



**Meeting Date:** October 17, 2022

**To:** Sanitation and Streets Commission  
Maryo Mogannam, Chair  
Ike Kwon, Vice Chair  
Thomas Harrison  
Kimberlee Hartwig-Schulman  
Christopher Simi

**Through:** Carla Short, Interim Public Works Director  
DiJaida Durden, Deputy Director for Operations

**From:** Darlene Frohm, Assistant Deputy Director for Operations

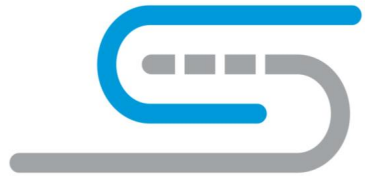
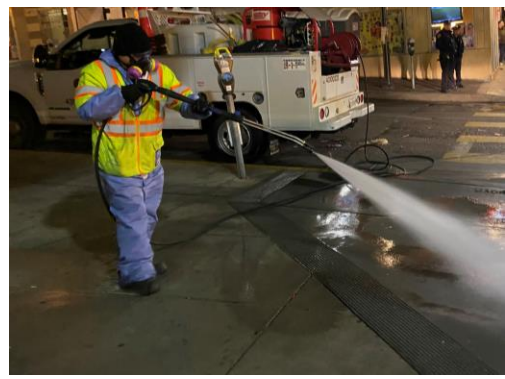
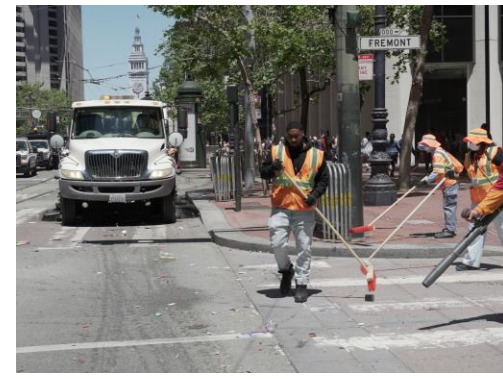
**Subject:** Informational Overview of Bureau of Central Operations

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**Director's Recommendation:** Information item only. Receive and discuss.

**Executive Summary:** Overview of the Bureau of Central Operations including the various programs being managed and examples of completed and ongoing projects.

**Attachments:** PowerPoint Presentation



SANITATION  
& STREETS

SAN FRANCISCO

# Central Operations Overview

Darlene Frohm, Bureau Manager

Sanitation & Streets Commission Meeting - October 17, 2022



# CENTRAL OPERATIONS

## Who We Are



**Manages**  
community  
improvements  
and partnerships

**Supports**  
department  
operations

# CENTRAL OPERATIONS Sections



**Community  
Engagement**



**Fleet  
Management**



**Storeroom**



**Workforce  
Development**



**Building and Grounds Patrol**

# CENTRAL OPERATIONS Community Engagement Team



# CENTRAL OPERATIONS

## Community Engagement Team



- Outreach and Enforcement
- Street Parks
- Adopt a Street / Cleanups
- Community-led Capital Projects

