



Meeting Date: October 17, 2022

To: Sanitation and Streets Commission
Maryo Mogannam, Chair
Ike Kwon, Vice Chair
Thomas Harrison
Kimberlee Hartwig-Schulman
Christopher Simi

Through: Carla Short, Interim Public Works Director
DiJaida Durden, Deputy Director for Operations

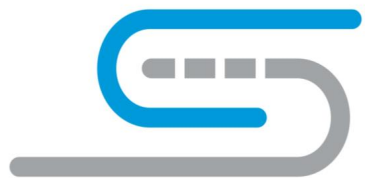
From: Chris McDaniels, Superintendent

Subject: Informational Overview of Bureau of Street Environmental Services

Director's Recommendation: Information item only. Receive and discuss.

Executive Summary: Overview of the Bureau of Street Environmental Services including the various programs being managed and examples of completed and on-going projects.

Attachments: PowerPoint presentation

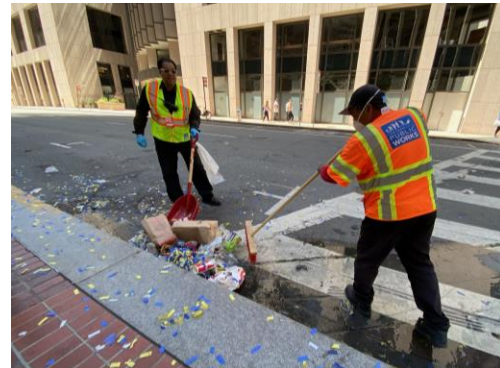


SANITATION
& STREETS

SAN FRANCISCO

Street Environmental Services Overview

Christopher McDaniels, Superintendent, Bureau of Street Environmental Services
Sanitation & Streets Commission Meeting - October 17, 2022



