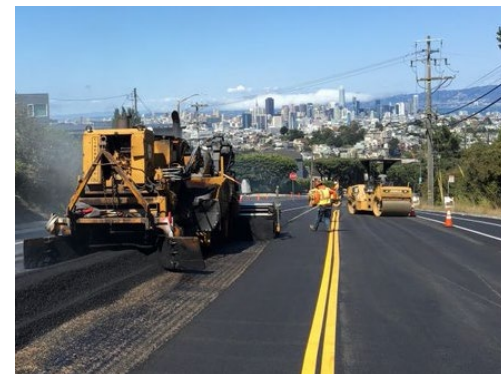
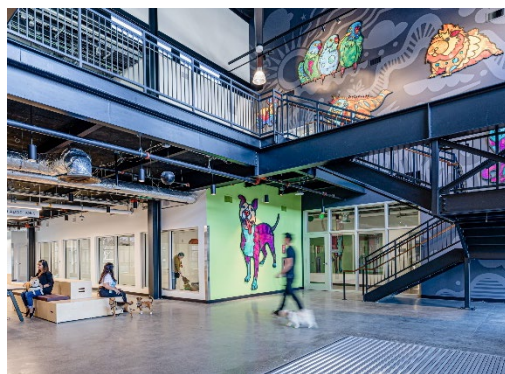


