



Meeting Date: April 17, 2023

To: Sanitation and Streets Commission

Through: Carla Short, Interim Public Works Director
DiJaida Durden, Deputy Director of Operations

From: Matt Naclerio, Superintendent of Bureau of Building and Street Repair

Subject: Performance Measures Presentation and Report: Bureau of Building and Street Repair

Director's Recommendation: Receive and discuss informational presentation.

Executive Summary: This presentation and report provides performance measures through March 1, 2023 for the Bureau of Building and Street Repair. The presentation will cover performance measures for public pothole response and proactive pothole sweeps, the annual volume of pothole requests received, the number of blocks paved by street repair (as a part of the Street Resurfacing Program), the annual area of patch pave repairs, the annual area of voids and depressions repaired, the annual area of block paving, the annual number of corrective and project requests received by building repair, the number of requests by both client and servicing shop in FY2023 (through March 1, 2023), and the percentage of estimates from outside agencies that are converted into projects. The Performance Measure Report provides performance measures related to these services.

Attachments:

1. PowerPoint Presentation
2. Performance Measure Report



April 17, 2023

Performance and Data Evaluation: Bureau of Building and Street Repair

Matt Naclerio

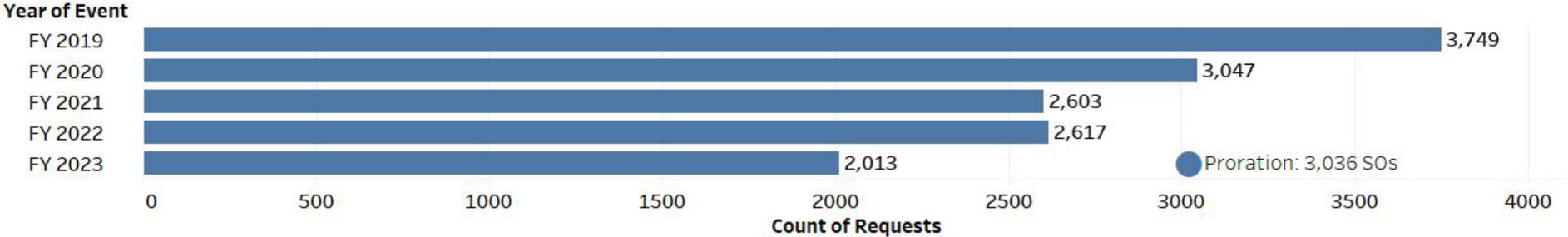
Superintendent of Bureau of Building and Street Repair



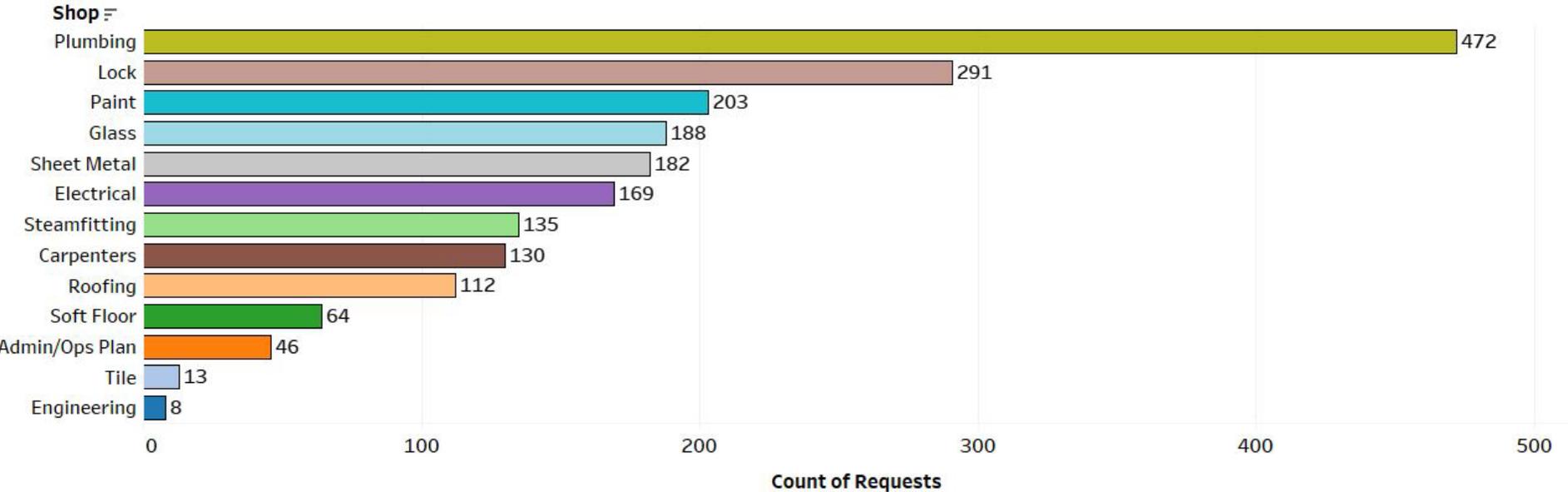
Performance and Data Evaluation: Building Repair