Organization



24/7
Operation



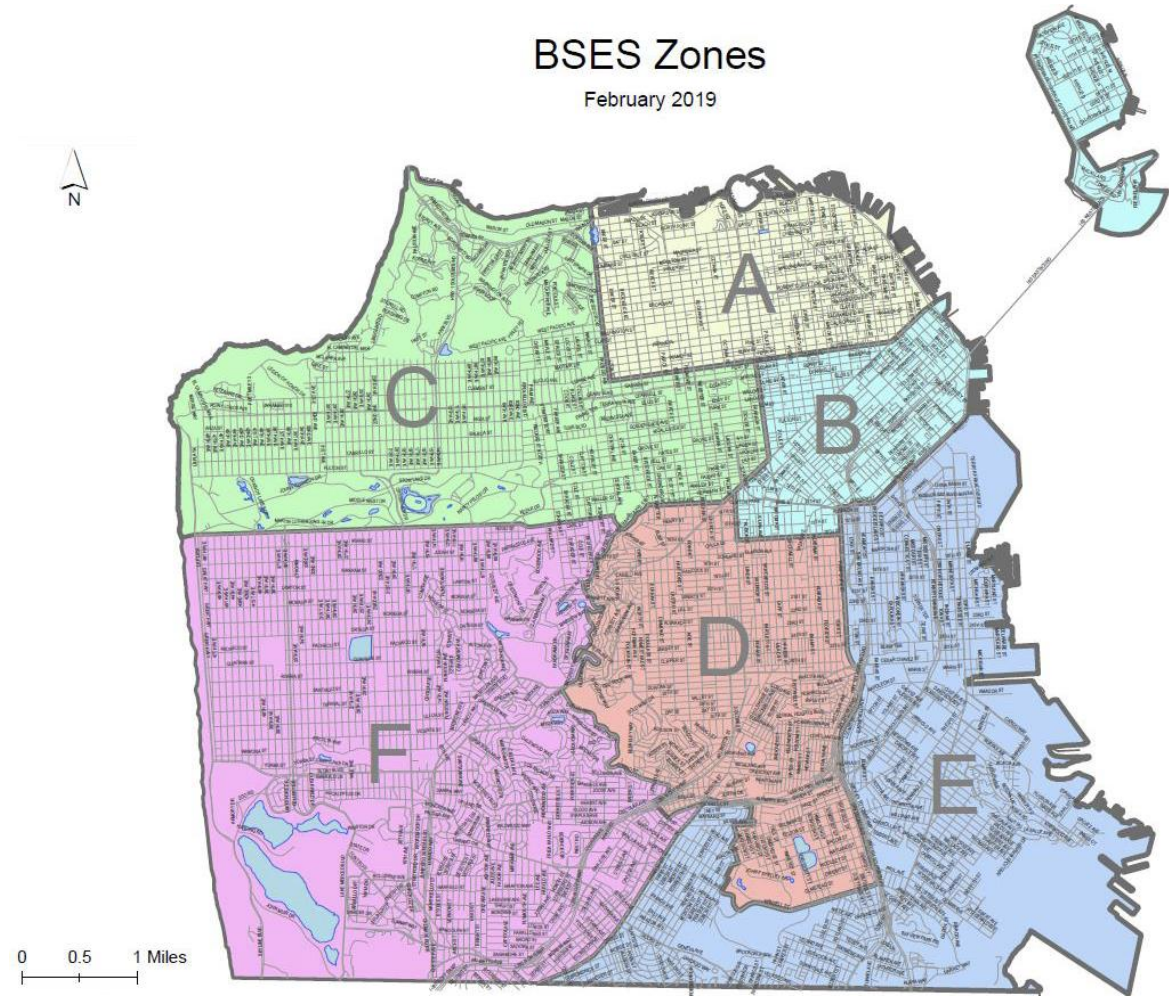
Budget:
\$112,600,815



Employees (FTE):
348

Organization

	Christopher McDaniels Superintendent	
Kenny Bruce Zones and Swing Assistant Superintendent	Jonathan Vaing Special Operations Assistant Superintendent	Mark Roumbanis Mechanical Sweeping Assistant Superintendent
Zone A - Tessa Jones Sup II	Graffiti Public - Khaled Shehadeh Sup II	Dispatch - Nathaniel Mansker Sup II
Zone B - Nicole De La Garza Sup II	Graffiti Private - Alisha Whitt Program Analyst	Nights - Adam Maroney Sup II
Zone C - Guillermo Perez Sup II	Corridors - Nicole Cook Sup II	Hot Spots - Darryl Dilworth Sup II
Zone D - Alberto Zapata Sup II	Special Projects - Allison Mickels Sup II	Radio Room - Eric Guajardo Customer Service Supervisor
Zone E - Robert Milton Sup II		
Zone F - John Reilly Sup II		
Swing - Steven Duong Sup II		



