

**Meeting Date**: 7/10/2025

To: Public Works Commission

**Through:** Carla Short, Public Works Director

Alaric Degrafinried, Deputy Director of Support Services

Dijaida Durden, Deputy Director of Operations

From: Warren J Hill, Workforce Development Manager

Subject: Workforce Development Report Out

**Director's Recommendation**: Informational Item

**Executive Summary**: This presentation provides an update on Public Works' workforce development grant-making program in the context of the citywide workforce development ecosystem. This presentation will also report on FY 23-24 and FY 24-24, (Quarter 1 and Quarter 2) data received from grantee organizations which detail participant demographics, services provided, and high-level workforce development outcomes.

#### **Attachments:**

• Attachment 1: PowerPoint Presentation













July 10, 2025

# **Workforce Development Update**

Warren Hill Workforce Development Manager





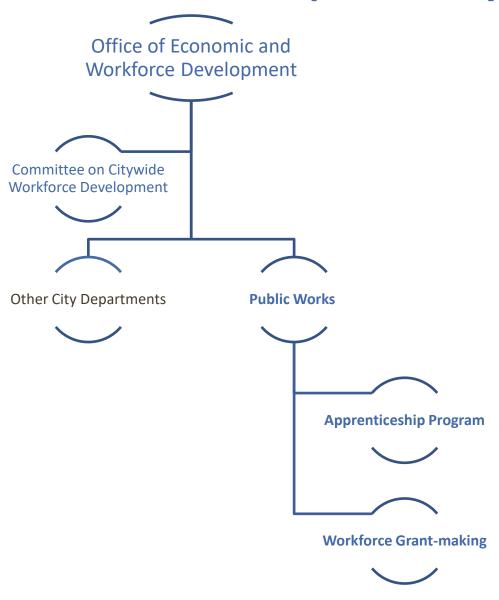








## **Workforce Development Citywide Ecosystem**

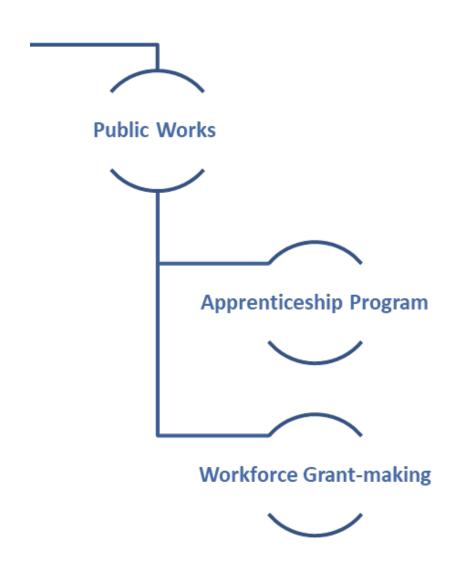


Who defines workforce development in San Francisco?

What role does Public Works play in this ecosystem?



## **Grant-making in our Workforce Development Portfolio**



San Francisco City policy requires a workforce development component to any department grants.

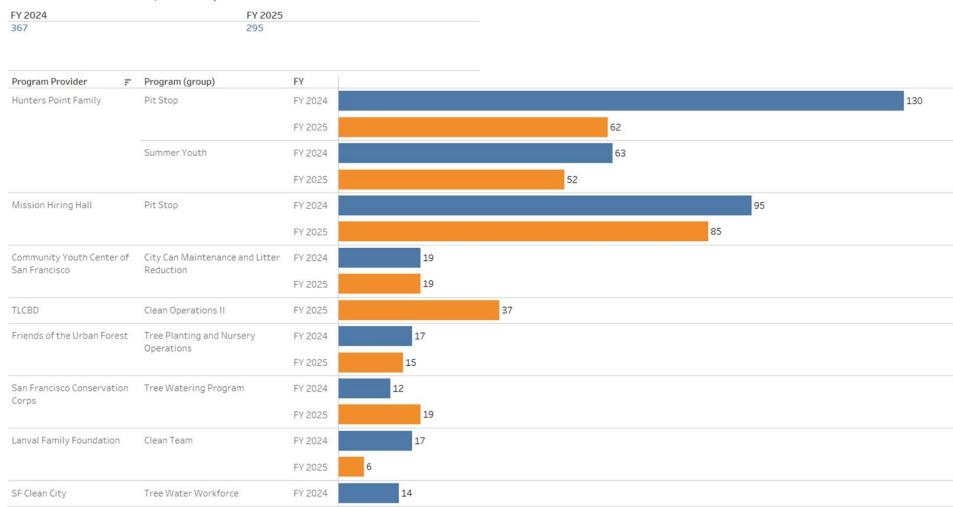
Public Works grants serve as a first step in our workforce development pipeline.

