











June 26, 2025

# **Public Works Housing Delivery**

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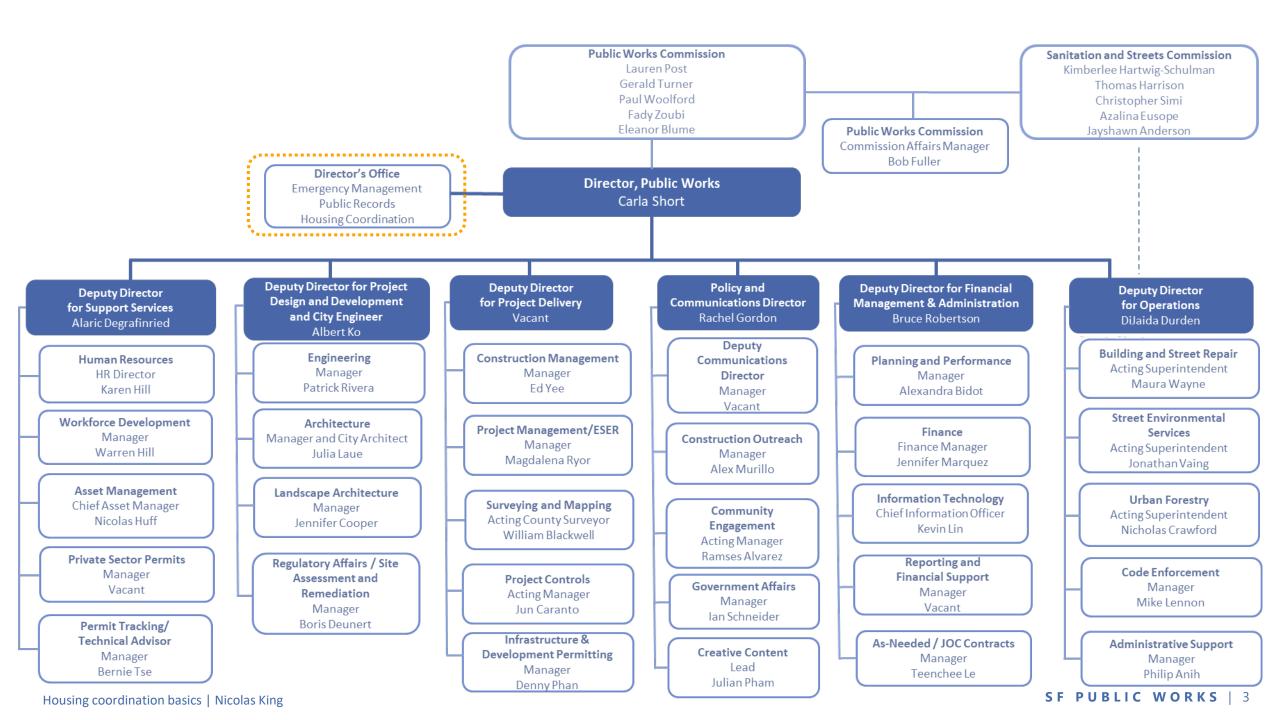