By the numbers

**516**

Events Held & Supported

**10,204**

Number of Volunteers

**22,266**

Volunteer Hours

**536**

Citations

**1,715**

Notices of Violations

**2,237**

Written & Verbal Outreach

# FLEET MANAGEMENT







# 40%

of equipment is  
more than 20 years old  
and should be replaced

## Equipment by Bureau

BSES - 41%

BUF - 27%

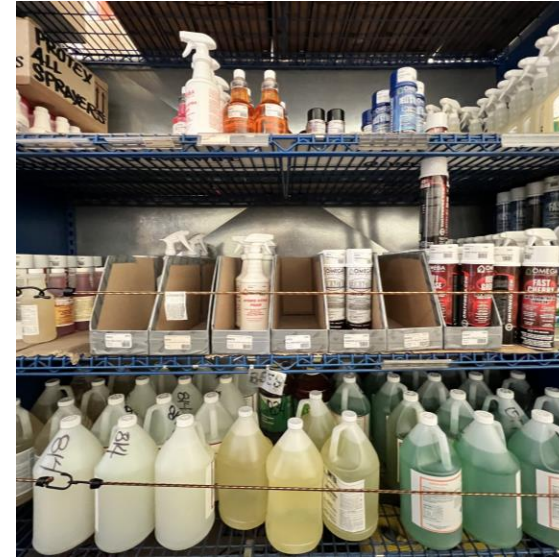
BBR - 18%

SSR - 14%

# BUILDING & GROUNDS PATROL



# STOREROOM



# WORKFORCE DEVELOPMENT



- Transitional-aged youth
- Immigrant community
- English Language Learner
- Justice system-involved individuals
- Unhoused and formerly unhoused
- HOPE SF residents
- Human Services Agency clients