Grant programs serve a workforce pool that faces significant barriers to employment and build foundational skills necessary to participate in traditional apprenticeship or entry-level employment opportunities.

## Who do our grantees serve?

### Workforce Development: Provider and Program Overview FY 23-24 & 24-25

#### Total Count of Participants Q1/Q2





## What types of services do our grantees provide?

Tree watering and planting

Job-readiness training

City can steam cleaning

Exposure to public works-related job skills and experience

Pit Stop public toilet monitoring

Basic computer and financial literacy

Block sweeping and cleaning

Basic skills related to maintaining

employment: attendance, time-

keeping, communication and

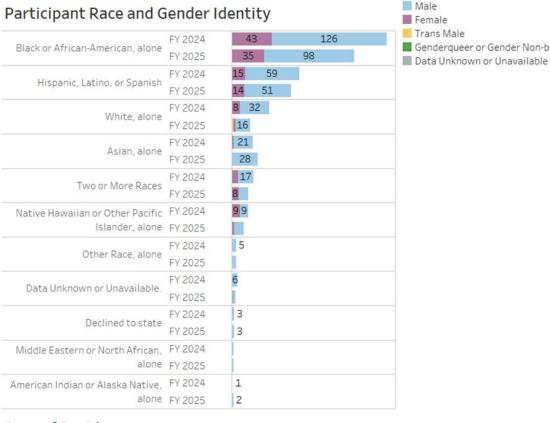
professionalism

Landscape maintenance

Tree nursery care



## Who do our grantees serve?

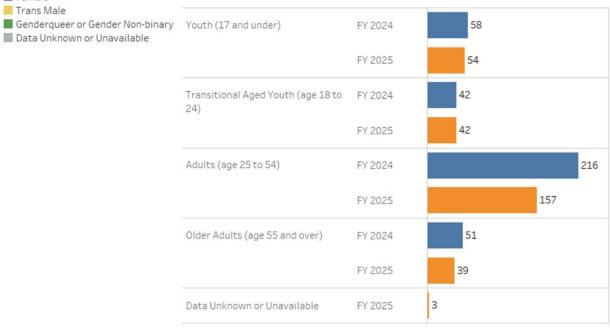


#### Area of Residence



#### Participant Age

Trans Male



#### **Priority Populations**

	FY 2024	FY 2025
PP: Long-Term Unemployed	174	109
PP: Active or Formerly Justice-Involved Individual	139	95
PP: Women and Gender Minorities	88	68
PP: Public Housing Residents	23	60
PP: Public Benefits Recipients	24	49
PP: Homeless or Formerly Homeless	11	23
PP: Individuals with Disability	5	5



### **Mission Hiring Hall**

Mission Hiring Hall is a San Francisco nonprofit whose mission is to provide jobseekers with San Francisco residency employment counseling, training and support service referrals, as well as job readiness training to succeed in their search.

**Improved Public Health**: The provision of accessible restroom facilities aims to enhance public health by reducing instances of public urination and defecation, which can contribute to the spread of diseases and unsanitary conditions.

Cleaner Streets: The availability of more restroom facilities should lead to a decrease in instances of human waste on sidewalks and streets, resulting in cleaner public spaces.

**Enhanced Public Perception**: A successful Pit Stop program can positively influence the overall perception of cleanliness and hygiene in San Francisco among both residents and visitors.

**Increased Accessibility**: Ensuring restroom facilities are accessible to all members of the community, including individuals with disabilities, seniors and those experiencing homelessness, is a key goal of the program.

Reduced Environmental Impact: By minimizing the presence of human waste in public areas, the program contributes to a healthier environment and reduced pollution.

### Mission Hiring Hall – FY 24-25

\*Data collection complete, preliminary figures pending formal analysis

Program served 26 unduplicated individuals for the entire FY 24-25

14 individuals exited the program with employment – 15%

14 individuals voluntarily withdrew from the program – 15%

8 individuals successfully removed barrier to employment – 9%

Adjusted program completion, excluding resignations and terminations, is 81% (21 participants).

