



Meeting Date: 11/21/2022

To: Sanitation and Streets Commission
Maryo Mogannam, Chair
Ike Kwon, Vice Chair
Thomas Harrison
Kimberlee Hartwig-Schulman
Christopher Simi

Through: Carla Short, Interim Public Works Director
DiJaida Durden, Deputy Director of Operations

From: Nicholas Crawford, Acting Superintendent of Bureau of Urban Forestry

Copy: Alexandra Bidot, Planning and Performance Manager

Subject: Performance Measures Presentation and Report: Urban Forestry

Director's Recommendation: Receive and discuss informational presentation.

Executive Summary: This presentation and report introduces performance measures for the Bureau of Urban Forestry. The presentation will cover performance measures for tree planting, tree maintenance, tree inspection, landscaping and cement shop work. The Performance Measure Report provides performance measures related to these services.

Attachments:

1. PowerPoint Presentation
2. Performance Measure Report

Performance Measure Report - Urban Forestry

Bureau	Metric Name	Metric Value	Goal	Service Level Agreement	Period
Urban Forestry	Public Requests (311 & 28 Clean): Total Corrective Service Orders	8,389			FY 2022
	Public Requests (311 & 28 Clean): Arborists	4,968			FY 2022
	Public Requests (311 & 28 Clean): Landscape & Pest Control	2,555			FY 2022
	Public Requests (311 & 28 Clean): All others (Admin, Cement & Other)	866			FY 2022
	Public Works: Trees Planted	1,315			FY 2022
	Public Works: Trees Maintained	4,351			FY 2022
	Public Works: Trees Inspected	9,023			FY 2022
	Square Footage of Sidewalk Repaired	15,665			FY 2022
	Linear Feet of Curb Repaired	3,384			FY 2022

Notes: These metrics have been traditionally reported out on. The Planning & Performance Unit will continue working to incorporate other metrics as data is reviewed. Other metrics and topics will be added to the reports for future meetings. The most recent complete fiscal year is shown for the Period; this may change for future meetings.