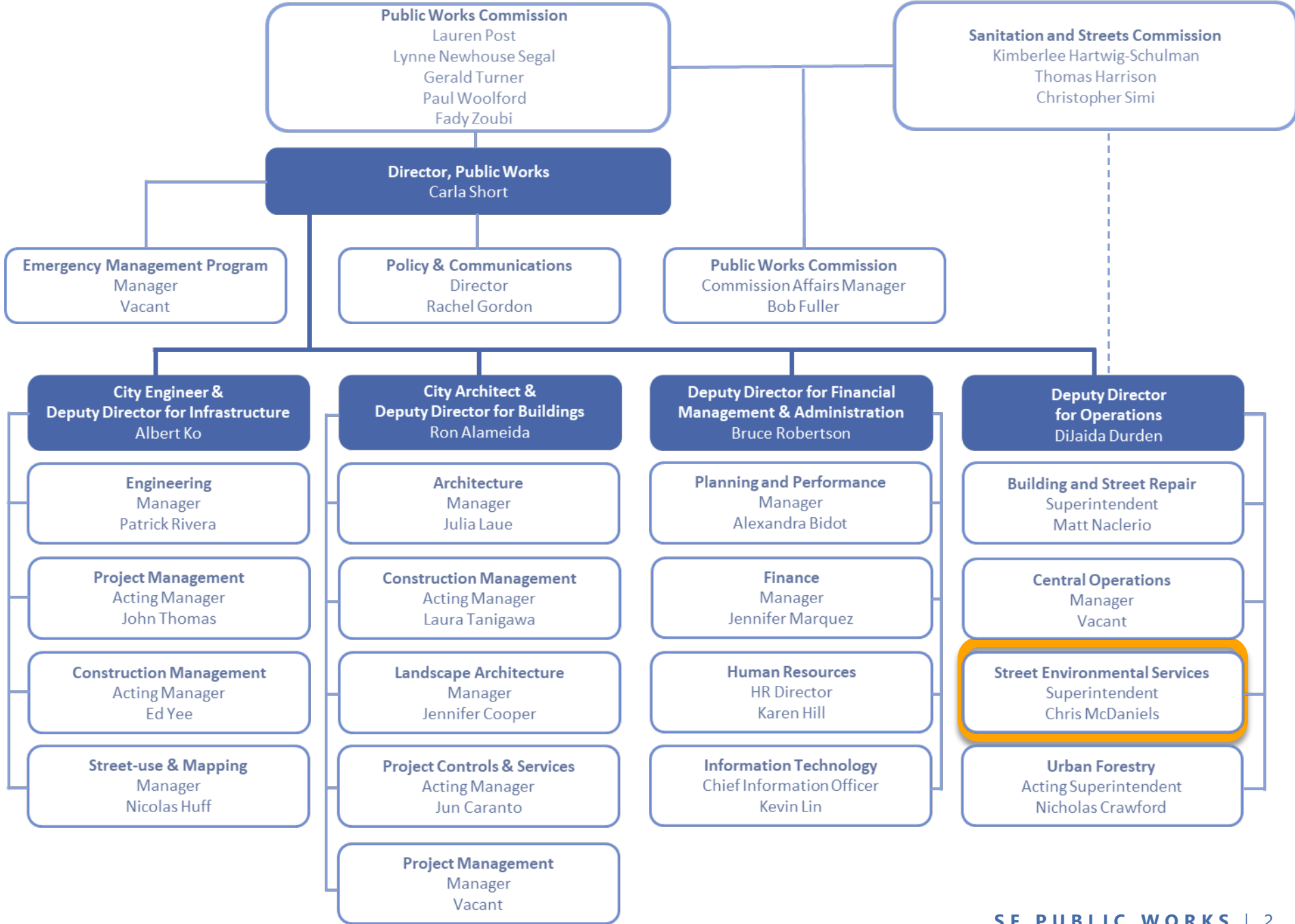
Sept. 29, 2023

# Bureau of Street Environmental Services

Christopher McDaniels  
Superintendent of the Bureau of Street Environmental Services