Total requests per shop in FY 2023

Building Repair: Corrective & Project Service Orders FY2019 to FY2023 (through 3/1/2023)



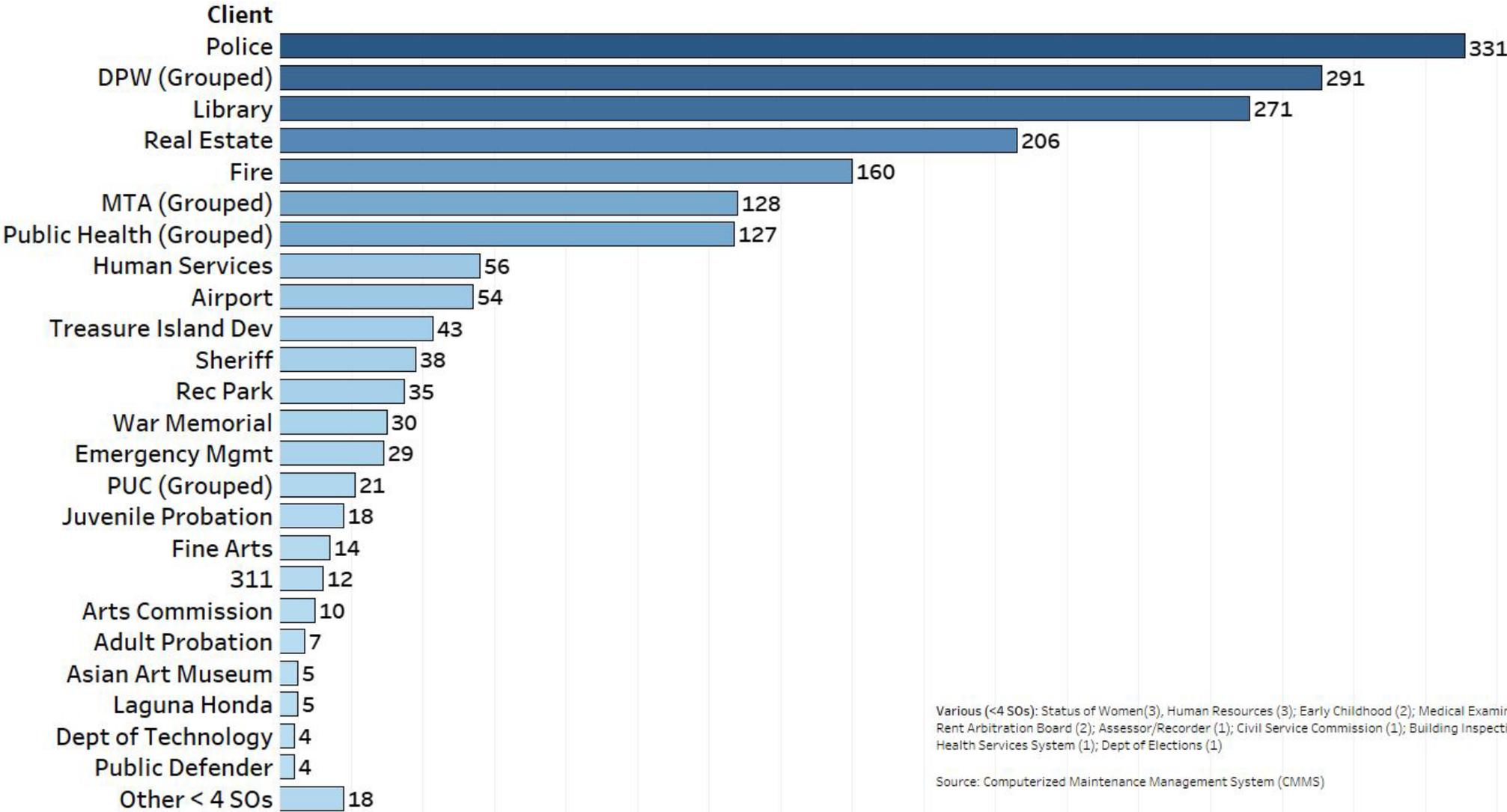
Building Repair: Corrective & Project Service Orders By Shop FY2023 (through 3/1/2023)



