recology fill out as part of that.

MR. NURU: Oh, yes.

MR. CARLIN: So I'm open to that concept.

MR. ROSENFIELD: And I would wonder whether three years starts to feel not like a pilot but like something that's --

MR. CARLIN: Permanent.

2.

MR. ROSENFIELD: -- permanent. And so maybe some discussion of timeline. And I'll also note, of course, the rates that in front of us, while intended to be from all comment three-year rates, there's nothing in the rates themselves that don't say they couldn't last for longer.

And so the second one is a little --

MR. BRASLAW: One of the steps in implementing the abandoned materials program the purchase of vehicles. We spoke previously that they're being amortized over a seven-year period. So if we went through and did this as a pilot, that would impact the way we would look at deploying equipment in order to do it and could potentially impact the results of the program. It was our intent to go forward, purchase new equipment, and deploy it in the process of executing the program.

MR. ROSENFIELD: Are these trucks ones that you wouldn't have other use for anywhere in your operations if not for this program?

MR. BRASLAW: We do a similar service with our bulky item collection, but those are vehicles that we've already got in place and deployed. If the intent is to do a pilot and then evaluate, we'd need to go back and look at whether we would want to lease the trucks

initially or to go out and purchase. So, again, it changes the way we would approach the acquisition of equipment necessary to perform the service.

MR. ROSENFIELD: I understand. I also understand, of course, that if you've amortized your vehicle purchase over three years and then at the end of a pilot period that's less than that, you would need to allow the companies to continue to pay off that amortization, even if the pilot wasn't continued, of course.

MS. YEUNG: Can I ask bit about the 11-month -- I want to understand how that's going to work. So if the program goes into place over 11 months, you're going to take all that data, you're going to look at what the original metrics were. So assuming four hours of picking up material weekdays and what not; and then you're going to look at the actual data versus what the performance metrics was. And then at that point you may revisit what the metrics are? Or is there some kind of --

MR. NURU: A penalty has been built in after that 11 months. That's why we have given them the time. There is financial penalties after that that are being built in based on percentage of -- so the request is being responded to. And then it would give a good sense

1 of what to expect and what operational changes need to 2. happen and all that so that they can meet the goal. MR. CARLIN: Going back to Mr. Braslaw's 3 4 comments, is that kind of built into their model if 5 there's a penalty associated with not meeting the 6 One assumes not. metrics? 7 MR. BRASLAW: It's our assumption that we will meet performance standards. When we evaluated the 8 program and developed our cost model, it was based on 9 what we believe was necessary to meet the standards. 10 11 MR. CARLIN: Okay. Thank you. 12 MS. YEUNG: I was wondering, Director Nuru, for this part of the program, it seems like there's a 13 14 lot of interest. Could this Board ask that you provide periodic reports on this program, maybe in a year's time 15 to see how it's succeeding or not? 16 17 MR. NURU: Certainly. We will be glad to 18 report annually on how well the program is doing. 19 MS. YEUNG: Thank you. That did it for me on 20 that one. 21 MR. ROSENFIELD: My only other one is a point that Ms. Wuerfel raised that part of it rings somewhat 22 23 true to me. And I think it's been kind of mischaracterized a little bit and kind of the words that 24 people are using. But kind of the term "conflict of 25

2.

interest" is being used. But I think what we're really talking about here is kind of an organizational conflict between serving as a regulator and potentially an organizational beneficiary of the rates.

It strikes me that there is an important difference between what's proposed in these rates and other impound account-funded expenses. And that really sits in who else is involved in this approval process. So obviously we have a departmental process where the companies propose rates to the Director, who based on staff analysis develops recommended rates that we then as a body hear. And then that becomes the final action on the rates, except for expenses that are paid for out of the impound account.

And in the case of those expenses, because that money flows to the City, the use of those funds is then subject to review and approval by the Mayor and the Board of Supervisors through the budget process. And that ensures that we have many different stakeholders involved along the way that create different checks and balances against each other, right?

This specific program in the way that it's being funded is becoming an expense of the companies themselves and it won't flow through the city's budget process. And so absent something else, it really does

2.

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

flow to the Director and then to this body. And I think that actually that alone creates a lot of brakes against any potential organizational conflict, because we are not the Department of Public Works and we're sitting here representing different interests.

But I wonder -- and this is somewhat of an operational question for the department or companies and somewhat of a legal question as well for our counsel -whether if we do kind of engage in a pilot program and then an affirmative decision needs to be made to continue the pilot program for a longer period, whether the Mayor and the Board via normal legislative process can't be the decision-maker regarding the continuance of that pilot, based on findings that we could work into the rates that says that, based upon the staff report, the Board finds that in extending the pilot that it's more cost-effective than providing the same service with Public Works and is improving diversion rates of these materials to the benefit of the ratepayers; that that would create just another step in this process that creates or at least alleviates at least some of the impression of a kind of organizational conflict.

MR. CARLIN: It's sort of like meeting the City's overall goal of zero waste which they've set -- the City has set. And so it's actually contributing to

2.

that discussion and that affirmation by the elected board and the elected Mayor, that it's contributing to that.

MR. ROSENFIELD: And that the pilot has proved successful and that they understand that this program is occurring and that they're thereby approving it in essence.

MR. CARLIN: It's a good point.

MR. ROSENFIELD: It's somewhat a question of counsel and is somewhat an operational question.

MS. BLITS: That's an interesting question.

We will have to look at it more closely and how to structure it. But I would think that there would be a way to work that out. You might want to also, before we're done today, involve DPW and the Recology folks who would have to be part of that process about their reaction to it, which I know you will.

If the Board structured their -- if your Board structured its resolution and decision that way, that gives some direction and criteria as to what's anticipated for completion of the process. I would think that we could figure out the way to involve the Board of Supervisors in them becoming involved in the way you just described.

MR. ROSENFIELD: Thank you. We can certainly

2.

do it later, but I don't know if there's any initial feedback from either the companies or the departments to that kind of concept. It could be now. It could be later.

MR. BAKER: I'll jump in. Michael Baker, counsel for the companies.

I guess the question would be the scope of the '32 Ordinance, because the '32 Ordinance gives authority -- the exclusive authority -- to determine rates for the collection and disposal of refuse in the city to this Rate Board and the Director. So if the Board of Supervisors was doing something that would intrude upon that authority, that could be a problem.

If there's been a service that traditionally has not been subject to the rate process but is being moved to the rate process now, obviously, there's an argument there that hasn't been dealt with by any court before as to what is within the concept of, quote, collection and disposal of refuse in the city and, therefore, what's subject to the '32 Ordinance and what could be dealt with by the Board of Supervisors outside the ordinance.

So that's not a crisp answer to your question.

I'm just kind of framing the issue we'd have to think
about.

MR. ROSENFIELD: Yeah.

MS. YEUNG: I guess I have some concerns of this term "pilot" and what we mean by that. Could I ask you to elaborate a little bit more?

MR. ROSENFIELD: Sure. I guess what I mean by "pilot" is a time-limited program that we would get up and running with the expectation being that it continues if it's meeting goals that we've established for it but it stops or reforms if it's not.

and I think in moving this cost to Recology and to the rate base, we're affirmatively kind of making the decision that we think that this is going to provide positive benefits to the ratepayers in the form of improved diversion. And a pilot period where we're affirmatively saying this is a pilot until you prove that to us and we make an affirmative decision based on the performance of the program during that period to continue it is certainly creating a checkpoint in the process of putting it in place that doesn't imply that it's permanent until that's happened.

MS. YEUNG: I'm going to ask what would, for the DPW Director, what kind of operational challenges that might impose.