Mechanical street cleaning



Flusher



Sweeper

BUREAU OF STREET ENVIRONMENTAL SERVICES

Litter Patrol



Power washing



30,978 service orders for steamers in FY2022

Special events



BUREAU OF STREET ENVIRONMENTAL SERVICES

Emergency response



BUREAU OF STREET ENVIRONMENTAL SERVICES

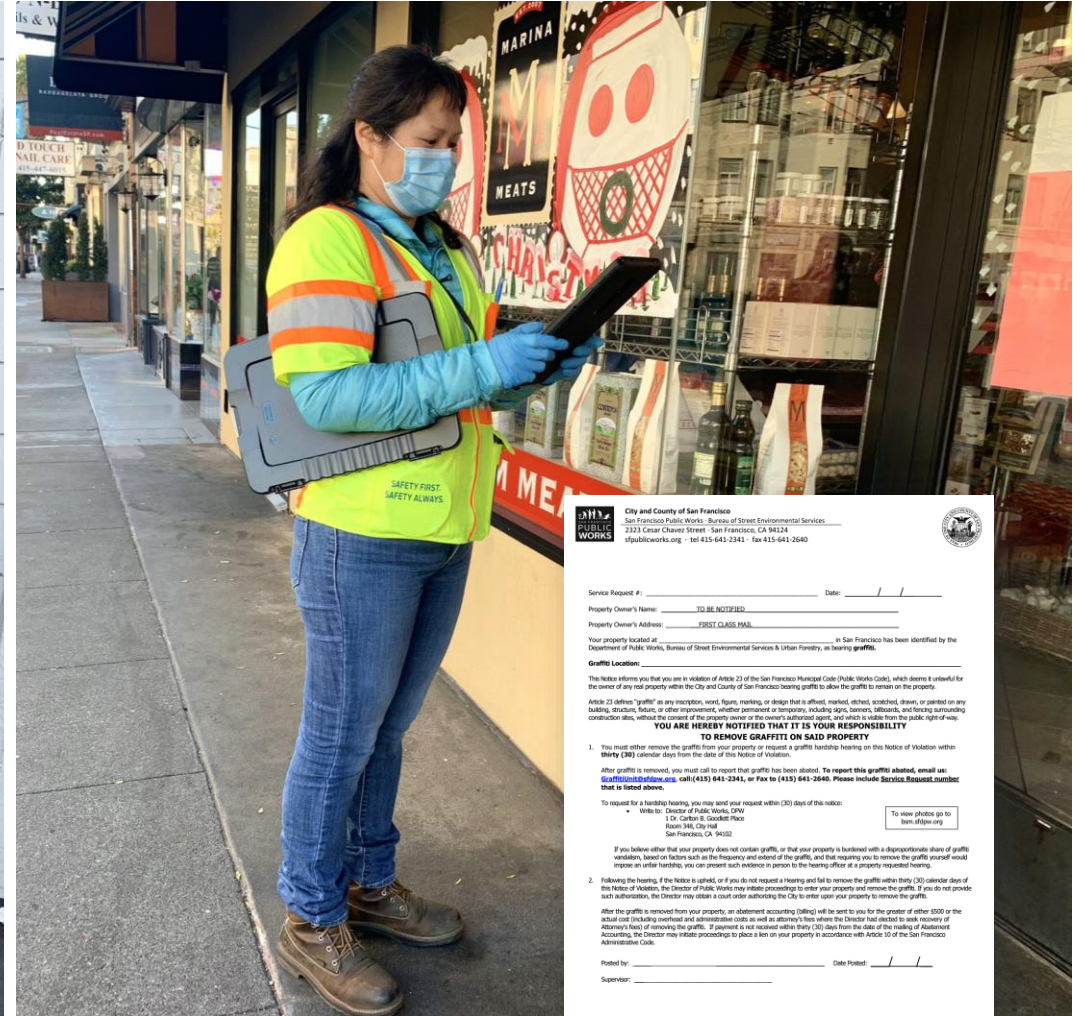
Graffiti abatement – public right of way



34,172 service orders in FY2022

BUREAU OF STREET ENVIRONMENTAL SERVICES

Graffiti enforcement: private property



City and County of San Francisco
San Francisco Public Works - Bureau of Street Environmental Services
2323 Cesar Chavez Street - San Francisco, CA 94124
sfpublicworks.org - tel 415-643-2343 - fax 415-643-2640

Service Request #: _____ Date: ____/____/____

Property Owner's Name: TO BE NOTIFIED

Property Owner's Address: FIRST CLASS 99K

Your property located at _____ in San Francisco has been identified by the Department of Public Works, Bureau of Street Environmental Services & Urban Forestry, as bearing graffiti.

Graffiti Location: _____

This Notice informs you that you are in violation of Article 23 of the San Francisco Municipal Code (Public Works Code), which deems it unlawful for the owner of any real property within the City and County of San Francisco bearing graffiti to allow the graffiti to remain on the property.