Source: Computerized Maintenance Management System (CMMS)

Performance and Data Evaluation: Building Repair

Total requests per client in FY 2023 (through 3/1/2023)



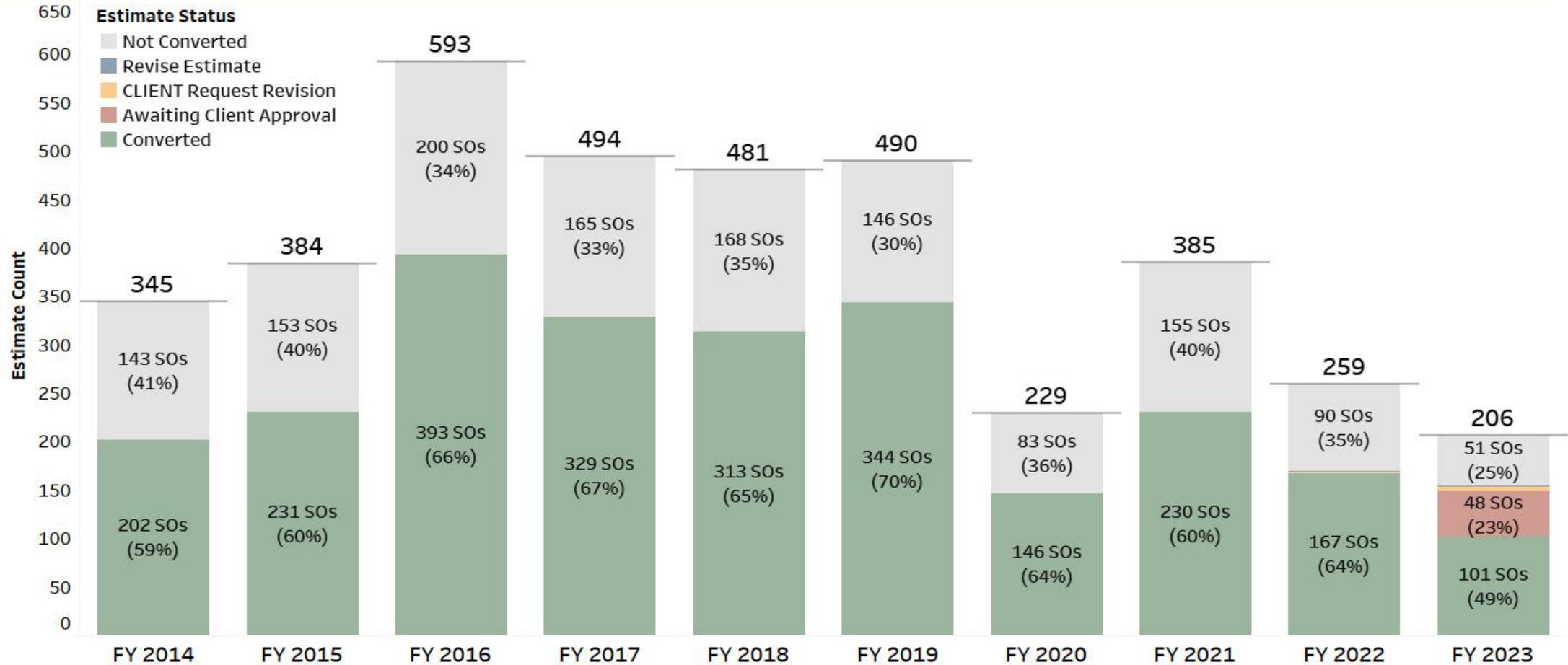
Performance and Data Evaluation: Building Repair