## **Mission Hiring Hall**

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#### Total Count of Participants Q1/Q2



#### Participant Age

Transitional Aged Youth (age 18 to	FY 2024	6		
24)	FY 2025	5		
Adults (age 25 to 54)	FY 2024			75
	FY 2025		67	
Older Adults (age 55 and over)	FY 2024	14		
	FY 2025	13		

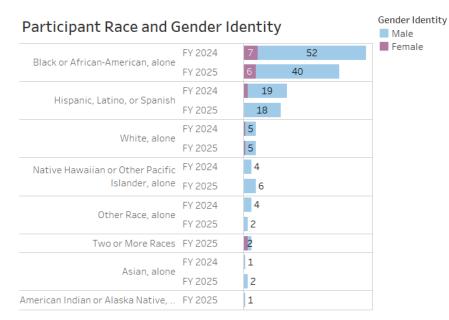
#### **Priority Populations**

	FY 2024	FY 2025
PP: Long-Term Unemployed	95	57
PP: Active or Formerly Justice-Involved Individual	95	70
PP: Women and Gender Minorities	11	9
PP: Public Housing Residents	21	24
PP: Public Benefits Recipients	0	14
PP: Homeless or Formerly Homeless	0	9
PP: Individuals with Disability	0	0

#### **Program Outcomes**

	FY 2024	FY 2025
Number of employment offers during program	4	8
Number of interviews during program	95	87
Total number of completed training hours for all participants	28,671	71,710
Number of participants completed program	0	2
Number of participants placed in job upon exiting program	4	8





#### Area of Residence



### **Hunters Point Family**

Hunters Point Family (HPF) is a San Francisco nonprofit whose workforce development programs leverage and uplift the unique skill set and wisdom within our community to create employment opportunities in public stewardship.

Improved Public Health: The provision of accessible restroom facilities aims to enhance public health by reducing instances of public urination and defecation, which can contribute to the spread of diseases and unsanitary conditions.

Cleaner Streets: The availability of more restroom facilities should lead to a decrease in instances of human waste on sidewalks and streets, resulting in cleaner public spaces.

Enhanced Public Perception: A successful Pit Stop program can positively influence the overall perception of cleanliness and hygiene in San Francisco among both residents and visitors.

Increased Accessibility: Ensuring restroom facilities are accessible to all members of the community, including individuals with disabilities, seniors and those experiencing homelessness, is a key goal of the program.

Reduced Environmental Impact: By minimizing the presence of human waste in public areas, the program contributes to a healthier environment and reduces pollution.

### **Hunters Point Family - FY 24-25**

\*Data collection complete, preliminary figures pending formal analysis

Program served 182 unduplicated individuals for the entire FY 24-25

14 individuals exited the program with employment – 8%

29 individuals voluntarily withdrew from the program – 16%

72 individuals successfully removed barrier to employment – 40%

Adjusted program completion, excluding resignations and terminations, is 38% (70 participants).

### **Hunters Point Family**

Hunters Point Family (HPF) is a San Francisco nonprofit whose workforce development programs leverage and uplift the unique skill set and wisdom within our community to create employment opportunities in public stewardship.

#### Total Count of Participants Q1/Q2

FY 2024			FY 202	25		
193			114			
Participants by Pr	ogra	ım and Provider				
Program Provider	F	Program (group)		FY		
Hunters Point Family		Pit Stop		FY 2024		130
•				FY 2025	62	
		Summer Youth		FY 2024	63	
				FY 2025	52	

#### Participant Age

Youth (17 and under)	FY 2024		52
	FY 2025		
Transitional Aged Youth (age 18 to	FY 2024	13	
	FY 2025		
Adults (age 25 to 54)	FY 2024		104
	FY 2025		
Older Adults (age 55 and over)	FY 2024	24	
	FY 2025		
Data Unknown or Unavailable	FY 2025		

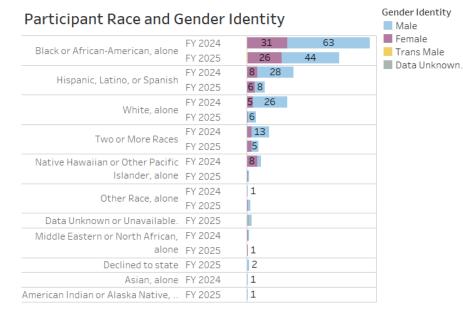
#### **Priority Populations**

	FY 2024	FY 2025
PP: Long-Term Unemployed	65	5
PP: Active or Formerly Justice-Involved Individual	32	3
PP: Women and Gender Minorities	57	41
PP: Public Housing Residents	0	11
PP: Public Benefits Recipients	0	3
PP: Homeless or Formerly Homeless	0	2
PP: Individuals with Disability	0	1

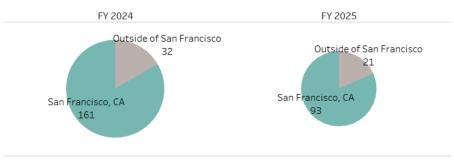
#### **Program Outcomes**

	FY 2024	FY 2025
Number of employment offers during program	0	0
Number of interviews during program	100	23
Total number of completed training hours for all participants	20,512	10,835
Number of participants completed program	65	52
Number of participants placed in job upon exiting program	62	4





#### Area of Residence





### **Community Youth Center**

Community Youth Center (CYC) is a San Francisco nonprofit with a mission to provide the community's culturally diverse youth with the resources to help them thrive and prepare for the future.