Article 23 defines "graffiti" as any inscription, word, figure, marking, or design that is affixed, marked, etched, scratched, drawn, or painted on any building, structure, fixture, or other improvement, whether permanent or temporary, including signs, banners, billboards, and fencing surrounding construction sites, without the consent of the property owner or the owner's authorized agent, and which is visible from the public right-of-way.

YOU ARE HEREBY NOTIFIED THAT IT IS YOUR RESPONSIBILITY

TO REMOVE GRAFFITI ON SAID PROPERTY

1. You must either remove the graffiti from your property or request a hearing within thirty (30) calendar days from the date of this Notice of Violation.

After graffiti is removed, you must call to report that graffiti has been abated. To report this graffiti abated, email us: Graffiti@sfpublicworks.org, call (415) 643-2343, or Fax to (415) 643-2646. Please include Service Request number that is listed above.

To request for a hearing, you may send your request within (30) days of this notice:

- Write to: Director of Public Works, DOW
1 Dr. Carlton B. Goodlett Place
Room 108, 10th Hall
San Francisco, CA 94103

To view photos go to bam.sf.gov

If you believe either that your property does not contain graffiti, or that your property is burdened with a disproportionate share of graffiti violations, based on factors such as the frequency and extent of the graffiti, and that requiring you to remove the graffiti yourself would impose an undue hardship, you can present such evidence in person to the hearing officer at a properly requested hearing.

2. Following the hearing, if the Notice is upheld, or if you do not request a hearing and fail to remove the graffiti within thirty (30) calendar days of this Notice of Violation, the Director of Public Works may initiate proceedings to enter your property and remove the graffiti. If you do not provide such authorization, the Director may obtain a court order authorizing the City to enter your property to remove the graffiti.

After the graffiti is removed from your property, the abatement accounting (billing) will be sent to you for the greater of either \$500 or the actual cost (including overhead and administrative costs as well as attorney's fees when the Director had elected to seek recovery of attorney's fees) of removing the graffiti. If payment is not received within thirty (30) days from the date of the mailing of Abatement Accounting, the Director may initiate proceedings to place a lien on your property in accordance with Article 10 of the San Francisco Administrative Code.