MR. NURU: Operationally, I think it's -- I think it makes sense, because at the end of the day,

whether what DPW was getting off the streets is going to the same place. The difference is the way we get it and the way they get it. It's very different. And if we're trying to reach the City's goal of zero waste, we have to start sorting out this material. And so then since they're out there, they already have the manpower. The operations from Recology is far much stronger than DPW has in this area. So it means -- I think the logic is it makes sense that they perform that operation.

In terms of duration of a pilot, we need at least three years because of the seasons. San Francisco is a very -- can't get a lot of information just in one year, because times change. And so we have to get a good understanding month by month on what we're picking up and where we are picking up and the type of item. So we need some time to get the operation in place and get a good sense of it in terms of report. We can report on an annual basis and you can start to see trends or things that we're seeing.

MS. YEUNG: Thank you.

MR. LEGG: May I add a couple of thoughts about that? When we established the project and the reason that we didn't have penalties in the first year is we felt like we needed to establish a baseline. The companies were very concerned that if certain members of

2.

the public saw Recology trucks picking up materials on the street that it would encourage increased levels of illegal dumping. So their estimates for the cost which they've committed to for the duration of the rates were based on the assumptions of the amount of deliveries, the number of stops, all of that kind of thing. We had thought that the first essentially 11 months of this rate would be used to set a baseline for what's actually happening.

And, Ms. Yeung, you were asking, I believe, can the standards and the penalties change. And we did want to make sure that if the companies were assuming that they were going to be setting their costs that they'd be responding to something like a hundred calls a day and it turns out that they're getting 200 calls a day, that we would want to adjust and not expect that if the level of dumping went way up that they would be able to do -- we really need to set a baseline is what our feeling was.

So my sense is that maybe a pilot that lasted a year and a half and that would give us -- that would give us enough time -- it would take us to January of 2015. That would give us enough time to be preparing the budget and the budget changes that would have to go on. We submit that budget to the Mayor in February.

And so the pilot period would maybe be a year and a 1 half. And the time that the change could take place, if 2. it were to take place, would happen in Year 2. And they 3 4 would already -- the penalty phase would already have kicked into effect the previous July 1 under the current 5 Director's proposal. 6 I also -- we're just looking -- the companies 7 also made estimates about the amount of refuse that 8 could be diverted. And it is part of the application 9 where they're looking at all the tons collected and 10 disposed of and diverted; and that is on the record. 11 12 And I would say that we would be comparing to what was proposed there. 13 14 MS. YEUNG: Could you give us an idea of what that diversion looks like at this time? 15 Since you're new to the mic, I'm going to ask 16 17 that you state your name for the record. Please spell it. 18 19 MR. HALEY: Robert Haley, H-a-l-e-y. And I'm 20 with the Department of the Environment. MS. YEUNG: Could you please raise your right 21 Do you solemnly state or affirm under penalty of 22 23 perjury that the testimony you give in this matter will

be the truth, the whole truth and nothing but the truth?

MR. HALEY: I do.

24

25

MS. YEUNG: Thank you.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

MR. HALEY: So I'm looking at the application that the companies submitted. And it's I believe Exhibit 3; is that correct? Exhibit 1. And in that exhibit there's a Schedule E for Recology San Francisco. And what it shows on page 12 is essentially the Recology Golden Gate -- I'm sorry -- Recology Sunset bulky item tonnage increasing from 4,038 tons to about seven tons 7,140 tons. And that's the essentially -- the increase is the tonnage we're talking about here. It's around 3,000 tons. And the diversion increasing from 2,723 tons to about 3,040 tons. This is from Rate Year 13 to 14. That's about an increase in 300 tons. So we're talking about a ten-percent diversion projection, 300 tons divided into 3,000 tons. So that's essentially what Recology is projecting they can divert with this program. Currently it's not being diverted because it's going into packer trucks and going to the landfill.

MS. YEUNG: Thank you.

MR. LEGG: If I may, my Director has cautioned that he really does not think 18 months is going to be enough for a pilot. And he thinks that all of the issues that need to be worked out, the seasonality is going to take about three years.

Additionally, Recology informs me that they're

2.

hiring full-time employees. So they're hiring ten drivers and two supervisors as full-time people. And if -- they feel like that if we're cutting this off after 18 to 23 months, that that puts them in a worse position than having a little bit more time so they can deal with attrition and firing people.

So it's the Department of Public Works' position that if we were to do a pilot, even though it sounds like a really long pilot, maybe we should find some other -- instead of calling it a pilot call it a testing period; and maybe we would add an additional 12 months to the 18 months that I had suggested.

MS. YEUNG: Thank you.

Any other questions on A or E?

MR. ROSENFIELD: I don't know if we want to pick up I here as well, actually because it's also related -- I'm sorry. But I is also related to the same kind of bucket of issues and just talk through them altogether. I is the --

MS. YEUNG: I thought -- and please clarify for me -- I thought this issue was a little different, because I thought it was DPW has people going out issuing citations. The revenues that come back from the citations, it wasn't clear whether it was going for general fund purposes or whether it was going back to

the ratepayers. Is that different? 1 MR. NURU: So the method in which DPW collects 2 money from enforcement comes back to the City. What the 3 4 proposal says is the part of it that is around recycling 5 and enforcement that goes into the general fund, that portion be put back into the impound account. So that 6 7 would be worked out with the controller's office. MR. ROSENFIELD: And that would then be 8 9 available to you? It would go to the --10 MR. NURU: 11 MR. ROSENFIELD: The impound account. 12 MR. NURU: -- impound account. MR. ROSENFIELD: Or to whoever is going to --13 14 MR. NURU: To refund it to ratepayers. MR. ROSENFIELD: And the additional funding 15 for -- who writes the citation, is that paid for out of 16 the impound account or is that general fund dollars? 17 18 MR. LEGG: We have a new program in these rates where the impound account would fund an additional 19 20 eight FTE as essentially outreach and enforcement staff 21 people. The objection says any penalty revenue that they collect, because it's paid for through ratepayer 22 23 dollars, should accrue back to the benefit of ratepayers. And the Director agrees essentially that 24 25 any penalty revenue that we collect should go into a

set-aside fund. And then it would be returned to the 1 2. rate base, probably in the next rate proceeding. It's not going to be an especially large amount of money. 3 4 This year we found that we have an excess 5 balance in the impound account that wasn't appropriated; and we are putting that back into the rate base. And it 6 7 has the impact of lowering the revenue requirement. Essentially we'd be doing the same thing. It would be a 8 balance that would be going back in and offsetting the 9 cost of this program. 10 11 MR. ROSENFIELD: Okay. 12 MS. YEUNG: Thank you. MR. CARLIN: It sounds like they're agreeing 13 14 to the comment. So any other questions on A, E, or MS. YEUNG: 15 Would you mind if I open now to -- okay. So if I 16 17 could open now to public comment in the Categories A, E, and I. 18 Good afternoon. 19 MS. WUERFEL: Nancy Wuerfel. 20 I appreciate the depth of this discussion. I'll just deal with it, because you just talked about 21 It's fresh in your mind. I wrote the complaint or 22 23 concern because I wanted to make sure legally can the department divert fines that would normally go into the 24 general fund and not need an ordinance by the Board of 25

1 Supervisors to allow a separation? I don't know this 2. But, boy, I think it's a very interesting one if the department can simply say, I think I'm going to 3 4 send in some fines, and by the way I get the proceeds. 5 I want money to go into a ratepayer benefit. I want that. But I don't know if legally the treasurer 6 7 will take that money out of the general fund and give it back to us. So that's my point of that concern. Let me 8 get right into --9 MR. ROSENFIELD: Just briefly to respond to 10 11 you on that question, I think, at least from a 12 controller's office perspective, if the final rate package imagines that's the way the world works, we can 13 14 make sure that that happens in the real world, working with the department. 15 MS. WUERFEL: Okay. As long as there isn't 16 17 going to be a problem from the department end in how it 18 moves over. MR. ROSENFIELD: We'll have to work through 19 20 these with the City Attorney and the Department of Public Works, but if that's part of the final rate 21 action, I would think that --22 23 MS. WUERFEL: It's doable? MR. ROSENFIELD: -- it's doable and we'll 24 25 figure out how to make it work.