# Where We Fit



# Budget Snapshot



**24/7**  
Operation



Budget:  
**\$115.6M**



Employees (FTE):  
**351**

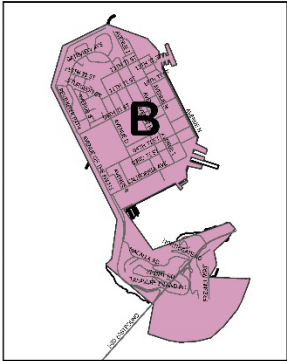
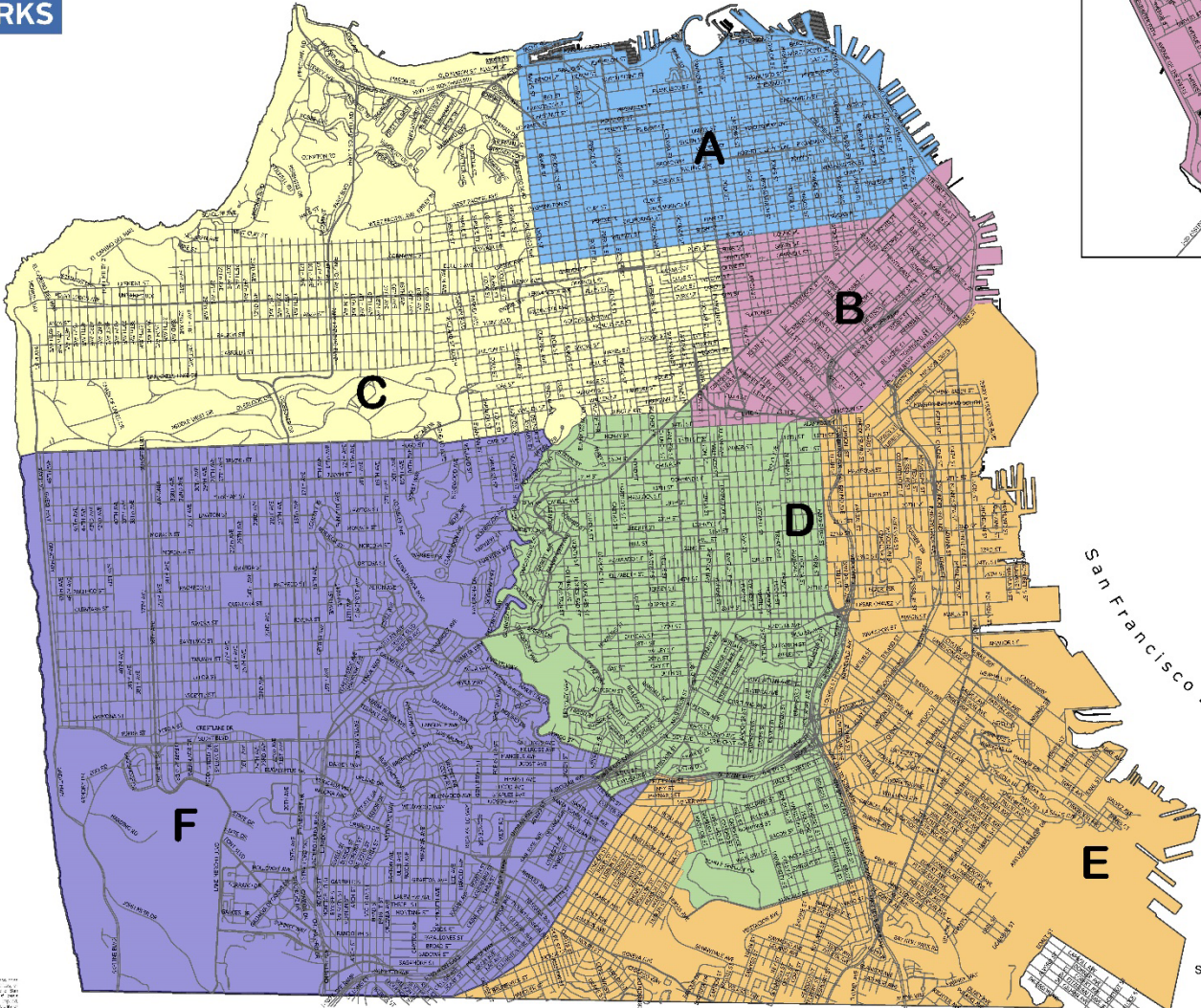
# Organization Chart