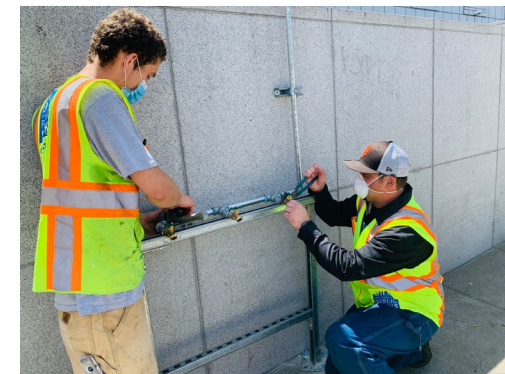


November 21, 2022

Performance and Data Evaluation: Urban Forestry

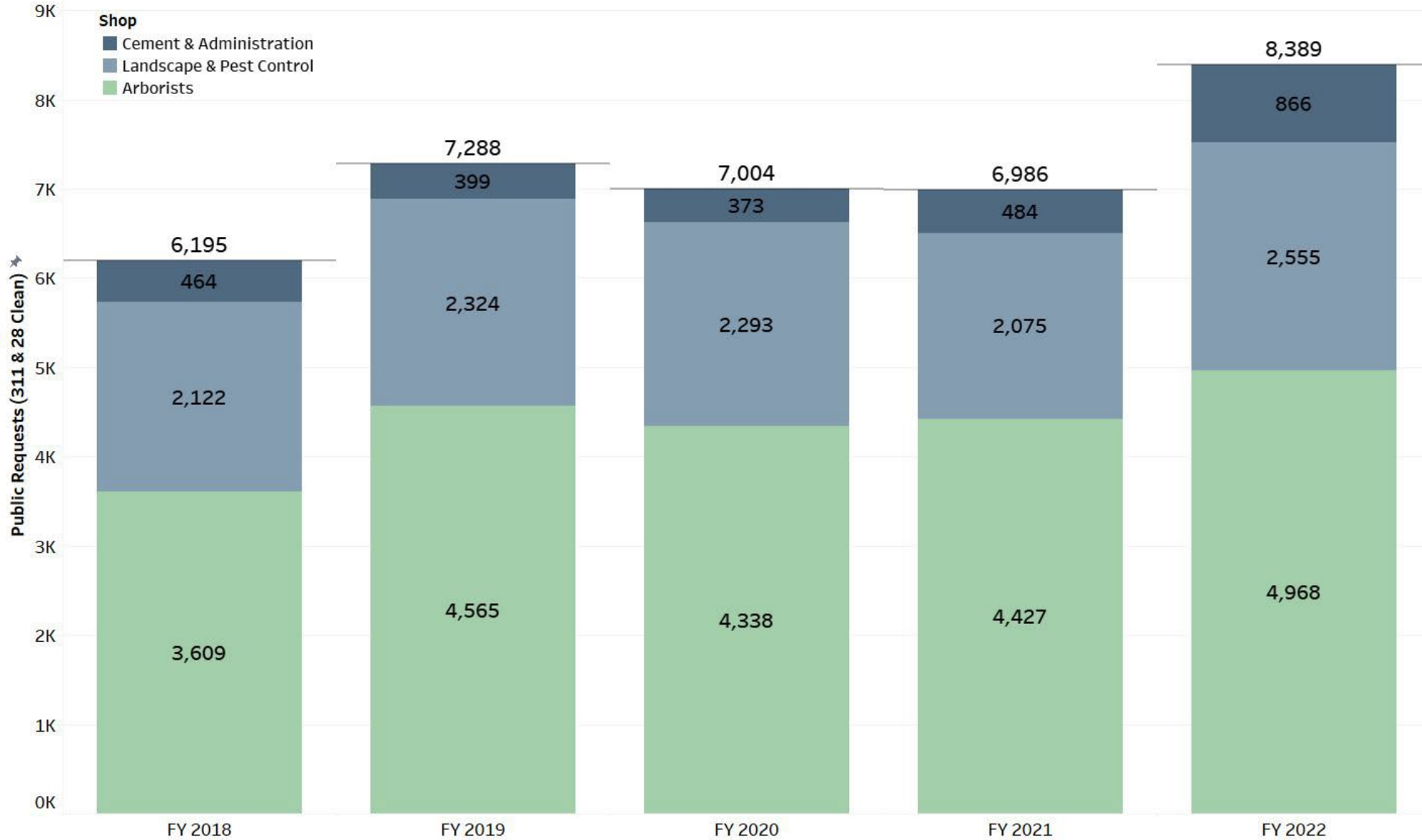
Nicholas Crawford