2.

MS. WUERFEL: Procedurally I'll get back to you and you'll let me know and that sounds wonderful. So I appreciate your clarity on that.

On the issue of the pilot program, thank you,
Mr. Rosenfield, for bringing that forward; and I
definitely want to support the idea.

I want to bring into action the elephant in the room that's not been talked about that I haven't brought in. I've had the camel here, but I'm bringing the elephant back.

What we've got now is what does the Board of Supervisors and what does Rate Board do? This is a good question. In my mind the Rate Board is setting regulations and rates; and that's the how-to of things that are decided by policy by the Board of Supervisors. I do not want to see this body think that it is a policy-setting body. As much as you are very fine people, you're not elected. And so having this Rate Board make it very clear that you're not going to get into the policy decisions, then I think we're on good straight and good form. If we have information that goes from the Director in the Director's Orders approved by this Board about asking the Board of Supervisors to set policy after the testing period or the pilot, whatever we call it. If they want to then continue it

on, that will be a policy issue. Then this Board will implement that with the appropriate regulations and with the department; and that's how I think the world works. But for you to set policy when there's only five people in the audience at any given time from the public, that's not right. So let's not go into that very dangerous area, because there will be more to be said.

And I think that you're doing a fine job as long as we keep things very, very focused on what the good things are you can do with regulations. And I like regulations after the policy for the goals are set by the City people we elect.

Thank you.

2.

MS. YEUNG: Any other public comment?

MR. KUBITZ: Good afternoon. I won't try your patience. It been a long day.

Mr. Legg, I believe, referred to the possibility that people seeing the Recology trucks going out and hauling away appliances, mattresses, blah-blah could stimulate more appliances, mattresses on the street. And so I think it's important to have the numbers on and one of the metrics be if you go through a pilot and as a result of this, you have more tonnage being tossed out on the street, take a careful look at this program.

And so I'd just like to point out from my -let's see -- I think this is my objection in Tab 4 -no, it's 5 -- where Exhibit 41 shows up, you see
Recology's estimate of disposal, which is 3,062 tons.
They have a different number for number of units. I
don't know why that is. But 3,086 tons for abandoned
materials collection and disposal, calculating the
disposal-cost fee.

And Mr. Legg also pointed out -- I was trying to figure out whether the last tab was in the record. He says it is. And so I'd like to point out that this page on the current DPW collection says abandoned on streets, from their Website, 6,455 tons, 717 diverted. So right at that point it's ballpark 7,100 tons on the DPW Website. So I don't know what the difference is. But if those numbers go up, Recology made the estimate. Number one, I don't want to see a sudden application, Oh, well, we have a huge number of mattresses rolling out that we have to deal with. We have to have a rate increase. I don't want that. And, number two, if such a thing happens, I think you have to look at the pilot program.

And just the last point I'll make, when Mr. Quillen testified at about page 294, which is in Tab 8, he says there's a change in the numbers because of a

change in the truck-leasing convention. So my assumption is these are leased trucks. I don't know if that affects the pilot nature; but he said they changed the truck-leasing convention which resulted in the change in cost.

Thank you.

2.

2.1

MS. YEUNG: Thank you.

Mr. Gardiner.

MR. GARDINER: Thank you.

First I want to strongly endorse and appreciate Mr. Rosenfield's suggestion that, as I understood it, there be a specific exclusion of parades, holidays, public events if the abandoned materials collection program is to be transferred to Recology rates. And I hope that the Board will include that in any of your orders.

I would note with regard to that there are -well, particularly with regard to Mr. Carlin's
appreciation of the improved diversion -- and
Mr. Rosenfield's as well -- and performance metrics.
There are two other ways to get those that don't raise
the legal problems that shifting to the Recology rates
would. One is to have the City do it. And I don't
think we've heard any reason why the City can't -- I
mean we rely on Department of Public Works for a lot of

services. And, again, I don't understand why that can't be done in the current legal framework or separately by contracting with Recology, such as would be the case for, apparently, parades and special events.

If you do go ahead with the shift and some sort of pilot program, I urge you to establish a clear and unambiguous baseline with numbers that you, the Board, set upon recommendation, presumably, from DPW. I think even in the past few minutes we've heard a number of different numbers for total collection, anticipated collection, diversion, and so on. And I urge you to agree now on one set so that you can have a presumably successful measurement of the success -- degree of success -- of the pilot.

And lastly, noting Mr. Haley's reference to Schedule E, page 12, in the application and the numbers he read out, if I'm reading it correctly, from Rate Year 2013 to Rate Year 2014, the projected increase in the amount in the tons diverted is 2,723 to 3,040, which is roughly 10 percent, where the total increase in the amount collected from bulky items is 4,000-some to 7,000-some, which is not a very impressive change and, in fact, results in a reduction of the percentage diverted from 67 to 43.

So I have to wonder if you're going to see any

success in the pilot. And I just raise this as an issue 1 2. for your further consideration of how you want to 3 measure success. Thank you. 4 MS. YEUNG: 5 Any other public comment? Okay. Could I ask 6 for a ten-minute break at this time? Thank you. (Recess from 2:28 p.m. to 2:40 p.m.) 7 MS. YEUNG: Good afternoon. 8 9 Before moving on to the next category, I just wanted to ask DPW director to come back up regarding 10 11 Objection No. 1 and to clarify for the record. 12 Ratepayers would be double-charged by Recology's collection of abandoned materials at the 13 14 ratepayers' expense because those costs are already covered by taxes. I thought I had heard clarification 15 yesterday from the department about during the budget 16 process that these funds were actually covering other 17 18 services that the department was doing. But I just wanted to note it for the record. 19 20 MR. NURU: That's accurate. 21 HEARING OFFICER: Thank you. Okay. Any other questions for Categories A, E 22 23 and I? MR. CARLIN: No. 24 Thank you. So if we could move on 25 THE COURT:

1 to Category B. Again, I'm going to read off the 2. objections and then we'll ask comments. Objection No. 2, reducing black bin volume is 3 4 not an option because diligent recycling and composting ratepayers have reduced black bin volume as much as they 5 can and any rate increase is unwarranted. 6 7 Objection No. 3, charge ratepayers for recycling and composting is wrong because Recology 8 receives incentives for this collection and sells what 9 it collects. 10 11 Objection No. 7, rate increases would be a 12 hardship on fixed-income ratepayers, mostly seniors and 13 minorities. 14 Objection No. 8, rate increases would be a hardship on all, especially on many small property 15 owners and tenants. 16 Objection No. 9, the cost-of-living adjustment 17 18 for Recology will not be fair to ratepayers. So on this one if you don't mind if I go ahead 19 20 and start asking the DPW Director, on the black bins my understanding is that there's 32-gallon and 20-gallon. 21 Are there any plans to provide even smaller cans to the 22 23 public? MR. NURU: Not at this time. 24

25

MS. YEUNG: Not at this time. So for those

members of the public that's already trying to divert as 1 2. much as possible to blue and green bins, a 20-gallon can, that's the smallest can that they can go, correct? 3 4 MR. NURU: In this application, yes. 5 MS. YEUNG: Got it. Thank you. MR. ROSENFIELD: But on that point, they are 6 7 expanding the pay-per-set-out pilot in the rates here, which would be comparable in future cycles if we're able 8 to roll it more globally to that same concept, meaning 9 you still have a 20-gallon cap but you're only charged 10 11 to put it out every two weeks rather than weekly. 12 know it's not specifically built into this rate city-wide, but it is kind of a concept that I think 13 14 getting to the point you're making here, Madam Chair. MS. YEUNG: Thank you. 15 Do you have questions on any of these? 16 MR. CARLIN: So on the issue of -- the 17 18 recycling and composting, that Recology just sell what it collects, I believe is reflected in the rates as well 19 20 that the revenue from the selling of recyclables is actually put back into the rate base as covering some of 21 22 your cost. 23 MR. LEGG: That is correct. 24 MR. CARLIN: And you also have a LifeLine rate 25 for economically disadvantaged people as well, I

believe, something for apartment houses or nonprofit housing?