Posted by: _____ Date Posted: ____/____/____

Supervisor: _____

13,033 service orders in FY2022

BUREAU OF STREET ENVIRONMENTAL SERVICES

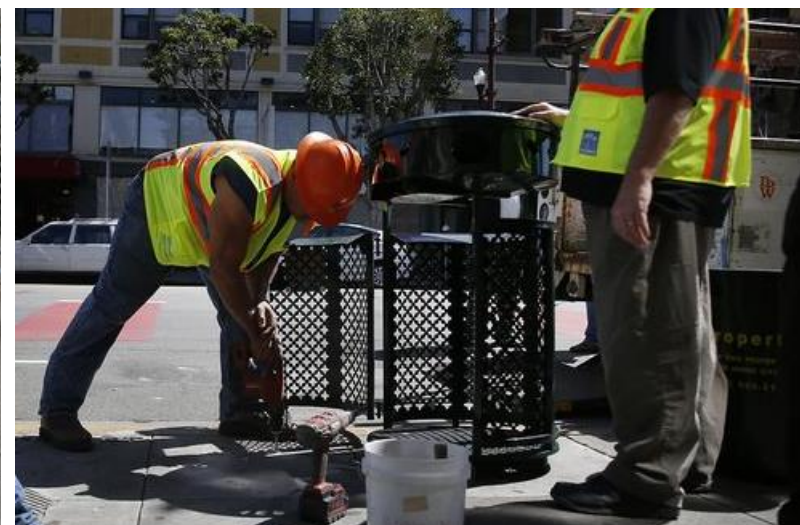
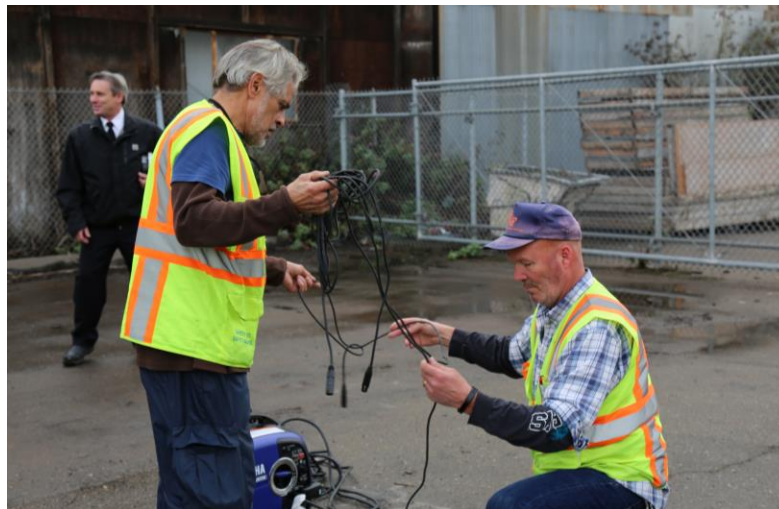
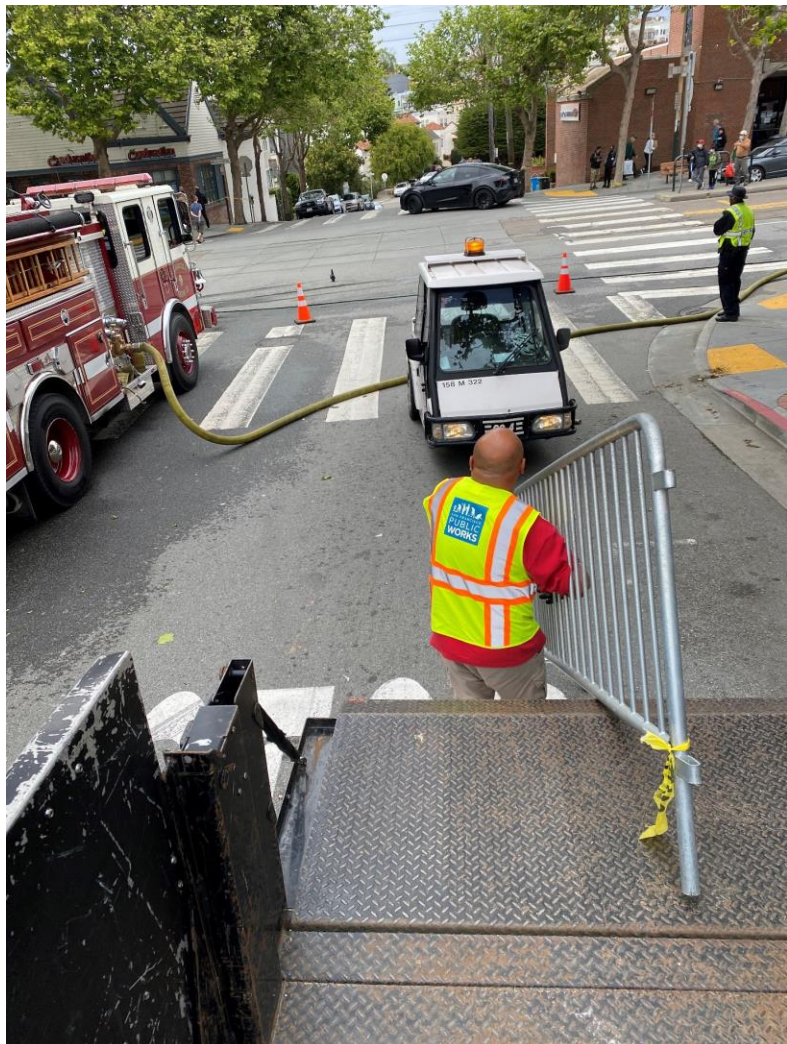
Corridors program