Grant funds are used to support CYC's Powerwash Mobile Team, a workforce development program that provides sidewalk and curb sweeping, litter collection and City can cleaning.

CYC's Powerwash Mobile Team provides employment pathways for primarily monolingual, low-income and formerly incarcerated individuals who face multiple barriers to employment through job readiness training and work experience.

Even with program training modules, English language proficiency is a continuing challenge for job placement.

The Powerwash Mobile Team also performs sidewalk and curb cleaning along 254 blocks around the Chinatown area.

### **Community Youth Center – FY 24-25**

\*Data collection complete, preliminary figures pending formal analysis

Program served 19 unduplicated individuals for the entire FY 24-25

O individuals exited the program with employment – 0%

O individuals voluntarily withdrew from the program – 0%

19 individuals successfully removed barrier to employment – 100%

Adjusted program completion, excluding resignations and terminations, is 100% (19 participants).

### **Community Youth Center**

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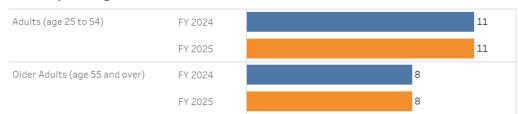
#### Total Count of Participants Q1/Q2

I I LULT	1120			
19		19		
Participants by Progra	am and Provider			
Program Provider =	Program (group)	FY		
*	City Can Maintenance and Litter	FY 2024	19	
San Francisco	Reduction	FY 2025	19	

FY 2025

#### Participant Age

FY 2024

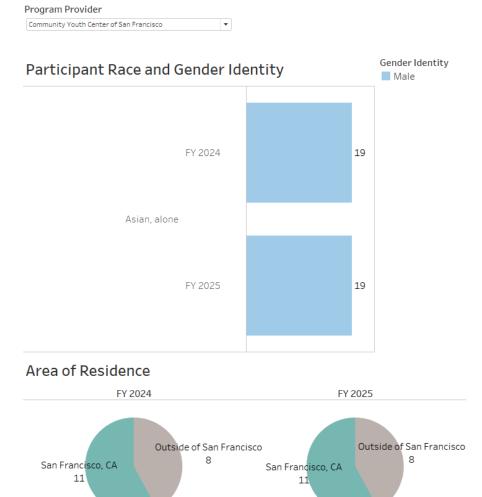


#### **Priority Populations**

	FY 2024	FY 2025
PP: Long-Term Unemployed	0	0
PP: Active or Formerly Justice-Involved Individual	0	1
PP: Women and Gender Minorities	0	0
PP: Public Housing Residents	0	1
PP: Public Benefits Recipients	0	0
PP: Homeless or Formerly Homeless	0	0
PP: Individuals with Disability	0	0

#### **Program Outcomes**

	FY 2024	FY 2025
Number of employment offers during program	2	0
Number of interviews during program	3	0
Total number of completed training hours for all participants	280	0
Number of participants completed program	0	0
Number of participants placed in job upon exiting program	1	0





### **Lanval Family Foundation**

Lanval Family Foundation (LFF) is a San Francisco nonprofit whose mission is to amplify the employment and educational opportunities for young adults in San Francisco who have been impacted by poverty, incarceration and underemployment.

Provide career development to priority populations, including long-term unemployed residents, people with disabilities and formerly justice-system-involved individuals who face many barriers to employment and growth.

Enable workers to earn a living wage.

Provide professional development, such as data-collection training and customer service skills, to participants while they receive social service support and direct supervision.

Connect the unhoused with housing/shelter-assistance services and encourage people with substance abuse and mental health challenges to seek treatment.