Annual conversion count and conversion rate

Building Repair: Annual Conversion Rate of Non Public Works Estimates to Projects

FY2014 to FY2023 (Through 3/1/2023)

(Estimate was sent to the client. However, does not include when Public Works was the client)

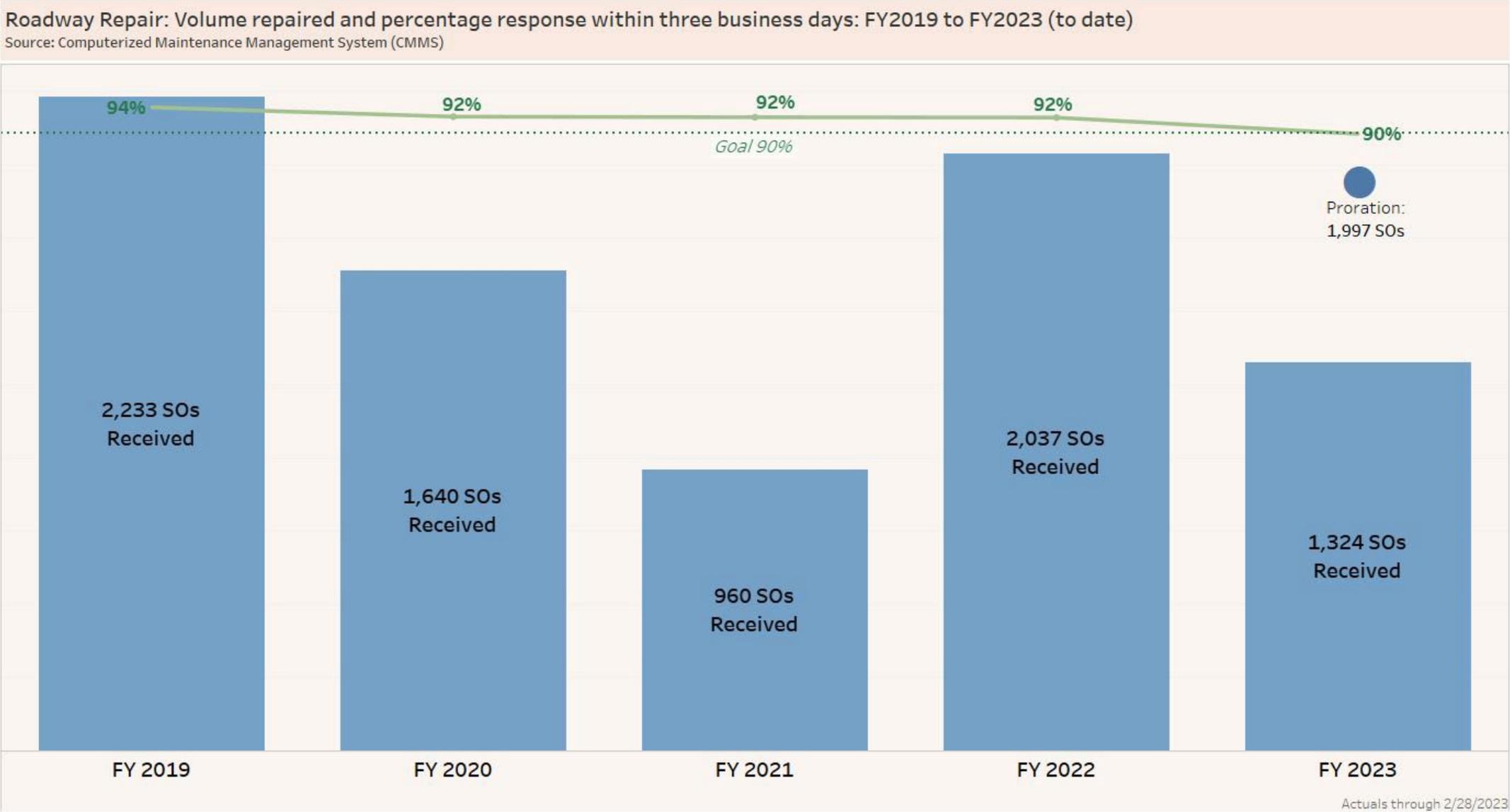


Estimate was sent to the client. Estimates that were originated by Public Works are excluded.