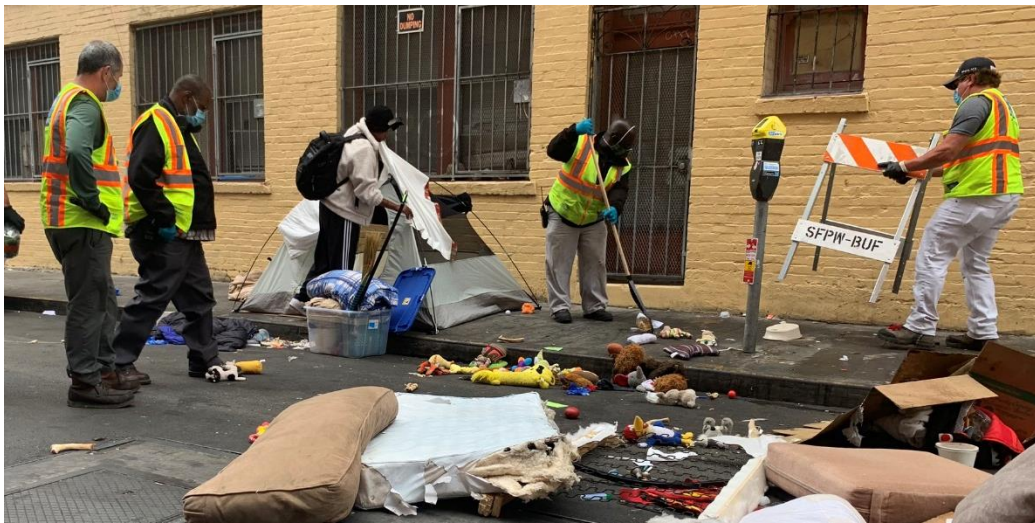
96 corridor workers deployed to neighborhoods across the City