### **Lanval Family Foundation – FY 24-25**

\*Data collection complete, preliminary figures pending formal analysis

Program served 22 unduplicated individuals for the entire FY 24-25

5 individuals exited the program with employment – 23%

9 individuals voluntarily withdrew from the program – 41%

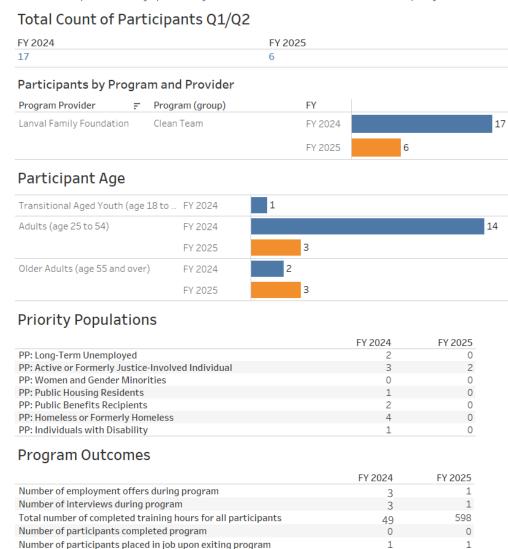
18 individuals successfully removed barrier to employment – 82%

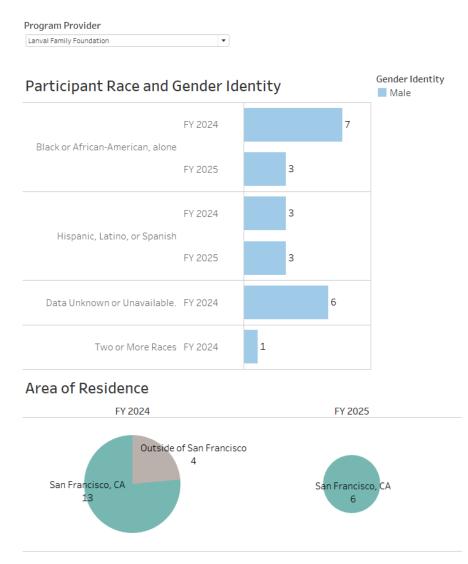
Adjusted program completion, excluding resignations and terminations, is 50% (11 participants).



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### **Tenderloin Community Benefit District**

The Tenderloin Community Benefit District (TLCBD) works relentlessly to provide a clean and safe environment. Strong community partnership and supportive collaboration with City agencies will create positive change in the Tenderloin neighborhood. The organization's services are focused on implementing neighborhood improvements around the physical environment, economic development and neighborhood pride.

TLCBD's Core Framework, which is comprised of three principle focus areas, guides the TLCBD's work to positively impact the neighborhood.

#### PHYSICAL ENVIRONMENT

Having safe, clean, welcoming places for the community to connect is essential to the health of a neighborhood.

#### **NEIGHBORHOOD PRIDE**

An important element of a healthy neighborhood is neighborhood pride. The way residents and businesses think and talk about their neighborhood plays a major role in determining how they use the neighborhood.

#### **FCONOMIC OPPORTUNITY**

A healthy neighborhood is one where opportunity and potential employment for the community exists and thrives.

### **Tenderloin Community Benefit District – FY 24-25**

\*Data collection complete, preliminary figures pending formal analysis

Program served 64 unduplicated individuals for the entire FY 24-25

23 individuals exited the program with employment – 36%

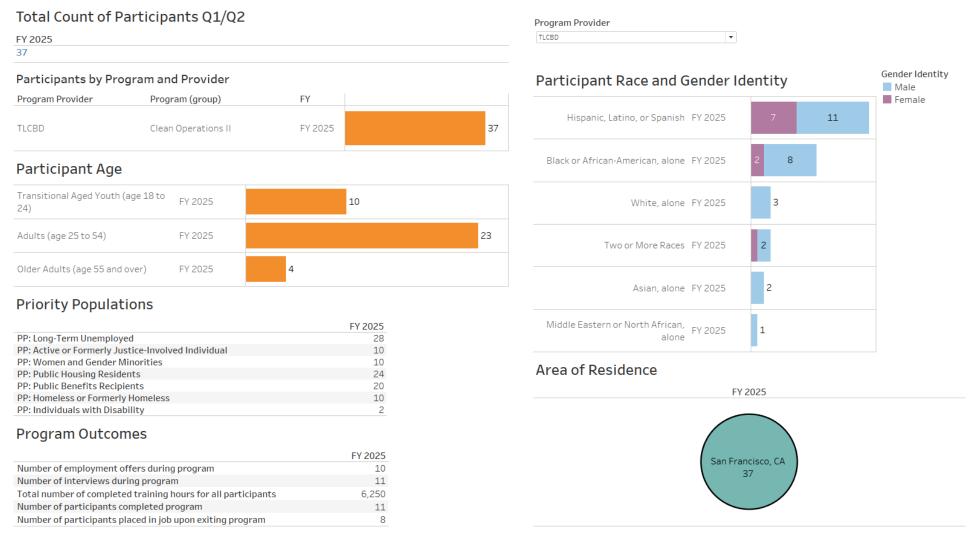
9 individuals voluntarily withdrew from the program – 14%

9 individuals successfully removed barrier to employment -14%

Adjusted program completion, excluding resignations and terminations, is 41% (26 participants).