Acting Superintendent of Bureau of Urban Forestry

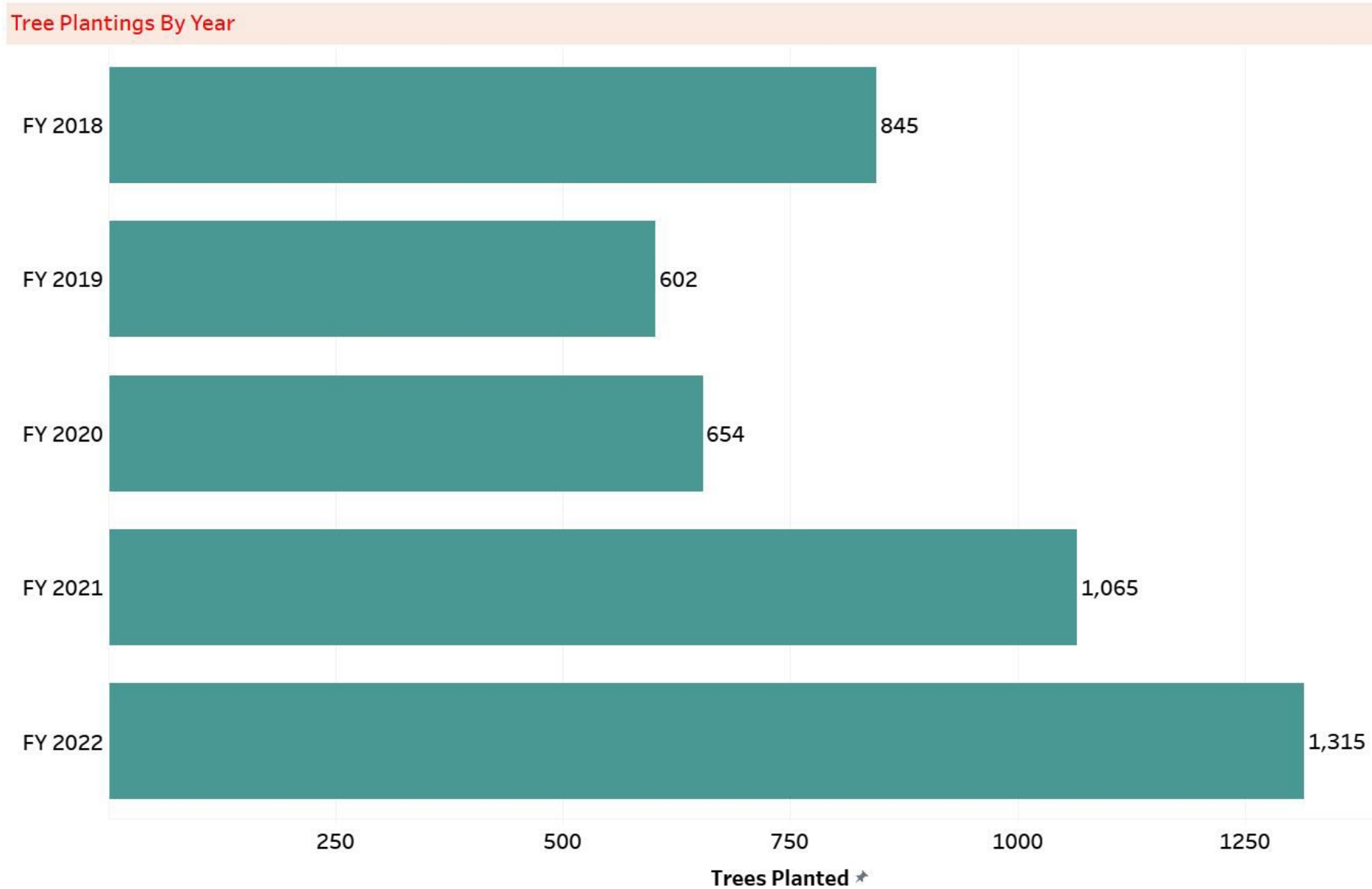


Annual count of public requests by shop (via 311 or 28Clean)