	Chris McDaniels Superintendent	
Kenny Bruce Assistant Superintendent Zones and Swing	Jonathan Vaing Assistant Superintendent Special Operations	Mark Roumbanis Assistant Superintendent Mechanical Sweeping
Zone A Tessa Jones	Graffiti Public Nicole Dela Garza	Dispatch Nicole Cook
Zone B Khaled Shehadeh	Graffiti Private Alisha Whitt	Nights Adam Maroney
Zone C Kareem Jackson	Corridors Fernando Mendoza Corey Jackson	Hot Spots Darryl Dilworth
Zone D Alberto Zapata	Special Projects Edgar Garcia	Alley Crew Nathaniel Mansker
Zone E Robert Milton		Radio Room Eric Guajardo
Zone F John Reilly		
Swing Steven Duong		

# Zone Map



## BSES Zones Year 2023



BSES Zones

- A
- B
- C
- D
- E
- F



San Francisco Department of Public Works  
 Source: DPW  
 Date: May 2023  
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# Mechanical Street Cleaning



# Litter Patrol



# Power Washing/Steaming





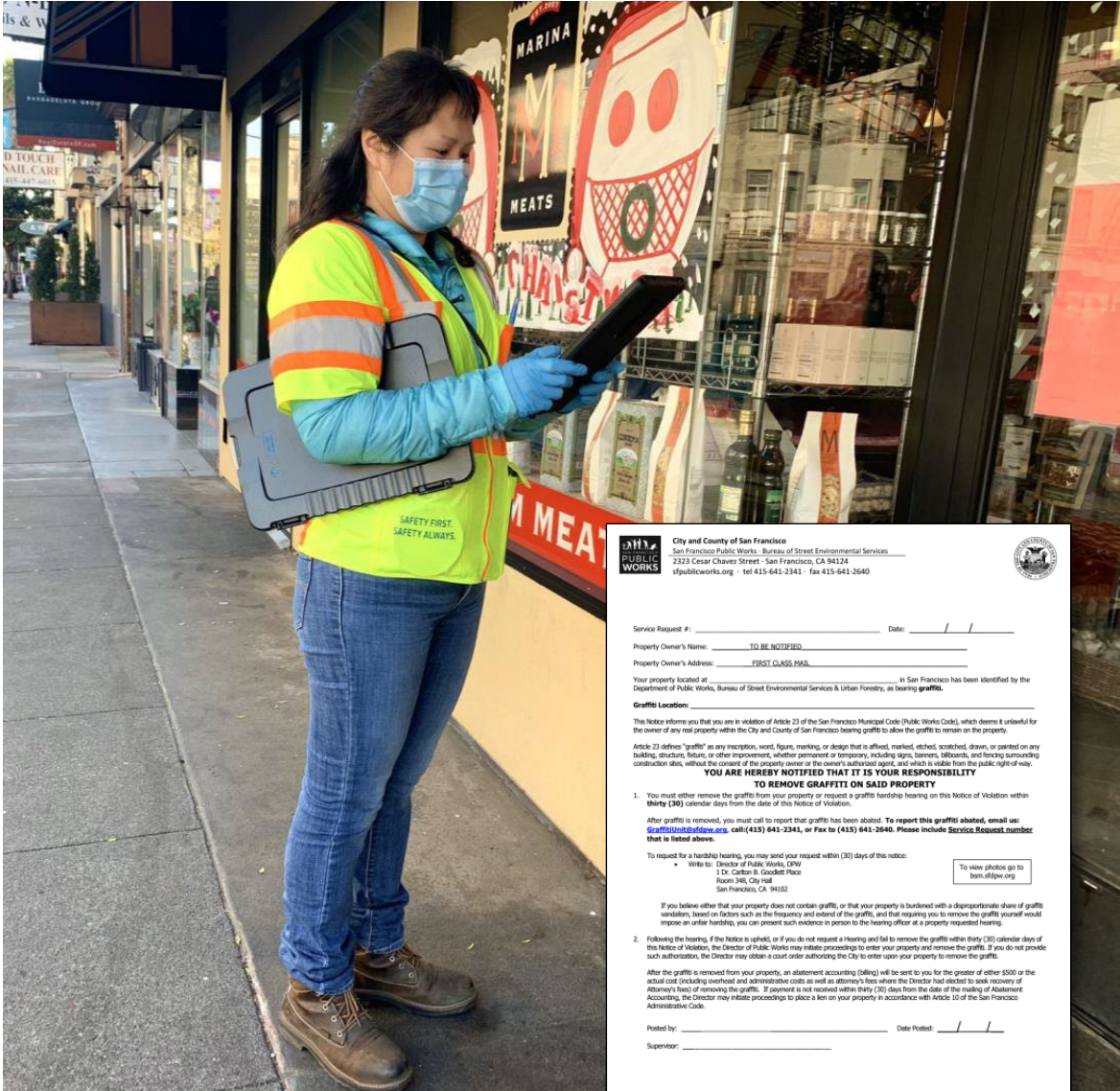
# Emergency Response



# Graffiti Abatement – Public Right Of Way



# Graffiti Enforcement: Private Property



**SF PUBLIC WORKS** City and County of San Francisco  
 San Francisco Public Works - Bureau of Street Environmental Services  
 2323 Cesar Chavez Street - San Francisco, CA 94124  
 sfpublicworks.org - Tel 415-641-2341 - Fax 415-641-2640

Service Request #: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Property Owner's Name: TO BE NOTIFIED

Property Owner's Address: FIRST CLASS MAIL

Your property located at \_\_\_\_\_ in San Francisco has been identified by the Department of Public Works, Bureau of Street Environmental Services & Urban Forestry, as bearing graffiti.

**Graffiti Location:**

The Notice informs you that you are in violation of Article 23 of the San Francisco Municipal Code (Public Works Code), which deems it unlawful for the owner of any real property within the City and County of San Francisco bearing graffiti to allow the graffiti to remain on the property.

Article 23 defines "graffiti" as any inscription, word, marking, or design that is affixed, marked, etched, scratched, drawn, or painted on any building, structure, fixture, or other improvement, whether permanent or temporary, including signs, banners, billboards, and fencing surrounding construction sites, without the consent of the property owner or the owner's authorized agent, and which is visible from the public right-of-way.