### **Tenderloin Community Benefit District**

The Tenderloin Community Benefit District (TLCBD) works relentlessly to provide a clean and safe environment. Strong community partnership and supportive collaboration with City agencies will create positive change in the Tenderloin neighborhood. The organization's services are focused on implementing neighborhood improvements around the physical environment, economic development and neighborhood pride.



### **Apprenticeship Programs**

These programs offer the skills needed to be hired for journeyman level jobs in these fields, especially within the department or other City departments.

### 7501 – General Laborer Apprentice

- 6 Active 7501 General Laborer Apprentices
- 8 7501 General Laborer Apprentices graduates in October 2024, this was our 1st graduating class since 2019
- 12 Individual did not complete the program

Since reengaging in 2022 the General Laborer Apprenticeship Program has enrolled 26 Apprentices

### 7465/7466 – General Plumber Apprentice

- 2 Active General Plumber Apprentices that started June 2025
- 2 7465/7466 General Plumber Apprentice graduates in 2024 (our very first class of General Plumber Apprentices)

### **Pre-Apprenticeship Programs-Corridor Ambassador**

A citywide cleaning program started in October 2006 by then Mayor Gavin Newsom. It is a coordinated effort to raise the overall standards in specific merchant corridors led by San Francisco Public Works. It is focused on creating and building upon existing partnerships with property owners, merchants and public and private agencies.

#### Corridor Ambassador

Under direct supervision of San Francisco Public Works staff, the Ambassador abates graffiti from public furniture, reports deficiencies, and assists in the removal of refuse and dirt from public locations such as city streets, sidewalks, plazas, stairways, building frontages, and other public areas for reasons of public safety, code compliance, health, and beautification. The Ambassador also maintains landscaped areas, such as tree basins, to keep the public safe, healthy and the corridor attractive.

Currently provides increased maintenance for 500 of the most-traveled blocks in San Francisco.

The corridor maintenance model is intended to encourage neighborhood merchants and owners to move towards establishing a self-sustaining maintenance program.

### **Pre-Apprenticeship Programs – FY 23-24**

\*Data collection for FY 24-25 in process, preliminary figures pending formal analysis

Program served 313 unduplicated individuals for the entire FY 23-24

29 individuals transition from Human Services Agency to Public Works full-time – 10%

Currently there are 123 Corridor Ambassadors

Adjusted program completion, excluding resignations and terminations, is 18% (55 participants).

### Friends of the Urban Forest

Friends of the Urban Forest (FUF) is a San Francisco nonprofit with a mission to revitalize San Francisco's urban forest, build community and help address environmental challenges. FUF operates three workforce development programs under its grant with Public Works.