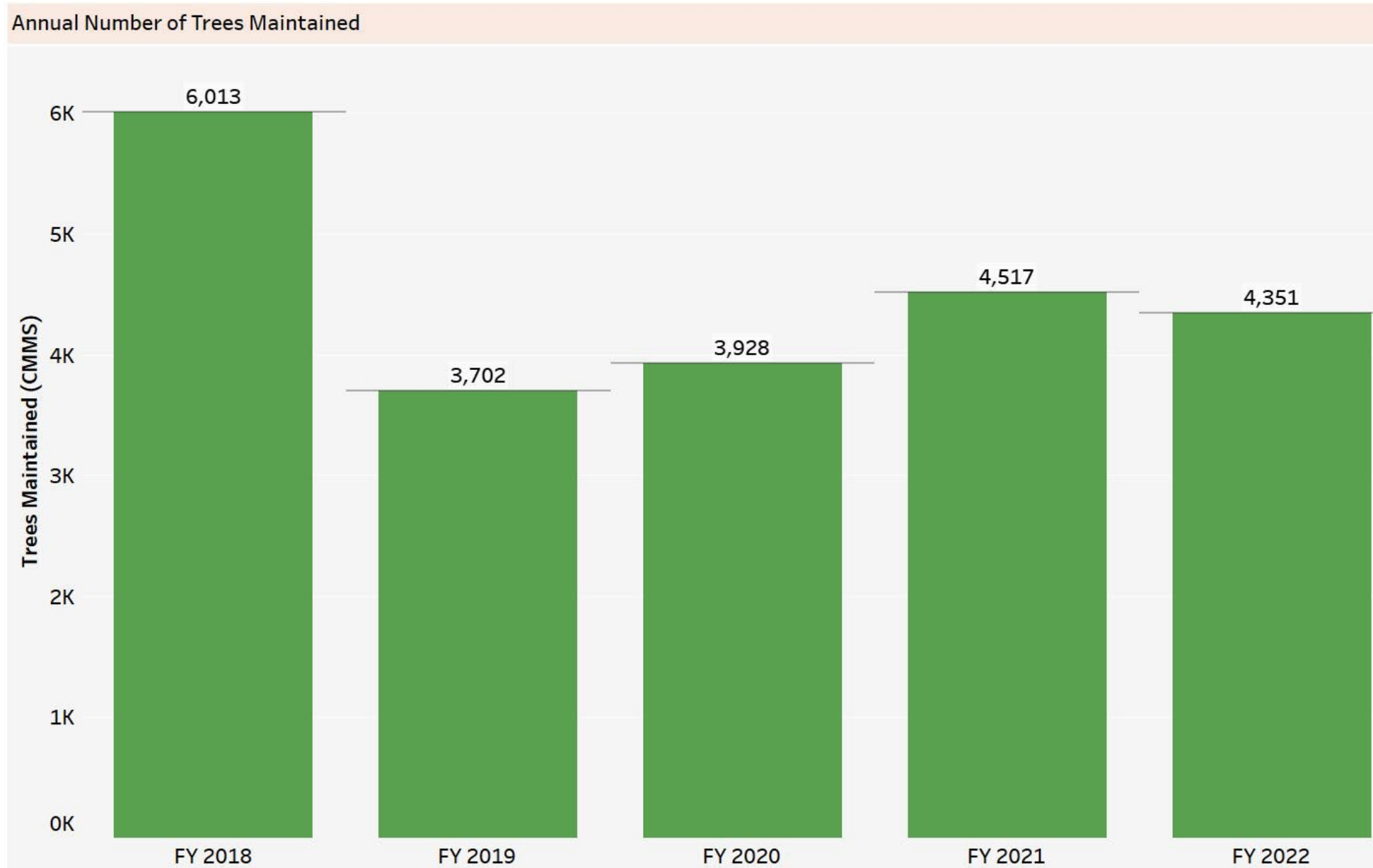
Public Requests by Shop



Number of trees planted by fiscal year



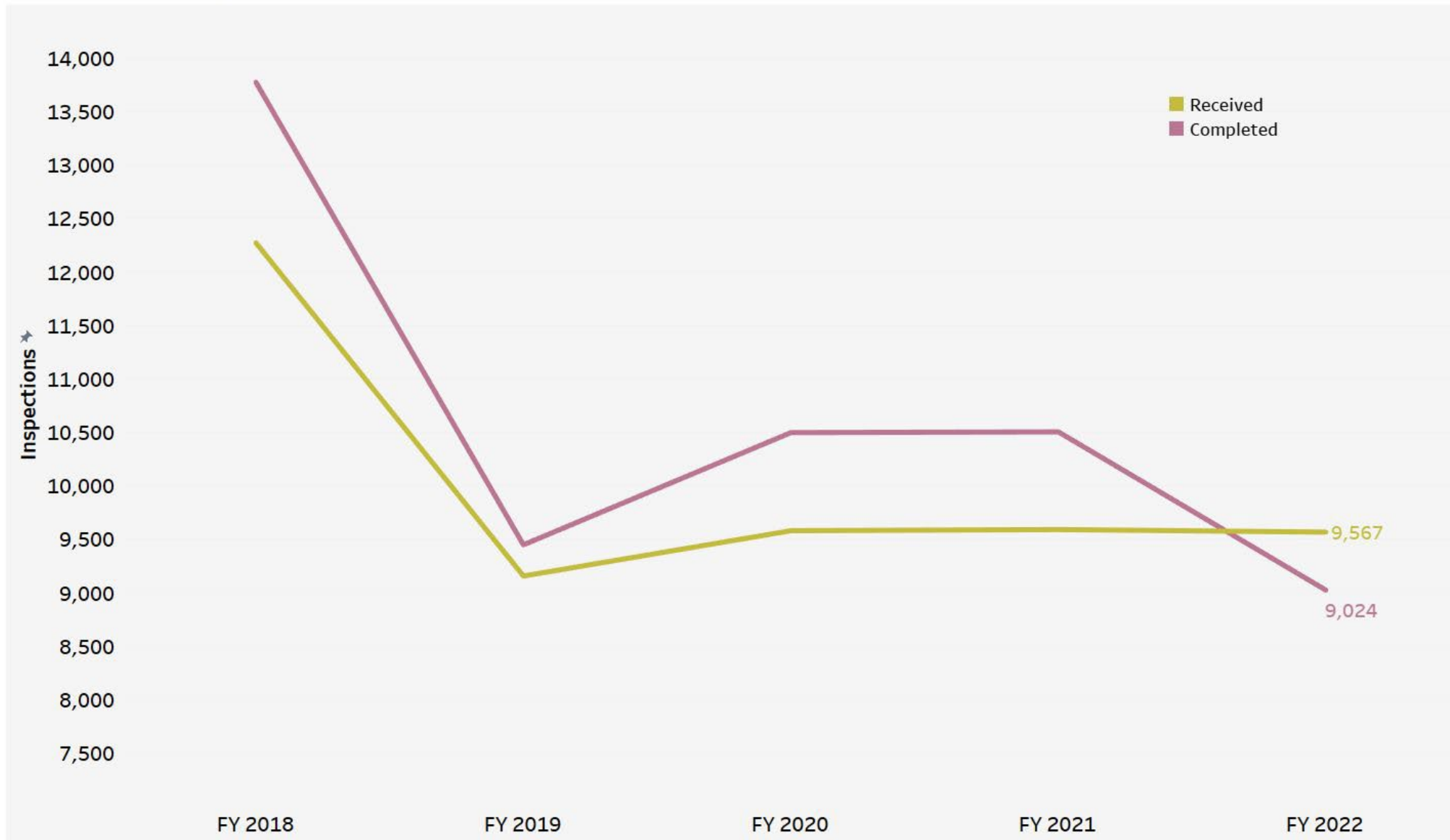