2.

MR. LEGG: That's right. So there's a 25-percent LifeLine discount for low-income ratepayers at the residential level. And there's a 10-percent discount to nonprofit providers of low-income housing, people like Mercy and Bridge Housing.

MS. YEUNG: Can I ask the company to come forward and talk a little bit about the outreach programs for, especially, minority communities, where English is not the primary language? I'm still in Category B where it talks about rate increases would be a hardship.

MR. BRASLAW: We do have in our customer service, we have the availability of different languages, so if people call in Cantonese, Mandarin. We've also got a language line we do put out in our newsletter. We often include information so that people who speak in other languages know where to contact us. We do also have speakers in different languages that are available to go out to the community groups to go out and provide interface as part of outreach that we've developed for this rate. We have been doing a series of community meetings and those meetings where we believe there will be a significant number of non-English

speakers we'll provide somebody that speaks, again, 1 2 either Cantonese or Spanish, as appropriate. MS. YEUNG: And I assume in your materials you 3 4 also have them in multiple languages. MR. BRASLAW: We do. We have them available, 5 6 again, primarily as people come and request that 7 information. We don't distribute everything in multiple languages. Places where we know that would be 8 9 appropriate we provide that. MS. YEUNG: Thank you. 10 11 MR. CARLIN: Can you also elaborate a little 12 bit about how you reach out to customers about the LifeLine rates and the availability of that. 13 14 MR. BRASLAW: Again, we provide information through a newsletter, through our Website. 15 We've got a group of employees that go out and 16 meet in community meetings, both at the kind of 17 18 residential level with the apartment owners and 19 apartment communities. So we go out there to try to put 20 out the information with respect to these programs. 21 Also, when people call, our customer-service department is all well-versed in the process and directing people 22 23 to these services. MR. CARLIN: Thank you. 24 25 MS. YEUNG: Any other questions on B?

1 MR. CARLIN: No. Okay. Category C, insufficient 2 MS. YEUNG: multilingual outreach and access. Objection No. 4, 3 4 Proposition 218 Chinese-language notice was inadequate. Objection No. 5, the process lacks sufficient 5 6 multilingual outreach. 7 Objection No. 6, many non-English speakers who objected to the rate increases at DPW Director's June 11 8 (sic), 2013, hearing did not know how to file written 9 protest when they came to the hearing. 10 11 So that's Category C. Any comments on that? 12 MR. ROSENFIELD: I think there's a set of 13 these where the Director's response to the objection 14 kind of speaks to the process that was conducted and clearly that there weren't legal problems with it, but 15 that better outreach is likely part of the Director's 16 plans in future meetings as well. 17 18 I wonder if, Mr. Nuru, you could kind of 19 briefly talk us through what you're envisioning for 20 future cycles as enhancements -- or Mr. Legg or anyone 2.1 on staff. This year we provided a small 22 MR. LEGG: 23 number for the 1932 Ordinance of full translations about what the rate application anticipated and we had 24 translations on the Website about the hearing schedule. 25

I think that for next rate process, under the '32 Ordinance, we just need to be more conscious of getting materials translated and having those on the Website. I don't think we're going to be translating all of the exhibits, all of those materials, unless we're getting some kind of specific requests to do that. But we -- on the general outreach information, we would do more of that.

We did do extensive outreach to all of the Chinese press in town. And I know that the official information about the rate process was picked up in those newspapers. And we had a couple of articles in the Chronicle and in the Examiner as well at different stages in the process.

We did not automatically provide translation. And at the Director's hearings there wasn't anybody that requested it. This is a challenging issue for all departments because it's kind of expensive to provide translation. We have notification on all of our agendas that we'll provide it if we get notification. During those hearings there were no non-English speakers who came up and had trouble accessing the hearings. We did have a number of Mandarin and Chinese speakers that came to the Prop 218 hearing. And next -- if there's a Prop 218 hearing in the future, I think we would

automatically provide translation there.

The Prop 218 process was, I believe, very thoroughly noticed in English, Spanish, and Chinese. And on the notices themselves there was a paragraph of information that provided the hearing date, the main information, and information about where to go on the Website to get a full translation of the notice. And the notice itself was translated into both Chinese and Spanish and those translations were available on the Website.

So I've looked at other -- the PUC's notices on the 218 hearings, on East Bay MUD's notices on other kinds of notices; and we did a little bit more than on the notice themselves than they've done. I really believe that we did an adequate job on that.

MS. YEUNG: It's my understanding that when you put in the notice that members of public have to give you 24 hours' notice in advance if they require translation services.

MR. LEGG: I believe that that's the standard that's noticed. It's whatever required of Tier 1 departments through the Office of Immigrant Services. That's what we do.

MS. YEUNG: Okay. Thank you.

MR. ROSENFIELD: And if I could briefly ask

the Ratepayer Advocate if he's got further thoughts or comment regarding his perception of the process and possibilities for enhancement in the future.

MR. DEIBLER: Thank you Mr. Rosenfield.

I guess again a comment, I think. And I would concur from what I saw that it was well-noticed and the two processes were well-noticed. And I think all the legal requirements were met. I can't say that for sure. But I think it's really a matter of going beyond certainly the legal requirements.

I think -- I guess my suggestion would be there could be a simple, graphic way to show two timelines. One is the 1932 rate process. One is the 218 process. And clear summary and text that shows how they do or do not relate to each other. And something like that on the DPW Website, on the Ratepayer Advocate's Website in the future could really help, in addition to meeting the legal requirements for noticing. And I think, again, making it as graphic as possible.

The one other comment I have is that I believe that one source of confusion is the use of the same language, typically the term "objection," both with relation to 218 and the 1932 process. And maybe that's unavoidable, but if it's explained in clear English you could use different terminology and separate them

further. 1 2 Thank you. MS. YEUNG: Any other questions? 3 4 MR. ROSENFIELD: No. 5 MS. YEUNG: Okay. For Category D, Director's 6 hearing record was closed prematurely. Process was not 7 clear. For that one, there's one item. So Objection No. 10 filed by Mr. Gardiner, The Director's hearing 8 record was closed before the notice date of June 14th, 9 2013, and the Director's Report and Recommended Rate 10 Order was issued before that date. 11 12 Any comments? MR. CARLIN: I thought this was clarified 13 14 yesterday by the Director; and I was satisfied. MR. ROSENFIELD: Likewise. I think we've 15 talked quite a bit about the fact that the dual 16 processes are confusing and we can do a better job with 17 18 communication of them and streamlining them in future 19 cycles. I understand that that's the gist of this. So 20 although it does not create a legal challenge for us, 2.1 certainly it's something that we want to improve in future cycles. 22 23 MS. YEUNG: So for the three categories of B, C, and D, I'm opening it now for public comment. Seeing 24 25 none.

So Category F, use of special reserve fund excess. So on this one, Objection No. 14, part of approximately 29 million in the special reserve fund should be used to ameliorate proposed rate increases. And the staff report found that the 15 million for special reserve fund is adequate.

Comments?

MR. CARLIN: I raised this issue. And I guess what I'm looking for, maybe from the department or Recology, is there an anticipation in the future that this fund is going to be used for another purpose rather than for extraordinary expenses associated with the Altamont landfill?

MR. BAKER: Michael Baker, counsel for Recology.