Source: Computerized Maintenance Management System (CMMS)

Performance and Data Evaluation: Roadway Repair

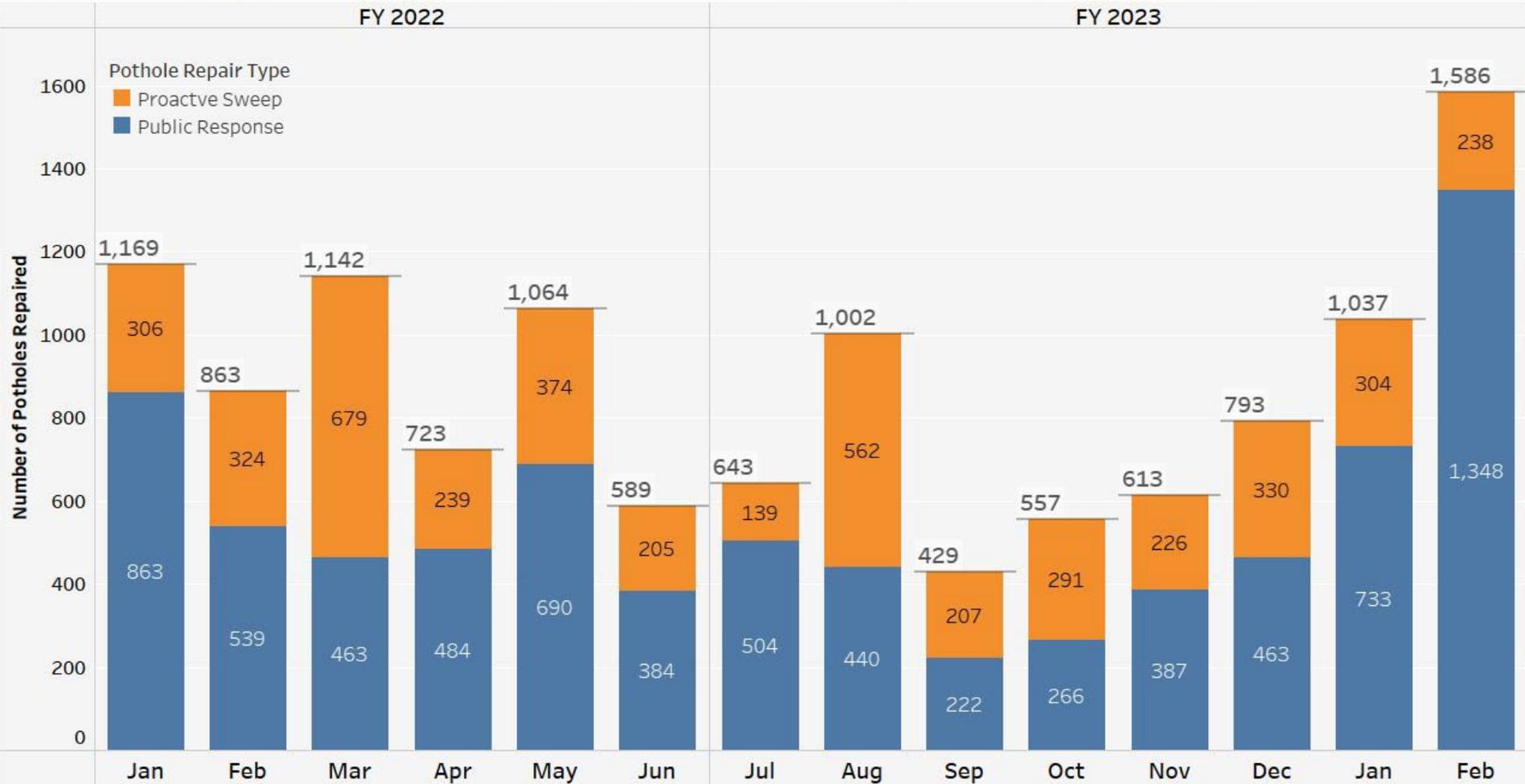
Annual count of pothole service orders and response rate within three business days