Count of trees maintained by year



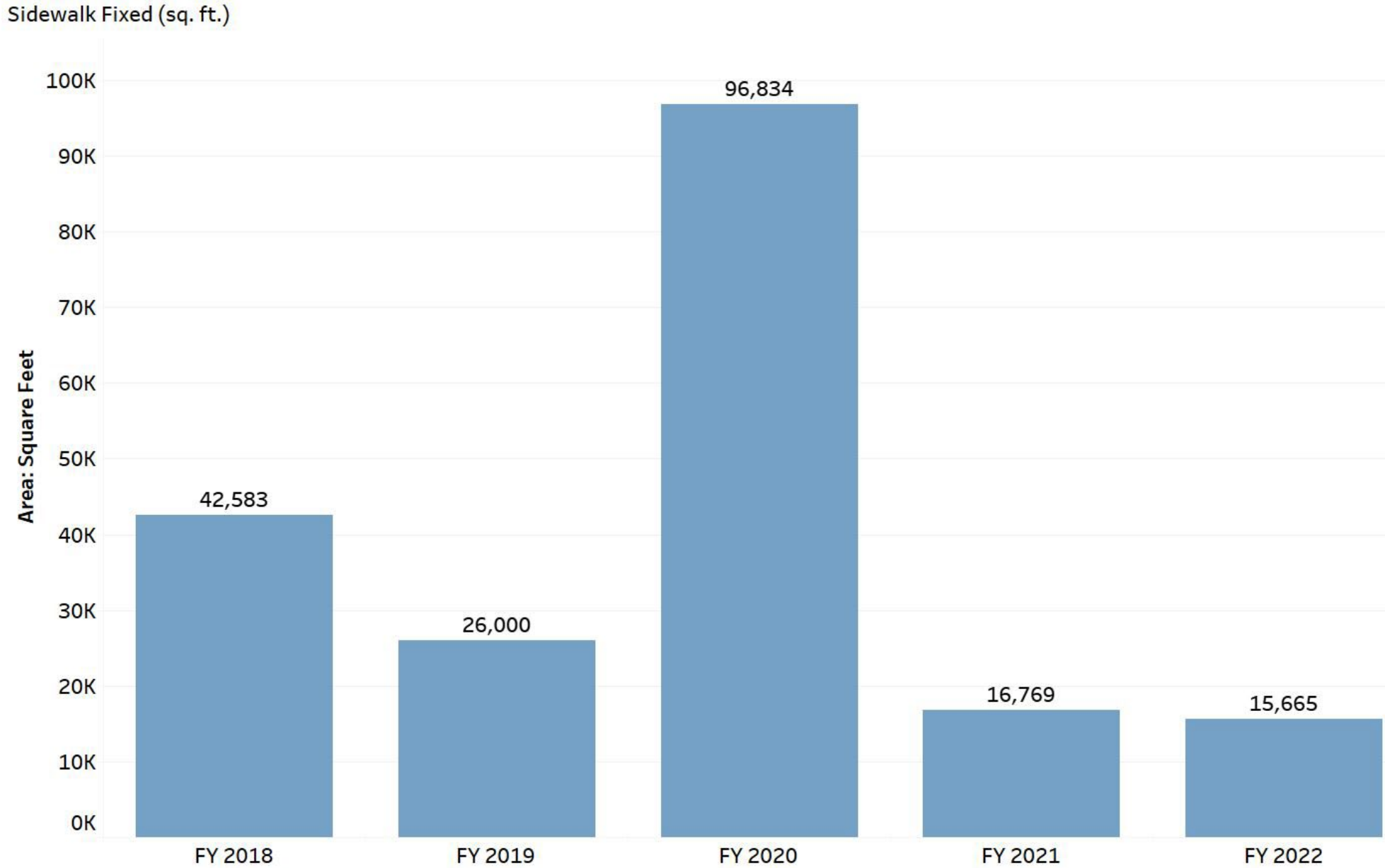
Counts of inspections received and completed by fiscal year