I would just say on behalf of Recology that, as you know, in 1987 there were two agreements, the facilitation agreement and the waste-disposal agreement. The waste-disposal agreement is between Waste Management and Recology and the City. The facilitation agreement is between Recology and the City. Under the waste-disposal agreement, the City and Recology have potential liabilities. The facilitation agreement was to anticipate those liabilities and to allow for them.

2.

consider reducing the amount in the special reserve fund, the first thing we would do is talk to Waste Management, so that we can assess the level of risk and determine whether Waste Management would be willing, for example, to cap the risk so that if funds were released from the special reserve fund there wouldn't be a risk to either the City or Recology of an unanticipated liability arising from the waste-disposal agreement that was not adequately covered by the special reserve fund. If on the other hand, Waste Management were to respond by saying, We hope it's not going to be more than 15 million; or, We hope it's going to be not more than 29 million, but we won't provide you that absolute guarantee that you could never have liability over 29 million, then we'd be nervous.

MR. CARLIN: But one would assume that you have a well-run company like yours, has a risk registering -- kind of makes little assumptions about risk and can say, This risk is very high, this risk is kind of medium, this risk is kind of low, and can assign maybe some sort of monetary cost associated with that. So one assumes that you have that conversation with Waste Management each and every year, since that risk is always out there.

MR. BAKER: We don't have that conversation

2.

with Waste Management each and every year, because the special reserve fund is there to provide the protection that was anticipated when these agreements were signed in 1987.

So I understand your point that someone can make an assessment of what the potential risk was and come up with probabilities, et cetera. But from a liability standpoint, if Waste Management wants to retain the right that it currently has under its agreement to seek recovery from the City or Recology in whatever amount that might be, to the extent the amount in the special reserve fund is reduced, then a risk is being taken.

MR. ROSENFIELD: So we're talking here about risk that will become known at the close of the agreement in 2015; is that correct?

MR. BAKER: I'm not a landfill closure expert, but from the little bit I know about it you generally don't know the answer to that question the day that the time landfill is closed. And there are regulators who are responsible for overseeing these things. I think that the five-year period that was selected in 1987 was considered to be -- a five-year period was considered to be kind of a best guess as to when people ought to feel comfortable. But nonetheless under the facilitation

agreement, five years after Altamont closes, if Recology or the City were to come before the Rate Board and say, We've talked to the regulators, we've talked to Waste Management, there is still a risk out there for the following reasons, then the issue for your consideration is whether maintaining the special reserve fund at some level for some additional period of time would be necessary to provide continued protection. But we won't know the answer to that until the landfill -- until the contract is over and five years goes on.

I'm sorry to continue, but there's one other point. Once this contract with Altamont ends, say, in 2016, Altamont goes on because Altamont has additional capacity. And Altamont is not going to be closed for years. So this is an issue that lawyers and regulators are going to be studying once the question comes for your decision of what to do with this special reserve fund five years after the contract is over and whether we will have sufficient certainty regarding Recology and San Francisco's future liability to feel comfortable releasing money from the special reserve fund.

MR. CARLIN: This is very helpful, I think, for the public in general as well, because having been a former state regulator, I understand about landfill enclosures and how they can actually last for years.

And this is just a contractual relationship until 2016.

There is an exposure. But it sounds like we really

haven't had that discussion about how large that

exposure might be or we haven't gauged it very well with

5 Waste Management.

And so I would encourage you to have that discussion so that we can have an honest discussion in public about what that might look like in the future, because Altamont Pass will continue beyond 2016.

MR. BAKER: Yes.

MR. CARLIN: But we have a responsibility because we have a contractual relationship. And if the risk is higher than 29 million, it would be nice to know as well in these rate hearings, because we should actually be reserving more money for the future. But it helps, because you see a large pot of money sitting there. The public doesn't understand what it's exactly for. And it grew to such a large amount and then we stopped putting money into it, because we kind of said we don't need to put anymore money into it. Well, there's still that exposure. And what you're telling me is that that exposure is still unknown or we really have not quantified it at this point in time. And we should take steps to actually quantify if so that we understand in this process what that money is actually reserved

for, what our exposure is, what's the real timeline, 1 because as you said 1987 was a long time ago. 2. going to go on into the future. So people don't have 3 4 this expectation like that's money that just should be 5 returned to the ratepayers. That's right. And another thing 6 MR. BAKER: 7 that will have to be considered as part of that analysis is \$15 million is a number that was chosen in 1987. 8 MR. CARLIN: Correct. 9 MR. ROSENFIELD: And I think your comment in 10 11 essence is to say that there will be no proposed draw on 12 this fund until five years after the closure, the ending of the agreement? 13 14 MR. BAKER: Well, the facilitation agreement specifies that five-year period. 15 MR. ROSENFIELD: Absent mutual agreement of 16 17 both parties, right? 18 MR. BAKER: That's right. So it says not later than five years after the expiration of the 19 contract the Rate Board shall determine whether there is 20 21 any continuing need for the fund. I recommend that perhaps what we 22 MR. CARLIN: 23 need to have is a much more detailed explanation about this fund, its use, what the exposure is for just future 24

reference as we kind of move forward.

25

MR. BAKER: We'd be happy to help with that. 1 MR. ROSENFIELD: The interest can come off the 2 fund. It's held by a third party. It's invested. 3 How 4 is it kind of managed and what happens with it? The fund is maintained in a 5 MR. BRASLAW: separate bank account. There's a series of investments. 6 7 The investment policy that's covered is to preserve capital. Unfortunately, in today's environment there's 8 not a great return, but the money has continued to be 9 invested in a series of -- invested with different 10 maturities in the event that some of the money is needed 11 on shorter-term basis and is invested kind of on a 12 rolling basis. 13 14 MR. ROSENFIELD: And the agreement speaks to the investment income on the fund as well? 15 MR. BRASLAW: The investments are just rolled 16 back into the fund. There's no withdrawal from the 17 18 fund, so any investment earnings are then reinvested into the following period. 19 20 MR. ROSENFIELD: And that's subject to the 21 same contractual arrangement between the City and 22 Recology as the corpus of the fund, I is guess my 23 question. MR. BRASLAW: Correct. 24 25 MR. ROSENFIELD: Thank you.

2.

MS. YEUNG: So for Category G, zero growth projections underestimate revenues. Objection 15 states, This Recology request for increased rates is based on zero-growth projections for residential and commercial customers which is not credible and underestimates future revenues.

MR. ROSENFIELD: I can make a couple of comments. I know we talked about this a little bit yesterday. I know that the staff recommendation includes assumptions about growth in the shorter term that won't require additional service or expense to pick up. I think that's a credible shorter-term projection. As is the case with any rate-setting process, projections the further out are going to be less and less certain and more and more based upon reasonable estimates. And we have a very robust process here in this rate-setting process to have a vetting of those assumptions involving professional staff reviewing proposals. So I'm comfortable with the methodology that's been used.

Having said that, I do find that one of the things that would be helpful for me in the next rate-setting process would be a review of how actual performance during that rate period has compared to what the assumptions are we're making today. And so for the

committee's consideration, one of the things I would suggest for our final action would be to have a final report prepared by staff -- by the department, reviewed by staff -- and entered into the official record in the next rate action that kind of tracks actual revenue, expense profit, and some of these key assumptions versus the model that we're using to estimate them, just to see kind of how we performed versus our model.

I mean I'm stopping short here of suggesting a true-up or a balancing account or something that actually says gains or losses would be reinvested, but it would be something that would kind of at least let us know and let the public know kind of how we did in terms of our projections.

MR. CARLIN: I concur. Mr. Legg actually did bring up the fact that they did have growth assumptions in their model. And as all models that you have, you make certain assumptions. And I agree that some sort of report after -- a couple of years from now or something like that showing what were your projections, did you hit those and such, and may be even casting a wider net looking beyond their ABAG, Association of Bay Area Governments, projections and things of that nature of growth in certain sectors and using those in your model in the future would make it a little bit more robust.