Performance and Data Evaluation: Roadway Repair

Pothole Repair: public response vs. proactive pothole sweeps

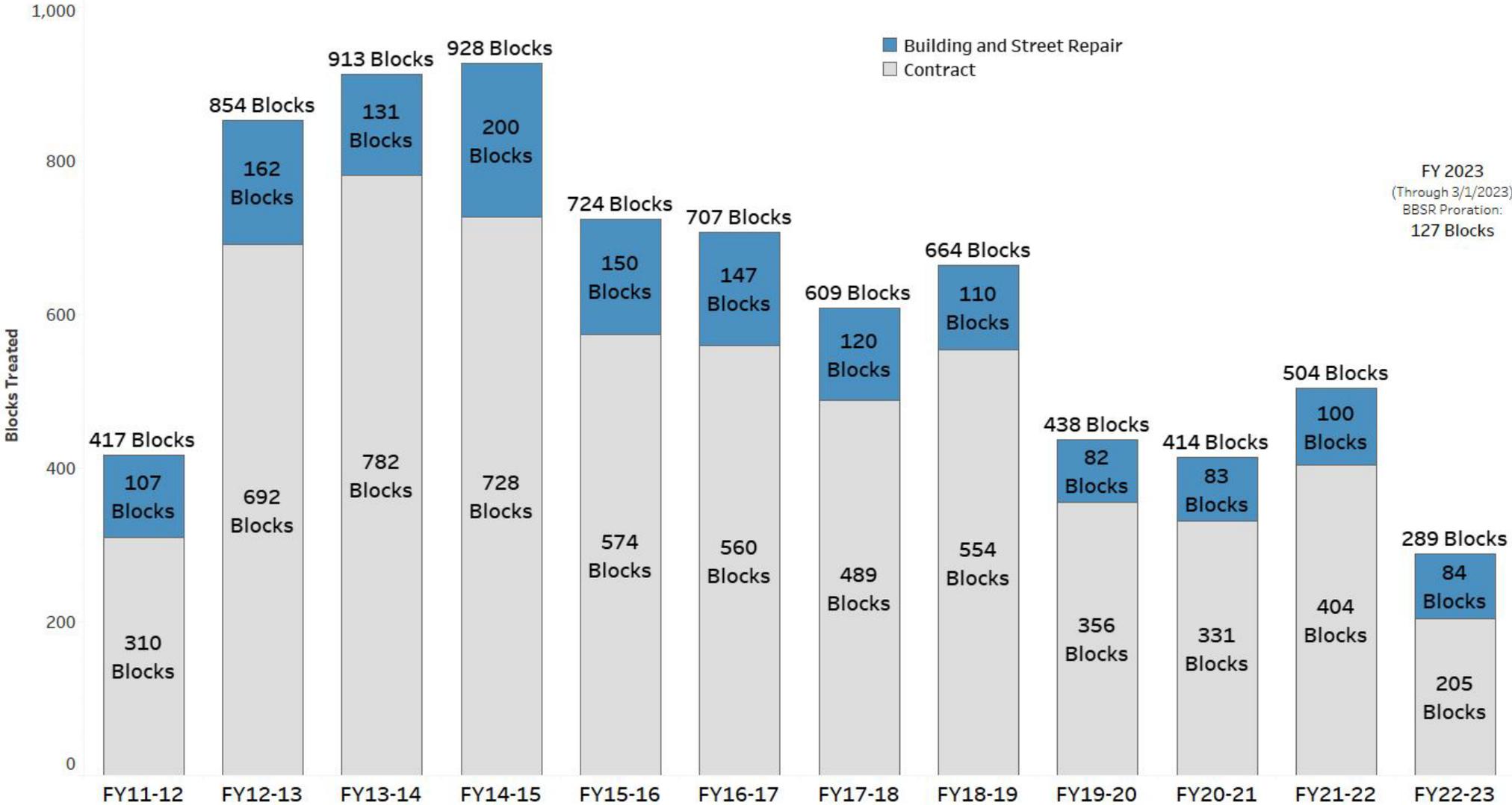
Roadway Repair: Potholes -- public response vs. proactive sweep (January 2022 to February 2023)
 Since introduction this year, proactive sweeps account for 4,424 (36.2%) of the 12,210 potholes repaired. Proactive sweeps have been done in each district.