**YOU ARE HEREBY NOTIFIED THAT IT IS YOUR RESPONSIBILITY TO REMOVE GRAFFITI ON SAID PROPERTY**

- You must either remove the graffiti from your property or request a graffiti hardship hearing on this Notice of Violation within **thirty (30)** calendar days from the date of this Notice of Violation.

After graffiti is removed, you must call to report that graffiti has been abated. To report this graffiti abated, email us: [Graffiti@sfpublicworks.org](mailto:Graffiti@sfpublicworks.org), call (415) 641-2341, or Fax to (415) 641-2640. Please include **Service Request number that is listed above**.

To request for a hardship hearing, you may send your request within (30) days of this notice:

- Write to: Director of Public Works, DWP  
 1 Dr. Carlton B. Goodlett Place  
 Room 340, City Hall  
 San Francisco, CA 94102

To view photos go to [sfmwp.org](http://sfmwp.org)

- Following the hearing, if the notice is upheld, or if you do not request a hearing and fail to remove the graffiti within thirty (30) calendar days of this Notice of Violation, the Director of Public Works may initiate proceedings to enter your property and remove the graffiti. If you do not provide such authorization, the Director may obtain a court order authorizing the City to enter upon your property to remove the graffiti.

After the graffiti is removed from your property, an abatement accounting (bill) will be sent to you for the greater of either \$500 or the actual cost (including overhead and administrative costs as well as attorney's fees when the Director has elected to seek recovery of Attorney's fees) of removing the graffiti. If payment is not received within thirty (30) days from the date of the mailing of Abatement Accounting, the Director may initiate proceedings to place a lien on your property in accordance with Article 10 of the San Francisco Administrative Code.

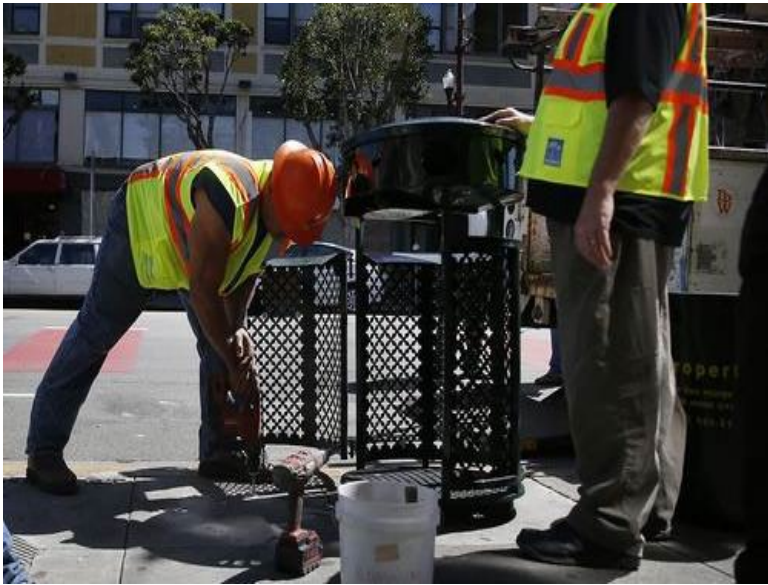
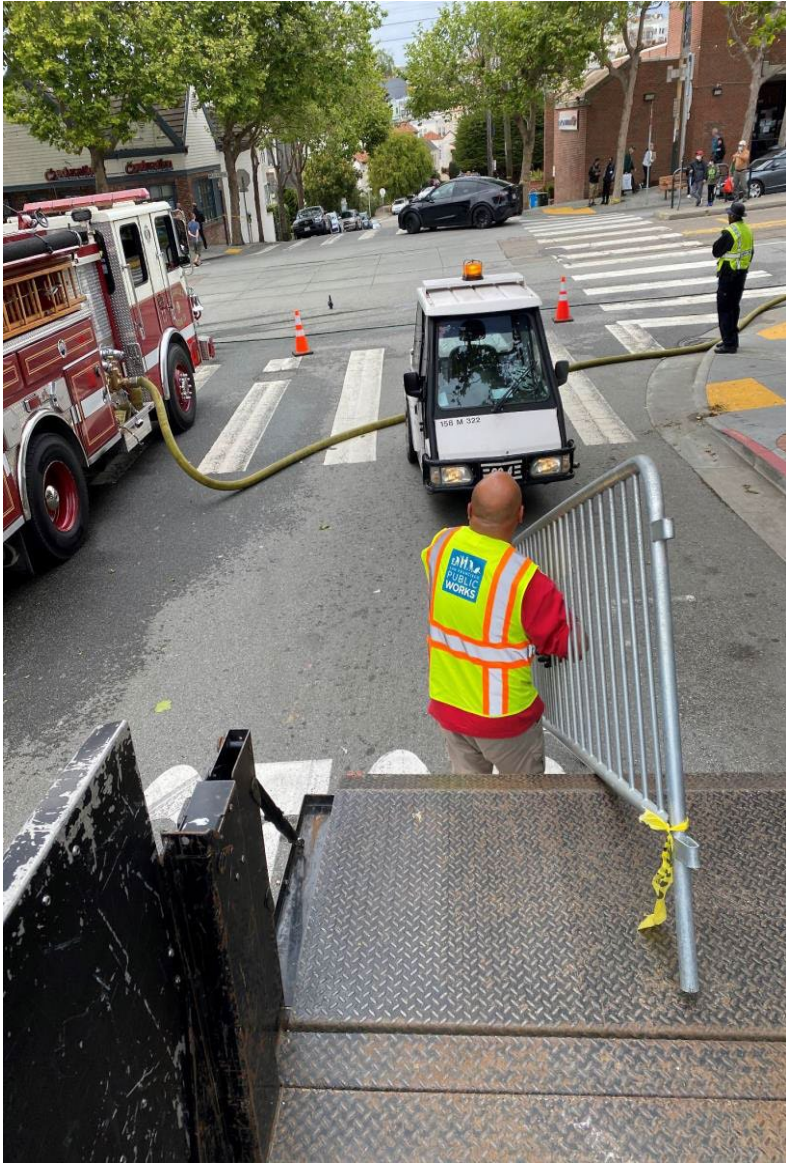
Posted by: \_\_\_\_\_ Date Posted: \_\_\_\_/\_\_\_\_/\_\_\_\_