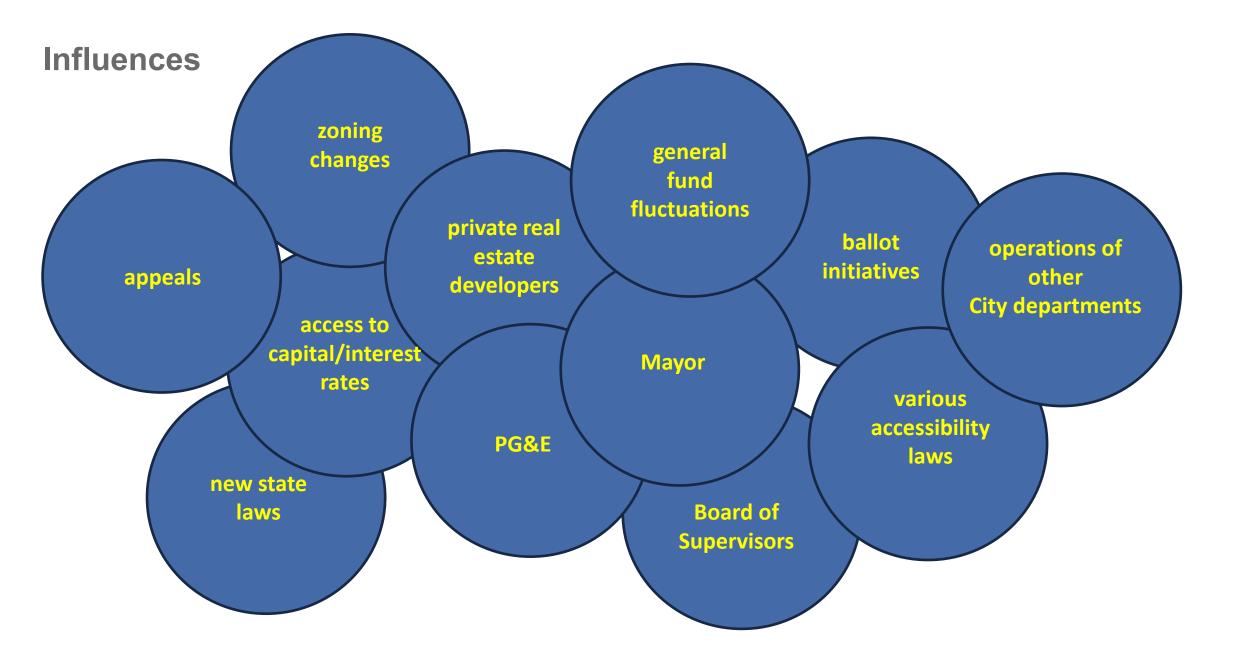


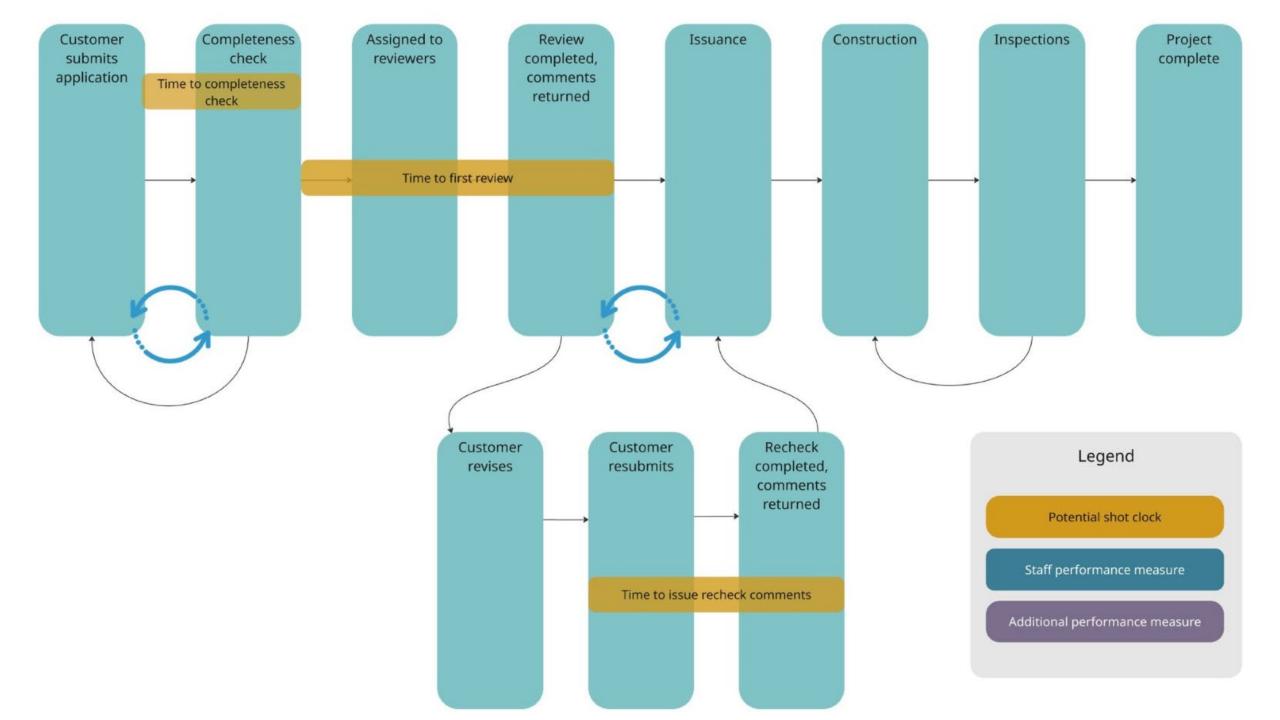


## **Agenda**

- I. Role origin
- II. What's Public Works got to do with housing?
- III. Partner entities
- IV. Major challenges
- V. Goals and current initiatives
- VI. Discussion







# **Key Findings – Process Mapping**

1

#### **Decentralized & Unclear Processes**

The City lacks a formal and centralized process for making decisions during the SIP review process (Who de-conflicts comments, who determines which teams need to review, established times to review, etc.)