2.

2.1

MR. ROSENFIELD: And I don't know if either the department or the companies have got any concerns, questions, or comments on that point.

MR. LEGG: I wanted to cite the Director's Report, page 20, under "Additional Reporting Requirements."

This issue of what the -- as I said yesterday -- what the actual revenues would be was of great concern to us; and we believe that we did the best possible job in estimating what those revenues would be. On page 20 discussed this; and in the third full paragraph we say that we're requiring the companies to make quarterly reports on actual revenues and expenses in each of those quarters. And we also wanted information about the number of customers whose monthly bills are subject to the rate cap and an assessment of how apartment customers are modifying their levels of service.

We are intending to compare actual revenues in the various categories to what was projected in the rates and be ensuring that revenues and expenses aren't getting too far out of line from what was projected.

And I would assume that we will have exhibits showing that comparison in the next rate process.

MS. YEUNG: Thank you.

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

MR. ROSENFIELD: Maybe this is the right moment to mention another question, or concern, I have.

So we've talked -- in any projection process the further out you go, the less certain the projection becomes, of course, regardless of how robust the staff work is that prepares it and then monitors it; and I'm comfortable that both are true here. But this is at the moment an open-ended rate-setting process. We are talking about setting a base year and then establishing a COLA that flows through many years, which does leave open the possibility that we will not be back at this for a long time. I think the methodology used in the last rate-setting process -- and please correct me if my understanding here is wrong -- is that the corpus rates remain in effect in perpetuity until the next rate-setting process reopen them. But the COLA provision itself paused after a certain number of years, which provided an incentive for this process to kind of rebegin and a more robust review to happen.

I wonder whether we shouldn't consider a similar provision here that ensures that the more robust true-up that happens through this approval process occurs sometime in the not-too-distant future. I know we're talking here and all parties have talked about a three-year expectation, so I don't know if providing

2.

that the COLA provision remains into effect for four years and then after that it pauses, absent a rate reopener. But I raise it here because I also think it's responsive to a point to the kind of concern that the further out you get, the less likely these projections of future activity are going to be as accurate as they are in the short term.

Again, I don't know, colleagues, if you have thoughts or if the department or the companies have any

thoughts or if the department or the companies have any initial thoughts or concerns regarding that kind of a future.

MS. YEUNG: Do we need clarification on the question?

MR. ROSENFIELD: So in he essence to state it really simple, I'm talking about approving a four-year COLA; and after four years the COLA provision would expire if a subsequent rate application hasn't replaced it.

MR. CARLIN: So there would be -- this is a three-year rate application, one assumes, right now.

MR. ROSENFIELD: This is -- but it's -- it's being talked about as a three-year rate application --

MR. CARLIN: It's really in perpetuity until there's another application. But this would kind of, like, then, having the COLAs pause after Year 4 would

force the issue of bringing back sort of a rate application for Year 4 and revisit some of these assumptions and seeing how they kind of matched up. And it kind of ties in nicely, I think, if we wanted to think about -- I'm going to use the word "pilot program" once again and how that kind of plays into all of this for the abandoned materials.

MR. LEGG: I think the City and DPW is comfortable with ending the COLA increase. I'm hearing that the companies are also comfortable with that.

I do want to just clarify what four years means. Last time we had what we called a five-year rate and so we set rates in year one and then we adjusted for an additional four years. So the COLA -- there were four COLA adjustments. And that was also the case in the 2001 rate. So I just want to find out if four years means this year plus three or this year plus four.

MR. ROSENFIELD: Your suggestion on that front?

MR. LEGG: I would continue with the five years, because that's what we've done in the past. And as we've said, we know that the contract with Altamont is going to come to an end in three years. And we are assuming that disposal costs are going to be up to such an extent that a new rate application is going to be

desired by the companies.

MR. ROSENFIELD: Thank you.

MS. YEUNG: I believe we're now at Category H,
Objection 16, the DPW Director's Report and Recommended
Order does not disclose just and reasonable standard
test applied to approve the new rates or adequately
explain how the standard was applied in this instance.

Any comments?

MR. ROSENFIELD: I can say just that my own impression is here, generally, that I found both the staff report and the Director's Report both very thorough in their work and clear and easy to understand and represented a depth of analysis that in and of itself seemed to me to provide an assurance that a just and reasonable — that a quest for a just and reasonable rate has been kind of pursued in this process. I don't know that more is required here, from my perspective.

MR. CARLIN: I concur. I think we've presented information in a way that's transparent. It is very thorough by the staff. They've answered a lot of our questions over these hearings; and I don't see anything that is not -- would be not fair or unreasonable.

MS. YEUNG: For those who may not have had the opportunity to read the Director's Response, I'm just

going to read that section of his report.

rates be just and reasonable, a standard that is commonly used in utility rate-setting and regulation. This standard does not require regulating agencies to employ a particular formula or process. As noted in the staff report, the Director follows a carefully constructed public process during which the application is thoroughly reviewed. The rates are based on the company's actual costs for services necessary to collect and process residential and commercial refuse. These costs were validated by City staff and expert consultants. In a number of cases, City staff recommended adjustments to both cost and refuse projections."

So I agree.

On Category J, Recology recovery of Brisbane business license fee via operating ratio. And it's Objection No. 22, DPW Director's Report and Recommendations against Recology's requested recovery of operating ratio, OR, on the new 2.1 million Brisbane license fee is not just or reasonable.

MR. CARLIN: I was going to say -- I was going to maybe ask the Director to come up and maybe clarify your thoughts of why -- against from Recology's

recovering an operating fee are or -- or operating ratio -- sorry.

2.

MR. NURU: So I guess from our point of view, it's a new expense and we see it as a pass-through. So that was our recommendation just for operating costs and the opposition.

MR. CARLIN: But other types of fees and such, the OR is applied to them, so this is kind of exception to the rule or just that you see it as a new fee?

MR. NURU: I think similar. I think from staff's findings, it's similar to what has happened with other ventures.

MR. LEGG: Actually, in the Director's Report we actually say that we think we should look at the other pass-through costs. And, you know, we -- as I said yesterday, as we change what's included as an operating ratio expense, historically the operating ratio itself has changed. And so last year we did exclude existing disposal -- when I say "last year" I mean 2006 -- we excluded existing costs from the operating ratio, but we granted a lowering of that operating ratio so that the total profit owed by the company didn't change.

In this case we believe that this is a new fee that is required by the City of Brisbane. We think the

2.

risk is very low, that it would change. The companies have made a lot of arguments about how this is a business decision and it carries a lot of risk and therefore it should be subject to OR. That's the part on this particular pass-through that we disagree with. We just don't see very much risk. And we also believe that, because it's new cost that doesn't bear much risk, it doesn't make sense to us that just by the fact that they have to pay this new fee that they should earn an additional approximately \$350,000 profit.

MR. ROSENFIELD: The only thing that strikes me as awkward here is the fact that we're not applying the same criteria to the San Francisco business tax as we are to the Brisbane one. That strikes me as incongruous.

MR. LEGG: I understand that and I think it was incongruous. On the Director's Report, page 9, as he's talking about the business license expense, the Director also considered this and he says, "Furthermore, I recommend that in the next full rate process staff examine whether there are other pass-through expenses which should be excluded from the operating ratio calculation."

And so I think it is a live issue and I would discourage the Rate Board from deciding to have this --

2.

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

to kind of pre-decide that issue, because I think going back and removing it from operating ratio expense, if it is -- if it's in the operating ratio now, I think staff and the Director would have a difficult time just removing them without then changing the operating ratio. And I think the two pieces are connected when we're looking at the reasonableness of the operating ratio. I don't think we can look at just what's included as an expense without looking at what that rate is.