Supervisor: \_\_\_\_\_

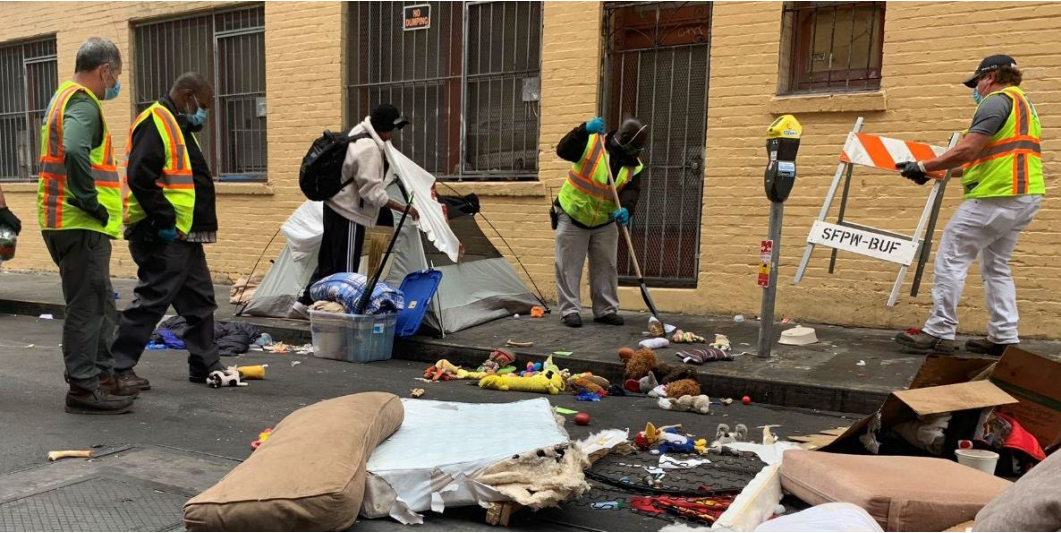
# Corridors Program



# Special Projects



# Hot Spots Team



# Alley