2

#### Communication

With only a few exceptions, the City relies on email to shepherd projects through the process (BSM and DAC shared Teams folder & inter-agency meetings with applicants for the most complex projects)

3

#### **Data Collection and Tracking**

All reviewers rely on email or offline trackers (Excel/Access) to organize their queues and collect data

4

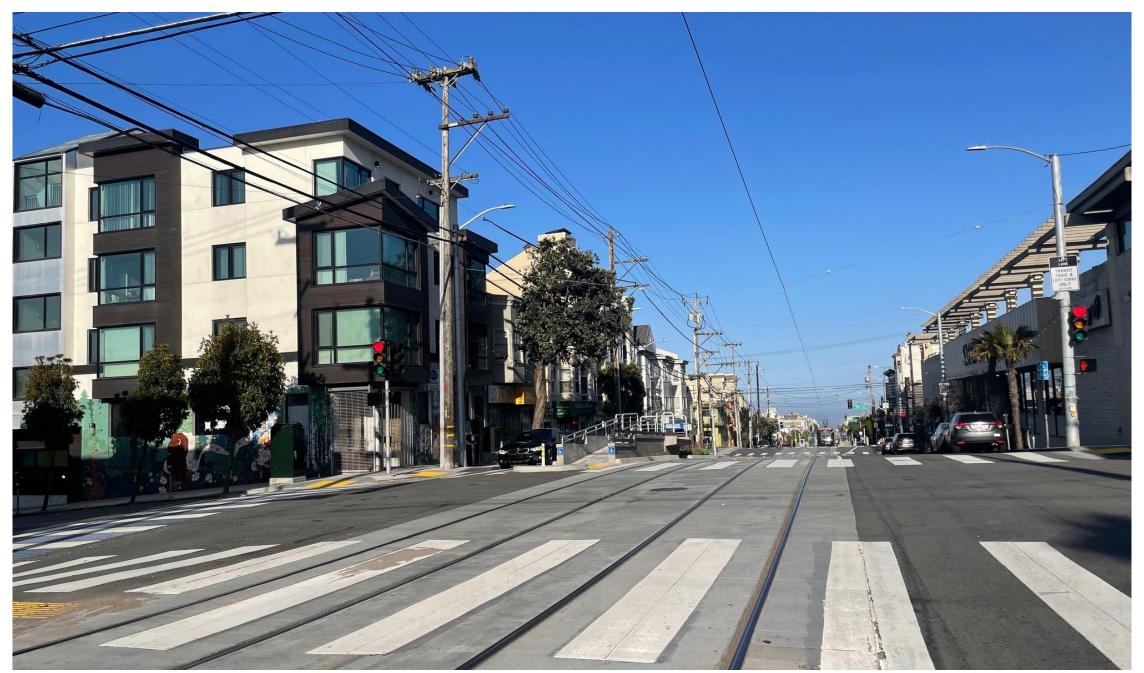
#### **Circular & Repeated Reviews**

Staggered and conflicting comments from one team can force other teams to re-review applications (i.e. Applicant acts on DAC comments, which contradict previous MTA comments – forcing MTA to re-review, or viceversa)











# **Discussion**

### Examples of what we can do better

#### Key Findings —Process Mapping

- Decentralized & Unclear Processes

  The City lacks a formal and centralized process for making decisions during the SIP review process

  (Who de-conflicts comments, who determines which teams need to review, established times to review, etc.)
- Communication
  With only a few exceptions, the City relies on email to shepherd projects through the process
  (BSM and DAC shared Teams folder & inter-agency meetings with applicants for the most complex projects)
- Data Collection and Tracking
  All reviewers rely on email or offline trackers (Excel/Access) to organize their queues and collect data
- Circular & Repeated Reviews

  Staggered and conflicting comments from one team can force other teams to re-review applications

  (i.e. Applicant acts on DAC comments, which contradict previous MTA comments—forcing MTA to re-review, or viceversa)

**Controller on SIP** 

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