BUREAU OF STREET ENVIRONMENTAL SERVICES

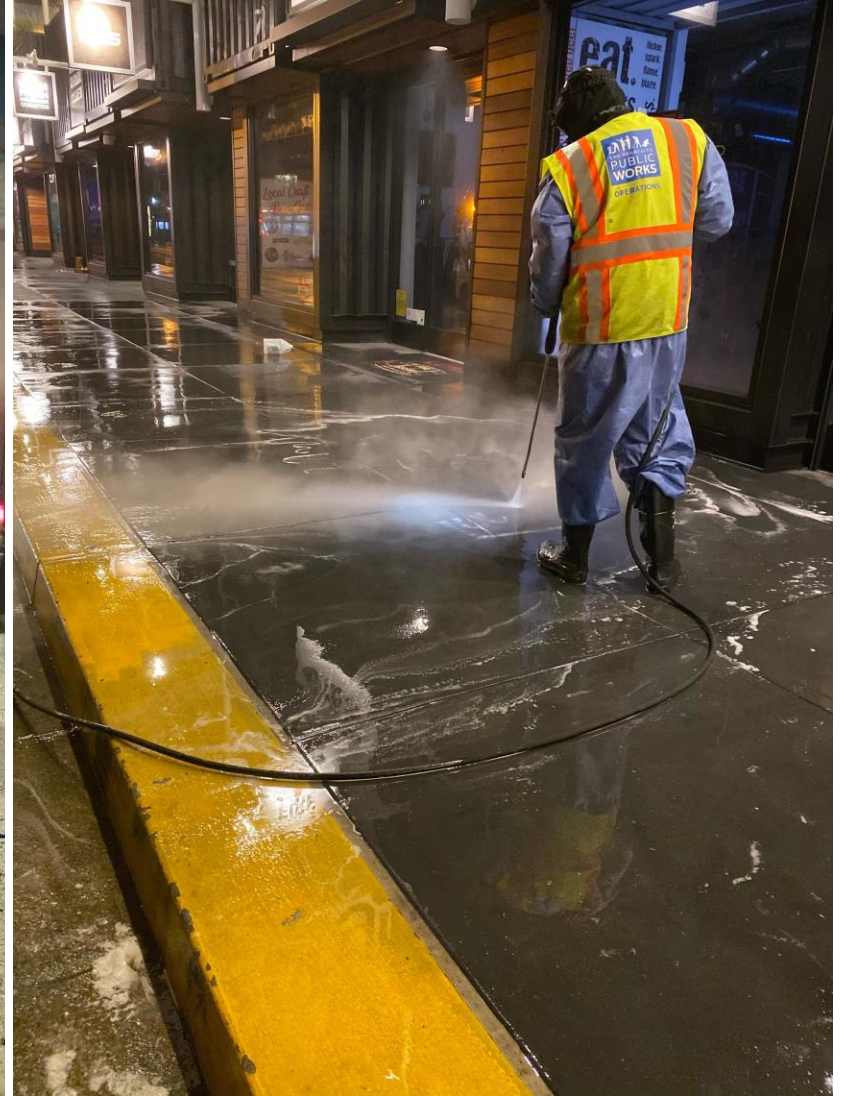
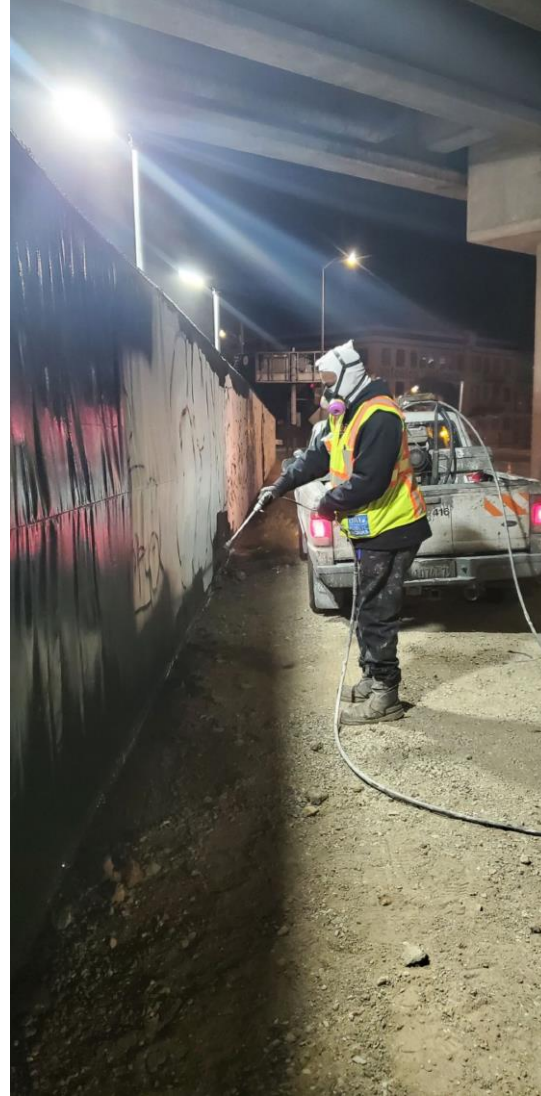
Special projects