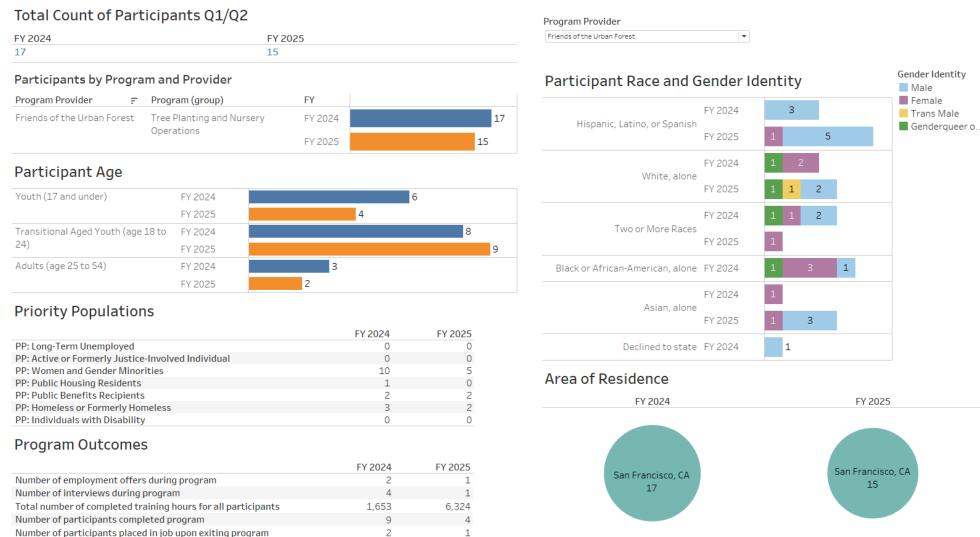


- Tree Planting and Nursery Operations Workforce Development Grants
  - o 1,502 street trees planted as of June 30, 2025
  - Approximately 1,200 trees watered per week
  - 2,598 young tree and emergency tree care visits
  - New Roots trainees continuing to assist in the establishment of procedures and operations at the Street Tree Nursery, and planted 69 trees in the SOMA and Tenderloin neighborhoods
- Six-month training curriculum includes classroom-style lessons, in-person exposure, and hands-on practice in urban ecology, arboriculture and career readiness workshops (tree planting and tree care basics, financial literacy, job search and preparedness, nonviolent communication and mindfulness)
- FUF partnered with a company that specializes in career coaching services to develop and update their job readiness curriculum, with the goal of providing improved career guidance and job placement trainings to workforce development program participants
- Six participants transitioned to employment across government, nonprofit and private sectors (2 with San Francisco Recreation & Parks, 1 with San Francisco Zoo & Gardens, 1 with the Theatre of Yugen, 1 with HealthRIGHT 360 and 1 with Breadbelly Cafe)



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### San Francisco Conservation Corps

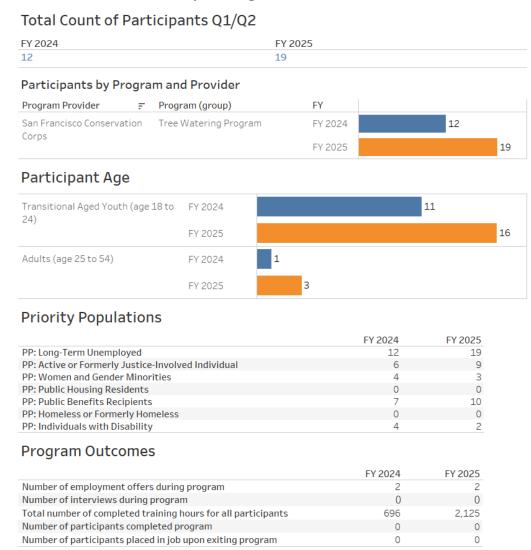
The San Francisco Conservation Corps (SFCC) is a nonprofit organization operating a workforce development program to support participants in developing careers through experience in tree watering service. SFCC has been providing paid work experience, educational attainment, career readiness and barrier remediation services in San Francisco for youth aged 18-26 in the areas of horticulture, landscaping and conservation for 40 years.

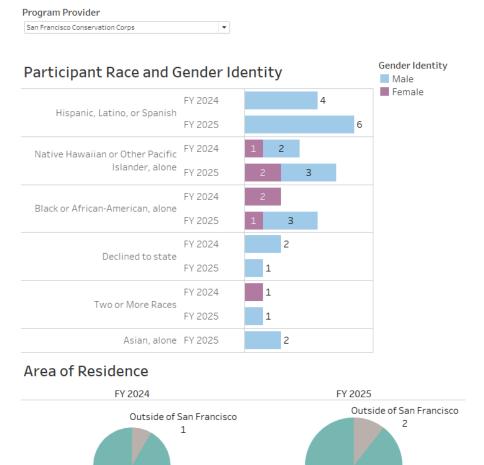
San Francisco Conservation Corps' contract with Public Works was terminated on 1/31/25. The department experienced challenges with the grantee, including lapses in work, incomplete data submissions and an inability to successfully deliver the work scope.

- Tree watering workforce development grant weekly watering of up to 1,600 street trees.
- SF Conservation Corps had a goal of placing 35% of participants in unsubsidized full-time positions within six months of exiting the program.
- At least five work hours per employee per month are dedicated to workforce development, including, but not limited to, resume writing, job search skills, interview skills, job applications and using online services to apply for jobs.
- Workforce development training also included conflict management and de-escalation techniques.

### San Francisco Conservation Corps

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San Francisco, CA

San Francisco, CA

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### **SF Clean City Coalition**

The San Francisco Clean City Coalition (SF Clean City) is a nonprofit organization established in 1991, focused on greening and beautifying the City.