MR. ROSENFIELD: I guess that would be my flip-side question or comment to the company would be: Assuming that the Board would actually apply a profit margin to this expense, as you're requesting, you would be secondarily asking the Board to say that we think the profit assumed that are in the rates above us are understated by that amount as well, right? Because if we -- if we feel that the profit overall to the companies is a result of the rate application, as recommended by the director, appropriate, the effect of making something eligible for this or not is just going to result in a different percentage that we allow for the profit markup. It's going to result in no additional profit to Recology if we make the logical jump of expanding the base and then accordingly reducing the percentage to arrive at the same profit/dollar

value. I don't know if that was at all clear.

MR. CARLIN: I got it.

MR. BAKER: I guess I would question whether there's a link between the two, which is Mr. Legg's argument. If Recology's expenses go up because of a new program -- the abandoned waste program, for example -- the OR is not adjusted to account for that. Recology may make more profit because its expenses are greater because it's providing additional service. By the same token here, this is an additional expense. We call it an operating investment or operating expense because it's an additional expense that has been imposed by the City of Brisbane to operate this organics program. And it is a first step toward what will be the additional expense of expanding into a larger and new zero-waste facility in San Mateo County and San Francisco.

So I guess I would question the premise of Mr. Legg's point that every time an expense is added to the base upon which an OR is earned, that that means that you have to adjust the OR. Maybe I didn't catch your question right, but that's what I understood it to be.

MR. ROSENFIELD: I've been assuming in the rate-setting process that we kind of arrive at some of these numbers as a result of an analysis of what we

think is a reasonable dollar-value profit for the companies as a result of providing this service. If we arrive at a dollar value and then from there, through the rate-setting process, calculate how we're going to arrive at that dollar value in actual terms including what's the base upon which a profit margin will be allowed and then what's the percentage of that profit margin, then if we change those last two inputs -- sorry -- if we change the bottom-line profit that's assumed under the contract, it changes those other two. Likewise, if we're not going to change the profit allowed under the overall contract, we need to change both of those other inputs together.

MR. BAKER: That's not my experience as to how this has worked. I was involved in 2001, 2006, and now this year; and my recollection is that the analysis of the OR and the question of whether the OR should be adjusted was triggered by the companies' application to lower the OR and to thereby increase its profits. And so as part of that process the City -- DPW responded by saying, Well, if we lower the OR and thereby increase your profit margin, we'll only feel comfortable doing that if we change -- do some fine tuning over here as to what's eligible for OR.

So I do think that in the City's mind and the

department's mind in terms of how they responded to Recology's request for a lower OR, they may have linked the two. But in terms of the decisions that were made in 2001, 2006, there was no linkage between the two; and Recology in its application does not perceive there to be a linkage between the two. So I think that the City and we may look at it a little differently in terms of how we rationalize the result, but I don't recall, at least, that the two as a matter of process go hand in hand.

MR. ROSENFIELD: In my own head, as just kind of a mathematical question, I feel like they're related to each other and just --

MR. BAKER: Well, they're clearly related to each other, but why I was questioning or suggesting, I had a different recollection. I don't think the process is that determination is made what is a fair profit in dollars and let's see how that mathematically backs into an OR and mathematically backs into what items are eligible for OR. Rather, the process from my perception has been two things -- three things: What are allowable costs, number one. Number two, which costs are eligible for OR? And, Number three is what's the OR percentage?

MS. YEUNG: Any other comments on J?

MR. ROSENFIELD:

Thank you.

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

So I'll open it up now for public comment for categories G, H, and J. Mr. Gardiner.

MR. GARDINER: With respect to Category J, I want to support the Director and his staff's position. Uniformity is certainly desirable for pass-through. We don't have that as present, but I think that's a poor reason to ask ratepayers to give this service company a profit on a public entity's fee or tax. In traditional utility rate-making, where you don't have an operating reserve, you have a return on capital basically. All operating expenses -- every one of them is not eligible for any return, as you folks may know. And forgive me if I'm repeating the obvious, but only the cost of capital to attract continued capital investment to provide a healthy business is considered. Now, the City has a different model for its refuse rates and I understand that. But I think to the extent it makes sense to the Board, you would be well-advised not to create perverse incentives for locality, especially outside the city, to increase their taxes, especially at the expense not only of the ratepayers for covering the basic expense but for covering the profit of the service provider.

MS. YEUNG: Ms. Wuerfel.

MS. WUERFEL: Good afternoon again. Nancy

Wuerfel.

Well, that special reserve now has opened up a very interesting can of worms -- my other animal.

MR. ROSENFIELD: Elephant, camel --

MS. WUERFEL: He got that right. Now we're getting into the little guys because there are so many of them. But I really appreciate this conversation because it's going to open up more discussion that I hope you address in the report.

Number one, the special reserve is something that can't be defined as we sit here today because we're missing an ingredient, which is the conversation with Applied Waste Management people over there. And so the first thing I would recommend is that there's a timeline by which that conversation is had.

Number two, that timeline then will be driven by when you all are going to get back together again. I've just been hearing that if you have a COLA that goes out five years, you may not be back here for five years. So by definition what we've got is everything is going to stay in place. Now, I can't influence on when you feel you need to get together, but I'm not hearing of a process whereby we're going to get the answers to what is necessary for Recology and the City to hold the appropriate amount of money aside in order to protect

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

itself. We can't do that without some answers and then reconvening. Are you suggesting you'll get together? There will be an ad in the paper or something? How are we all going to know this is going happen minus the rate process? That's the only time we get to talk to each other. So we need to talk about that right away.

Also, the idea that came up in the 2006 hearings -- I was so honored to be here -- included the fact that maybe we don't have to have a special reserve. We can buy an insurance policy. Let me just put that on the table. I'm not in favor of getting rid of the special reserve, but possibly -- all right, I don't have a clock -- so beyond these things, possibly we need to discuss that half the money should be left -- the 15 million. The other 15 million should maybe be dispensed with in a way this Rate Board decides. And, also, we need to talk about if we have an insurance policy that's going to take in effect after a five-year time that might buy comfort level on everybody's platter so that we're not left as an exposure because nobody's has got a crystal ball about the future. So I want to put those issues out there.

Next I want to talk about the just and reasonable rates, which I appreciate you're struggling with. And what I think I heard you say was that just

2.

and reasonable means that there's a proper analysis of the costs and the whole discussion of what is Recology's need. I appreciate that's how you're seeing this, but I want to talk about the fact that we don't know what the programs cost. And from a human's point of view, if you will tell us that you evaluated the programs and you evaluated the costs and you tell us what those things are, we'll feel a little bit better about what is just and reasonable because we'll have more information.

I look forward hearing from you when you're going to meet again. Thanks.

MS. YEUNG: Thank you. Any other public comment?

Would the Ratepayer Advocate like to speak again.

MR. DEIBLER: I've been asked to convey that there's \$160,000 in interest per year on the account.

I'd just like to make one comment, if I might, with regard to if we're looking at a three-year rate, a four-year rate, a five-year rate. This process can be initiated by either the City or Recology. Recology will initiate it when it's beneficial to do so. That can be counted on. I'd like to suggest that, hopefully, the City would initiate it if it's beneficial for the City to do so, if it's beneficial for ratepayers.

So I guess with that in mind, I'm wondering if there's -- if it's within the purview of the Rate Board to consider whether there are parameters for what would trigger a City-initiated review. There will be additional information collected. We've heard through the reporting mechanism and tracking the key parameters the assumptions regarding revenue, regarding expenses -- there's a lot of assumptions; and some way to know -- for ratepayers to, I think, have some assurance and understanding of what happens if there is -- if they are beyond a certain amount beyond what was expected, what would trigger a review on the part of the City in two years, three years, whatever.

Thank you.

2.

MS. YEUNG: Any other comments?