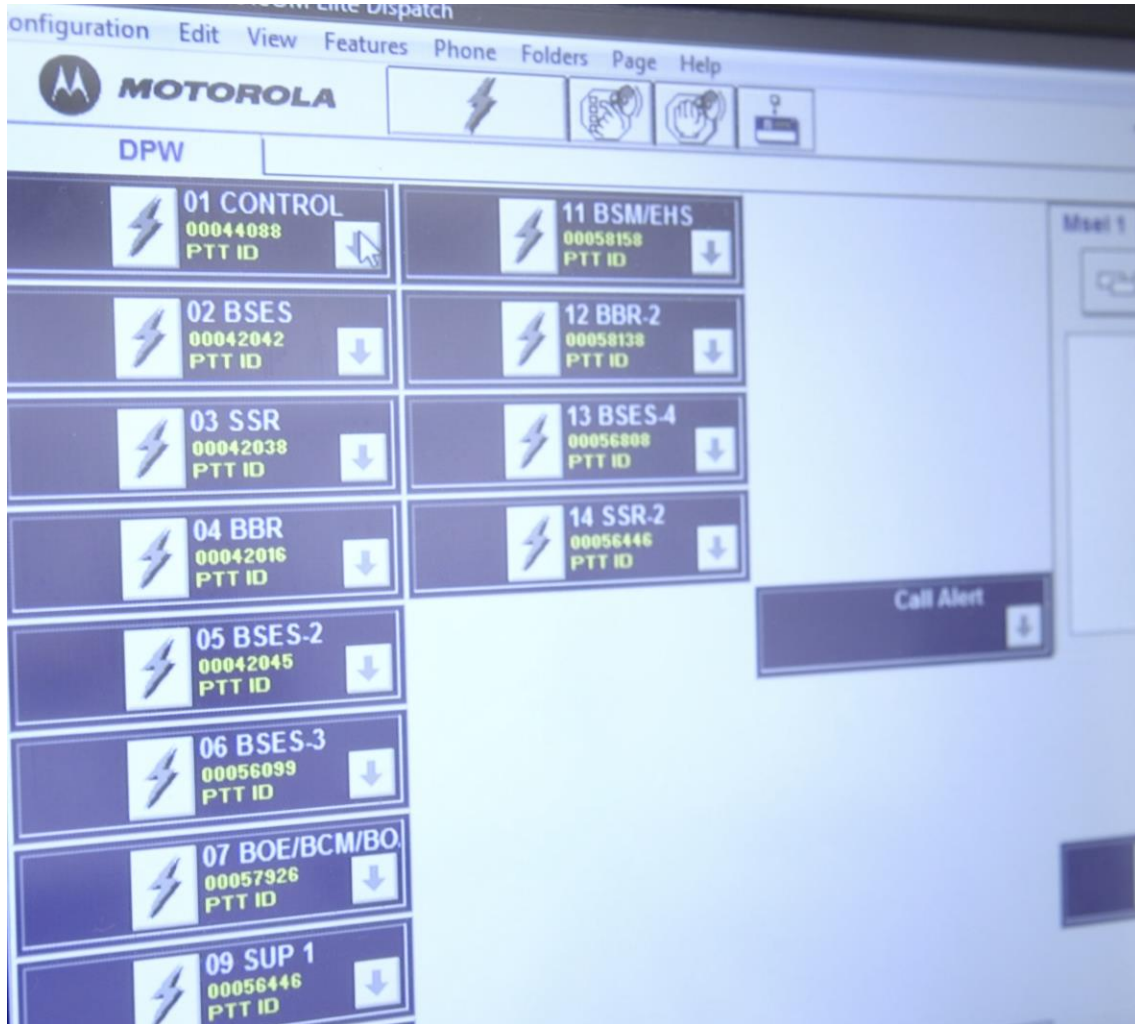
Hot Spots team



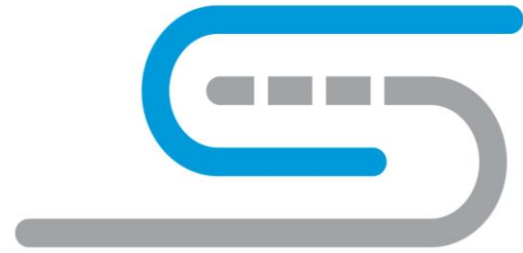
Night crew



Radio Room



178,17 SES-related service orders in FY2022



SANITATION
& STREETS

SAN FRANCISCO

Thank you!