











September 10, 2024

Building San Francisco: *Designing, Constructing, and Maintaining City Infrastructure*Civil Grand Jury Report, June 20, 2024

Summary of Responses by Public Works Commission











Commission Response to Civil Grand Jury

- PWC requested not required to respond to two findings and four recommendations
- Responded ahead of mid-August deadline
- Sent comments to S.F. County Superior Court Judge and Jury foreperson
- Thanked S.F. citizens for considered report on City's core responsibility of constructing and maintaining billions of dollars of capital projects for public benefit
- First finding: Lack of central database of capital assets makes it difficult to track and budget for facility maintenance and upkeep
- *PWC agreed:* SFPW should be part of team monitoring city assets post-construction, but project database should be managed by Capital Planning or Real Estate
- Second finding: PWC lacks reporting protocols necessary for overseeing department performance in capital project delivery
- *PWC partially agreed*: Regular capital project reporting began two years ago when Commission was seated and is not yet in final form; beginning this fall, Commission will receive annual report on all department functions, including bureaus involved in capital project delivery, to meet oversight requirement

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Commission Response to Civil Grand Jury

- First recommendation: Quarterly public hearings on PW capital project delivery, including scope, schedule, budget, and changes to these parameters over construction period
- PWC partially agreed: Hearing recommendation being implemented on annual basis (sufficient), with capital project reports to begin late this year; will include summary information on parameters of interest
- Second recommendation: PWC should weigh into capital facilities design and construction processes and procedures
- PWC disagreed: Commission role is not to provide project design and construction expertise and judgment, but to ensure taxpayer funds are spent appropriately for voter-approved projects, and public expectations are met or exceeded
- Third recommendation: PWC should visit all City capital projects completed by SFPW to assess quality and performance
- PWC disagreed: Quarterly visits to select capital projects either planned (contract approval pending), in process, or recently completed are both feasible and reasonable to represent the public's interest
- Fourth recommendation: PWC should develop process to obtain client feedback on unresolved construction issues or concerns with capital projects delivered by SFPW
- PWC disagreed: Client dept. representatives are invited to address Commission about their capital project delivery partnership with PW and lessons learned of value to department and use to public



QUESTIONS