So at this time we've reviewed all 22 objections and categories. I'm going to ask the City Attorney for some advice on how to proceed.

MS. BLITS: Thank you, Madam Chair.

You've gone through many Board questions and answers and further input from your participating public and parties. If the Board has -- wants to discuss any further consensus or direction to our office to draft the document and the rules for your consideration next Monday, we would always welcome that. If you think we

2.

have another direction, we will do the best we can with what we have and be back next week.

I know you're not -- I perceive that you're not intending to take actual votes today and that's fine. But if you have any further direction about your consensus or lack thereof or your direction on any particular points that you would like to see in the draft, we can do that. We can also write in alternative pieces if that would be helpful to your thought process if you tell me what you would like to see.

MS. YEUNG: Would someone like to try to take a crack at summarizing where I think we are?

MR. ROSENFIELD: Should I take a shot at just my own notes and from my own perspective and obviously for discussion?

I think what I have from my notes on A and E, we're talking about explicitly excluding parades, street fairs, and holidays from the rate calculations.

We had discussion regarding either a pilot or a testing period for the refuse collection program and a report at the close of that period and a process to continue the pilot. Feels like the open questions there were the length of the pilot and the form of the approval process. We went back and forth about the length of a pilot. I would suggest maybe the 30 months,

2.

which would be two and a half years, might be a compromise between what feels too short and too long. But we can certainly talk about that further and then an approval process, with Counsel's help, that would involve a proactive decision by the Board of Supervisors to continue the pilot at the close of it. I guess we could also -- kind of teasing through different ideas -- we could also have this Board reconvene to consider the pilot at that same 30-month point, and so that both the Board and the Refuse Board would be meeting that 30-month period.

Mr. Carlin, you raised the idea of the special reserve fund as well here as a use; and we need to talk -- when we get to the special reserve fund, talk about that.

On the no return of citation revenue, I think we're in agreement with the Director's recommendation that appropriate balance of citation revenues generated by impound account-funded staff would be applied in the subsequent rate period to the rate base; and I think that's pretty well understood.

I don't sense any, at least from my own perspective, on the rate increase as a hardship.

Objections -- it feels like, while if the rate increase is a burden, of course, that there's adequate

2.

protections in place here to do what we can to mitigate it on the most vulnerable populations.

C, process and outreach. We've talked about -- again, I think we're in concurrence here largely with the Director's recommendations that improved translation services of key meetings, translation of key Website and other materials, and clarification of the dual public processes and public forum are all desired in the subsequent rate-setting process. The Director's hearing, similarly, kind of roll those into the same kind of feeling of better clarification of process in the future.

Use of the special reserve is an open question. I don't sense any desire to recommend drawing on the reserve in the rate-setting process. But whether there's more than that that's desired here, I refer to colleagues.

MR. CARLIN: I guess what I would like to see for the special reserve is a better understanding of it, perhaps that Recology and the department would work together and prepare reports on what the potential risk and exposure is, especially as 2016 starts to approach, since it seems that's a key date for the special reserve fund and what the relationship will be with Waste Management in the future and the County of Alameda. So

I would like to set a timeline for a report on that to 1 2. come back. And perhaps that's also a trigger to reconvene just to hear testimony on that report and what 3 4 the special reserve is about and what the risks might be 5 as we go into the future. MR. ROSENFIELD: What sort of timeline were 6 7 you envisioning? MR. CARLIN: Well, I would like to tie it to 8 the 30 months, which would actually then be part of that 9 sort of reconvening and reaffirming some issues that 10 11 we're raising today. MR. ROSENFIELD: And then on future 12 projections of growth, we're talking about limiting the 13 14 COLAs to four years after the base year. So for a five-year period total and a summary report at the end 15 of the rate cycle of actuals versus projections, which 16 17 as Mr. Legg points out, information that's going to be 18 provided on a quarterly basis in the interim, but a 19 summary of that at the close of the period. 20 And we haven't talked about the Brisbane tax. 21 My sense is that I would support the Director's recommendation. 22 MR. CARLIN: I'm in the same -- in agreement 23

with that.

24

25

MS. YEUNG: I agree with the provision that

the department will look at other pass-through costs and applying a consistent standard across those.

Did we provide clarity?

So I'm going open it up one more time for public comment.

Mr. Gardiner.

2.

MR. GARDINER: Thank you. I think all of you, especially Mr. Rosenfield, were very thorough in recounting what sounds like your consensus. There's one point I wanted to add, which is one thing I had recommended, if you agree with it, which is to pin down very clearly the baseline for your pilot study.

MR. LEGG: We would recommend using Schedule E, which was cited earlier, which is in the record, as a baseline for diversion tons and tons collected.

We have also -- it's been presented to you -elucidation of the number of staff people that Recology
is planning on hiring and their costs. I would use that
as a baseline for those costs. And we can provide by
next Monday a baseline -- or a comparison which the
Ratepayer Advocate at the beginning of today's hearing
recommended, where you have more of an apples-to-apples
comparison. And in that we would take out the disposal
costs on the Recology side. We would list our -- we
would add in our supervisory costs which would be an

allocation of costs from our existing budget -- from the 1 '12/'13 budget. And, finally, I would include last 2 2012/'13 reports on our service reports an our response 3 4 time average -- average days to respond over that 5 12-month period, which we have -- which we collect on a 6 monthly basis and which is easy to compile from our 7 database. Thank you. MS. YEUNG: 8 9 Ratepayer Advocate. MR. DEIBLER: Just one comment. If you're 10 11 considering meeting in 30 months, which would be the 12 halfway point, if there is a potential five-year rate, 13 could it explicitly be part of that to get the report 14 from DPW that summarizes the quarterly data so you have the ability to look at the assumptions and where the 15 reality is at that point? 16 17 MR. ROSENFIELD: I think that's a good 18 thought. 19 MR. DEIBLER: Thank you. 20 MS. YEUNG: Ms. Wuerfel. 21 MS. WUERFEL: I too want to thank everyone for their thoughtfulness. 22 23 And I want to put in another plug for the Ratepayer Advocate. When we have another meeting in 30 24 25 months, we the public would be very grateful if we had

the services of a Ratepayer Advocate with the quality that we have now, if not the same person. So I want to make sure that that's clear.

I want to put two more things on your agenda which you're now going to be running. We're going to be back again talking about the landfill, what comes up after Altamont. So I really want that on the list, whether you've got a month to month or whatever the hell is going to happen over at Alameda or whether the City is going to have a new contract with Recology for its new sources. That all depends on so many lawsuits and so many things. Just put it on the list. You can always take it off. But we need to have that out there.

Also, we need to talk about what's going to happen with this purchase of land, which I am hoping that will be discussed openly at the Board Of supervisors. But certainly whatever happens as a City policy, it should also come back as part of your deliberations, because these are the two things that are going drive Recology to want to come back and ask for increased rates; and that's going to be a lot sooner than five years. So we might as well have the big juicy conversations outside of asking Recology to spend a lot of money on putting them in the rates if we are not all in agreement that the assumptions are okay and all the

rest of that discussion. I like the idea of having a discussion of really substantive things before we have to deal with the increase in rates. So thank you very much. MS. YEUNG: Okay. Seeing no other public comment, I'm going to continue this meeting to next Monday, July 15th, at 1:30 in the same location, City Hall, Room 408. Thank you. (The session was adjourned at 5:04 p.m.)

CERTIFICATE OF REPORTER I, FREDDIE REPPOND, a duly authorized Shorthand Reporter and licensed Notary Public, do hereby certify that on the date indicated herein that the above proceedings were taken down by me in stenotype and thereafter transcribed into typewriting and that this transcript is a true record of the said proceedings. IN WITNESS WHEREOF I have hereunto set my hand on this 24th day of July, 2013. FREDDIE REPPOND