Tree and Site Inspections: Volume Received & Completed by Year

(Database: 28 Clean and Tree database; Public and Internal source)

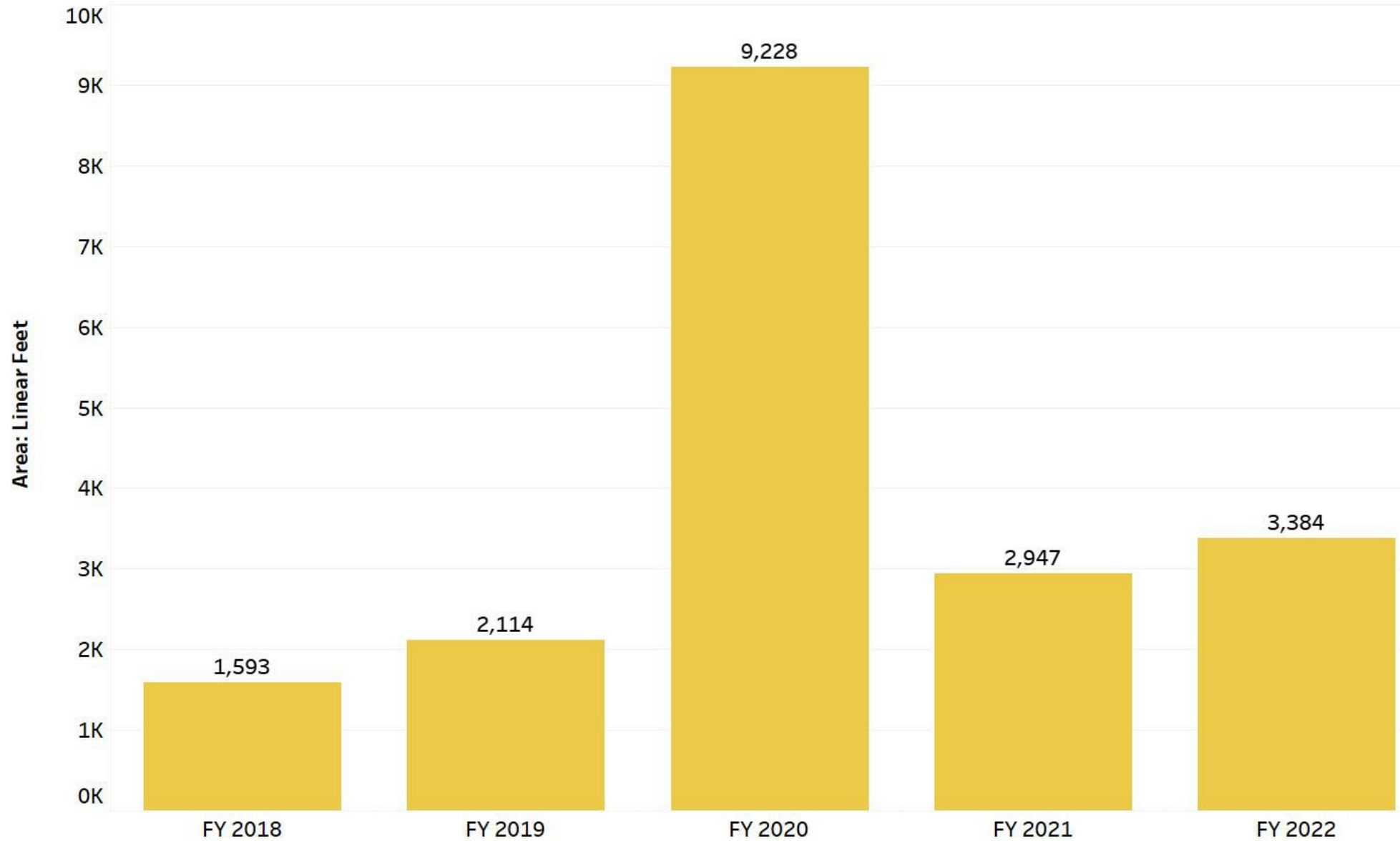


Area of sidewalk repaired by fiscal year



Linear feet of curb repaired by fiscal year

Curb Fixed (linear feet)





QUESTIONS?