Source: Computerized Maintenance Management System (CMMS)

Performance and Data Evaluation: Roadway Repair

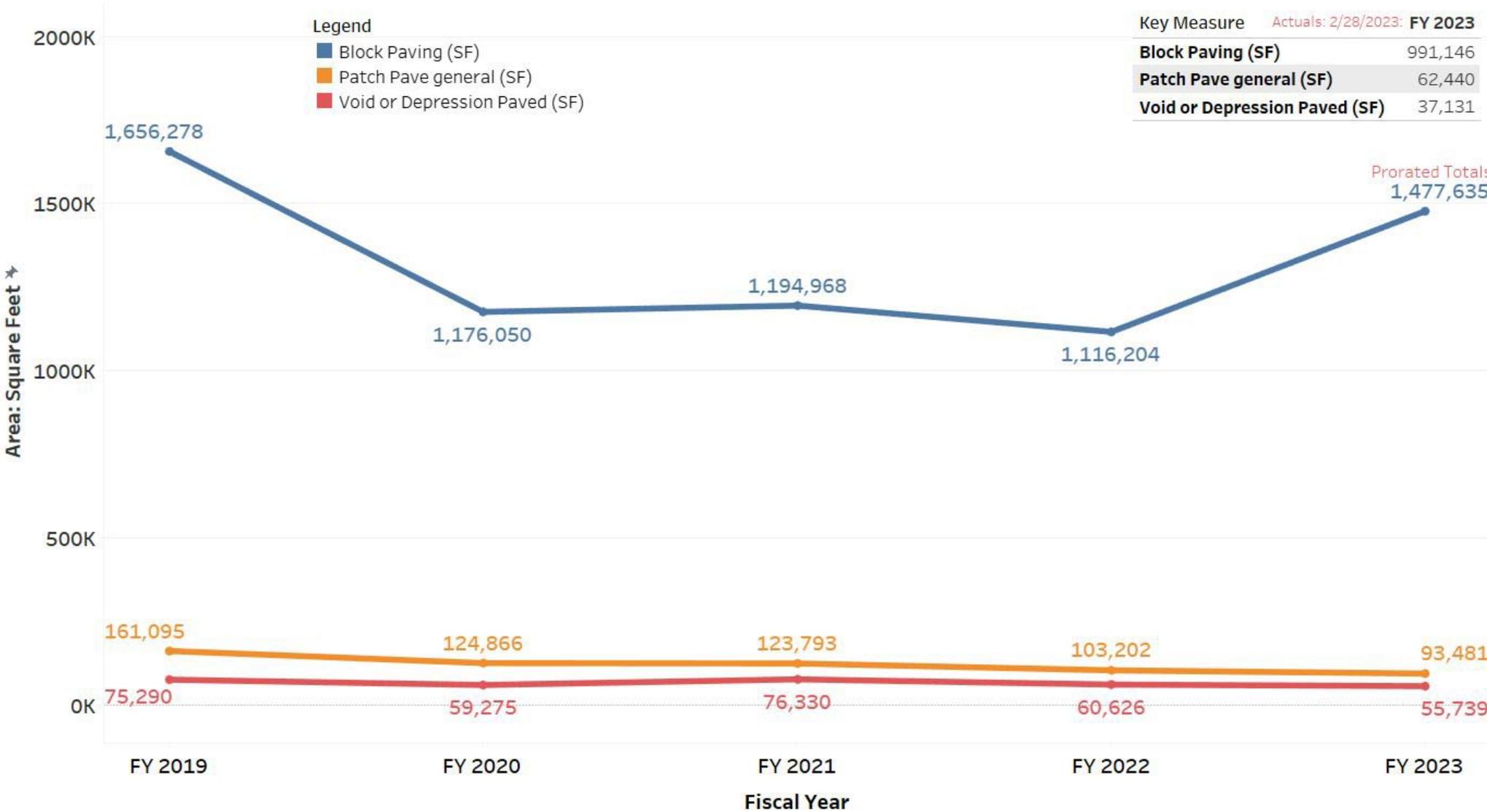
Block Paving: repaired/resurfaced as part of the street resurfacing program FY 2012 to FY 2023 (through 3/1/2023)



Source: SF Public Works Street Resurfacing Program

Performance and Data Evaluation: Roadway Repair

Other Key Measures: patch pave, voids and depressions and block paving



Key Measure	Actuals: 2/28/2023: FY 2023
Block Paving (SF)	991,146
Patch Pave general (SF)	62,440
Void or Depression Paved (SF)	37,131



QUESTIONS?