# WORKFORCE DEVELOPMENT Programs

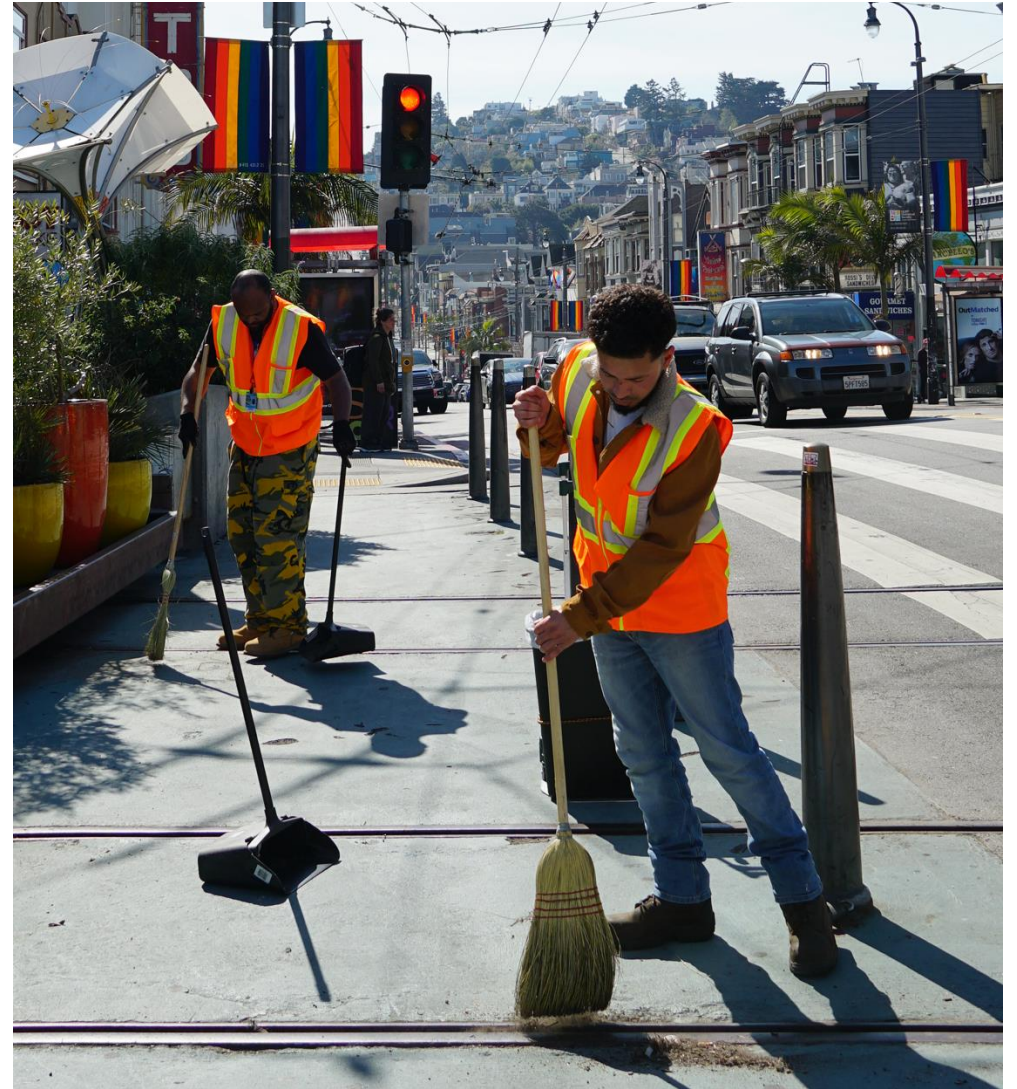
**Pre-  
Apprenticeship  
Program**

**Apprenticeship  
Program**

**Grants  
Program**

# WORKFORCE DEVELOPMENT

## Pre-apprenticeship Corridors Program



# WORKFORCE DEVELOPMENT Apprenticeship Programs



7501:  
Environmental Service Worker



3410:  
Gardener



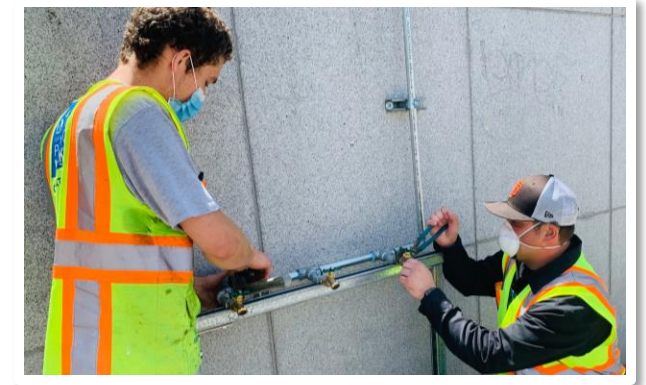
3408/3409:  
Arborist



7398/7399:  
Cement Mason

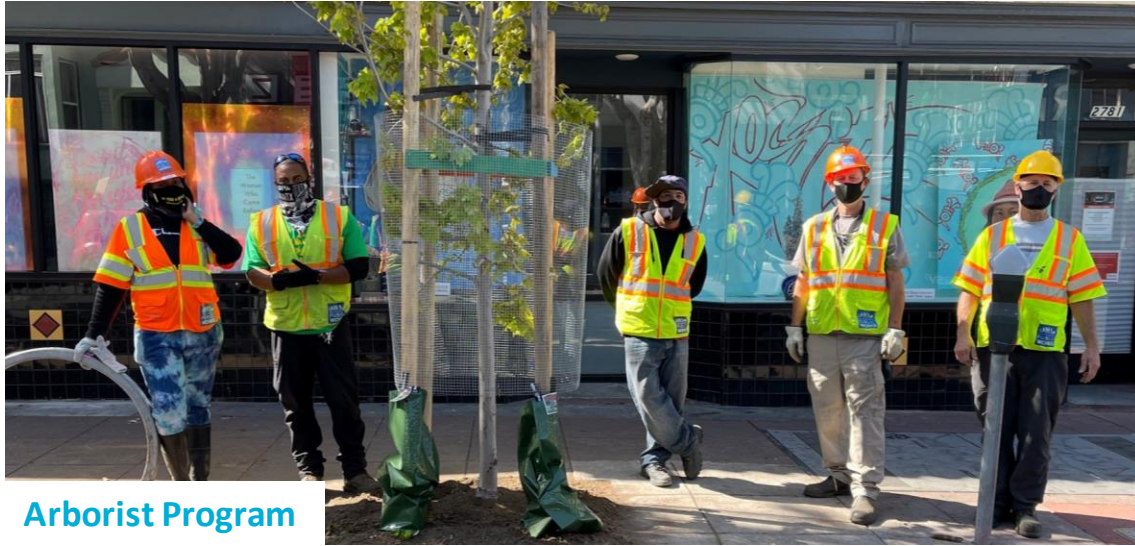


7314/7333:  
Stationary Engineer



7465/7466:  
Plumber

# WORKFORCE DEVELOPMENT Grants Program



Arborist Program



Community Youth Center (CYC)



Freeway ramp enhanced cleaning pilot



Pit Stops



# WORKFORCE DEVELOPMENT

## By the Numbers



# 460

Apprentices Hired  
(2004-present)

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# 244

Graduated  
(2004-present)

# WORKFORCE DEVELOPMENT

## Pit Stop Program



People who need a bathroom  
are better served

+

Neighborhoods  
are more livable

+

Reduction in complaints  
about human/animal waste  
in public spaces



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**Thank you!**