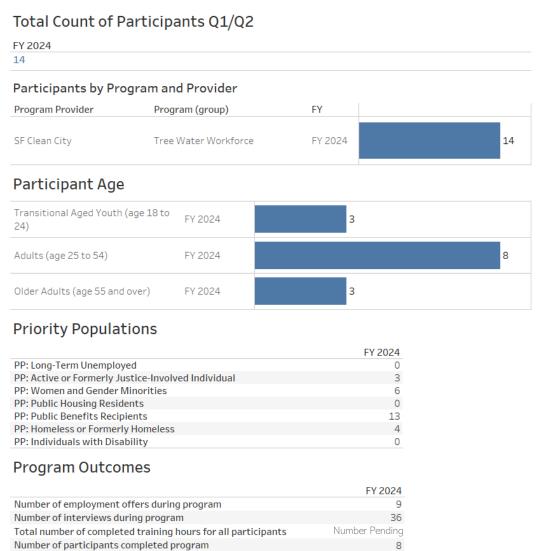
- Tree watering workforce development grant weekly watering of up to 2,800 street trees
- Weekly employment readiness workshops cover resume writing, interview techniques, job search strategies and basic computer skills
- Weekly advanced training workshops and projects have included tree pruning, street tree planting, soils and erosion control, retaining walls, greenhouse construction, site grading, stormwater catchment systems
- Participants engaged in 36 job interviews (July 2023 January 2024)
- Seven out of 14 participants placed in employment earning \$17–22/hour (July 2023 – January 2024)
- Employment includes vehicle driver, caterer, IT technician, custodian and nonprofit jobs

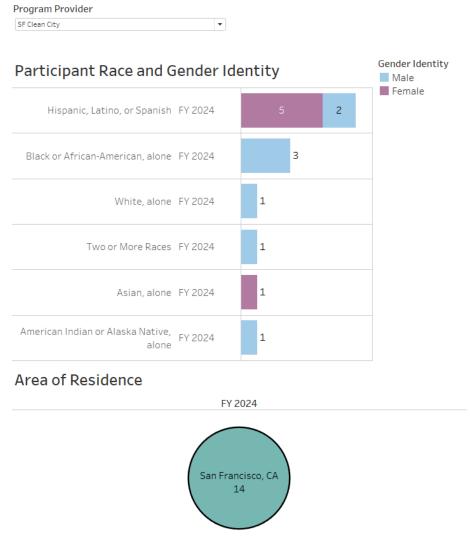




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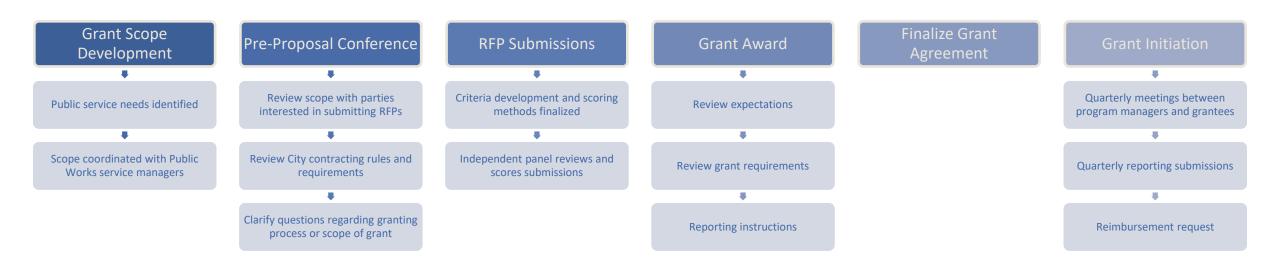




Number of participants placed in job upon exiting program



## **Grant Program Process**



### Workforce Development Goals

- Provide opportunities for career and skill development.
- Deliver services that improve San Francisco.
- Support priority populations and remove traditional barriers to work.
- Provide technical support and guidance to grantee organizations to meet our goals.



## **Workforce Development Program Goals**

### Pit Stop

- Conduct outreach events to recruit participants
- Serve 50 participants
- Provide two hours a month of workforce training
- 35% placement rate for graduating participants

Summer Youth

- Conduct outreach events to recruit participants
- Serve at least 60 participants
- Provide 25 hours a week of training for six weeks

### Tree Planting / Watering

(FUF and Clean City Coalition)

- Service and maintain 1,600 street trees
- Recruit at least 75% from priority populations
- Provide weekly job training related to landscaping, tree maintenance and job-readiness soft skills

Block Cleaning (Lanval)

- Conduct outreach events to recruit participants
- Serve at least six participants
- Provide two hours a month of workforce training
- 35% placement rate for graduating participants

Trash Can Steam Cleaning

- Conduct outreach events to recruit participants
- Serve at least 10 participants
- Provide two hours a month of workforce training
- 35% placement rate for graduating participants



**QUESTIONS**