Crew

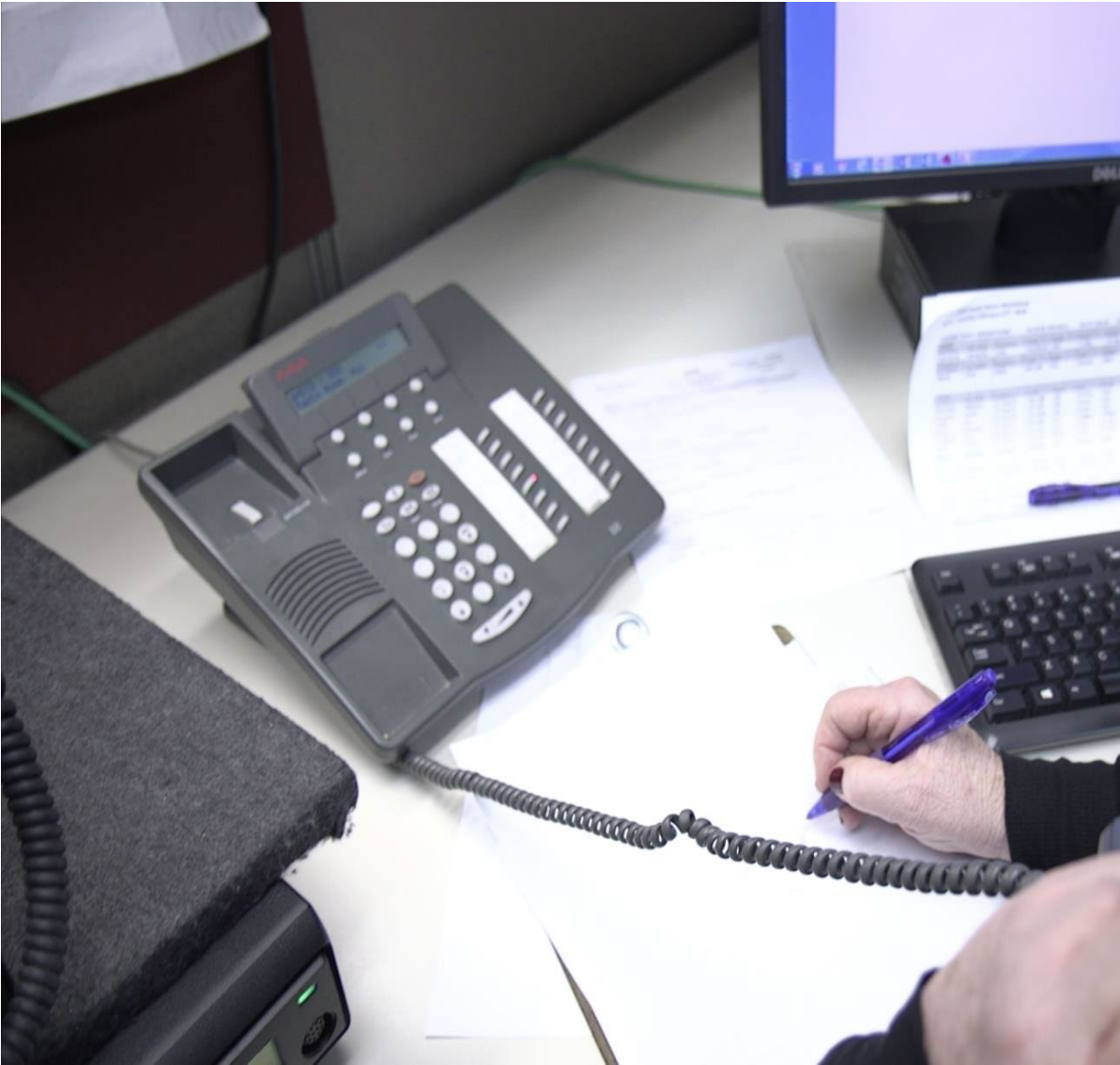
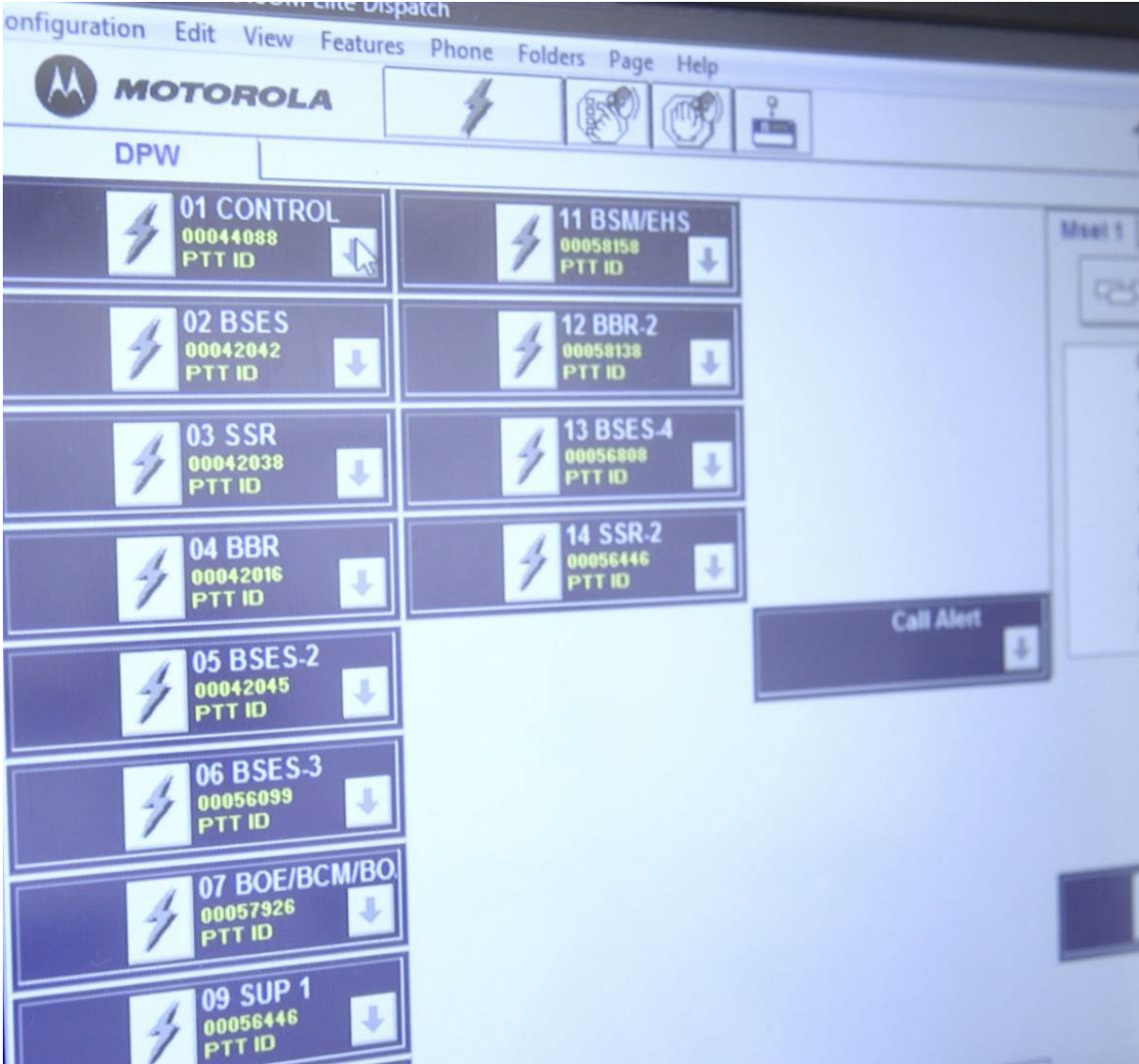


# Night Crew





# Radio Room





# QUESTIONS