Sanitation and Streets Commission Hearing





May 15, 2023

Business Overview

Business Structure

- Golden Gate ("RGG")
- - Recycle Central
 - iMRF
 - Transfer Station
 - Organics
 - Public Reuse and Recycling Area
 - Household Hazardous Waste

Collections provided by Recology Sunset Scavenger ("RSS") and Recology

Disposal and processing provided by Recology San Francisco ("RSF")

Number of Ratepayer Customers

Commercial, 16,000

Apartment, 8,400

Residential, 139,000



Consolidated SF Recology Companies Costs

RY 2022A, in millions

Capital, \$24.9 , 7%



Labor and Benefits , \$212.3 , 61%



Managing Costs: RSS / RGG

Costs managed in response to pandemic-related service changes:

RSS/RGG Revenue and Expenses at RY2018 Rates



Costs managed in response to pandemic-related service changes:



——Total Expenses



RSF Revenue and Expenses at RY2018 Rates



Business Impacts

 Reduction in commercial activity a increase



Fewer tons collected	Lower revenue	Same fixe
by RSS / RGG	at RSF	costs at RS

Reduction in commercial activity and lower tons collected drives a rate

ed Higher per-ton Higher tipping Results in higher SF processing costs fee needed RSS / RGG rates



Rate Change Request

Collection increase

Tipping fee increase

Impact of tipping fee increase on ratepayer:

• ~30% of collection rates are for tipping fees

RY 2024	RY 2025		
3.90%	2.17%		
16.36%	0.08%		

RY2024 RATE @\$48.70





Rate-Setting Methodology



Rate-Setting Methodology

- Cost plus allowed profit model

- Some operating expenses are not included in calculation of rates Profit allowed on subset of expenses ("OR eligible expenses") No profit allowed on certain expenses ("Non-OR eligible expenses") Collection of impound and ZWI funding ("Pass through collections")







• Rate change calculation:





Rate-Setting Methodology

Operating Ratio

- Standard mechanism in waste industry to calculate target profit
- 91% OR generates low profit levels by industry standards
 High OR = low profit
- Applied only to a portion of expenses ("OR-eligible expenses")
 - Effective profit margin lower 8.2%
- OR-eligible expenses are approximately 65% of RSS / RGG expenses and approximately 80% of RSF expenses
- Calculation example:
 - OR-eligible expenses of \$1,000.00
 - \$1,000.00 divided by 91% equals \$1,098.90
 - \$1,098.90 less \$1,000.00 equals \$98.90 in profit
- 0 \$1,098.90 \$98.90 in profit

Required Revenue - RSF

RY 2024 RSF Revenue Requirement







RY 2024 SSGG Revenue Requirement

Abandoned Materials Collection

Abandoned Materials



Abandoned Materials

Tonnage down slightly and vast majority of calls unique

RY	Tons Collected	YOY Change	311 Requests	Duplicated	Adjusted 311 Requests	YOY Change
2018	4,655		99,804	3,793	96,011	
2019	4,693	1%	114,816	4,363	110,453	15%
2020	5,456	16%	135,257	5,140	130,117	18%
2021	5,185	-5%	110,104	4,184	105,920	-19%
2022	4,408	-15%	113,282	4,305	108,977	3%
2022 vs 2018		-5%				14%

- Adjusted 311 requests show demand for program, not tonnage

 - Requires more trucks and drivers to meet 4-hour service goal

 Number of unduplicated service requests up by 14% for CY22 vs CY18 Tonnage down by 5%, indicating lighter material that is more dispersed

Enhancement: One Additional Abandoned Materials Zone Goal

- Francisco

Rate Requirements

- 2 additional driver FTE = \$476K per year
- 2 additional collection vehicles = \$493K truck acquisition cost

Abandoned Materials

• Existing 5 zones to be split across 6 zones, each with a dedicated route To respond to ongoing increases in service requests above current service capacity and provide proactive service capability to all zones covering San

• With the additional service capability, all zones will be able to more quickly respond to 311 service requests and will be able to proactively drive streets within their zones to collect abandoned material before a 311 call is received

Abandoned Materials - Cardboard

Enhancement: Two Abandoned Cardboard Routes

- Abandoned cardboard grew significantly due to a drop in commodity prices and absence of independent haulers
- City engaged Recology to respond and two dedicated abandoned cardboard routes were deployed to commercial corridors
- Recology proposes to continue these collection routes as they enhance street cleanliness while diverting the material
- Since February, over 160 tons and approximately 20,000 "bundles" of cardboard have been removed
- Cardboard collection: 2 new FTE @ \$476k to replace overtime currently incurred

Public Receptacles

Public Receptacles



Public Receptacles

Current Service Levels

- Dedicated public receptacle routes for additional service of high use cans 10 driver FTE and 10 route trucks

 - Routes are scheduled to begin service after standard collection routes • Estimated direct program cost = \$4.1M per year

Current Service Analysis

- Commercial corridors outside of the downtown area are requiring additional service of public receptacles
- Installation of sensors is projected to increase the frequency of service requests and need for dynamic routes, which requires additional capacity 311 calls for overflow requests for CY 2023 are on pace to increase by 285%
- over CY 2022

Enhancement: Two Additional Dedicated Public Receptacle Routes Goal

- To provide the additional resources needed to meet increased public deployment
- Additional dedicated public receptacle routes will add capacity for approximately 150,000 additional stops annually

Rate Requirements

- 2 additional driver FTE = \$476K per year
- 2 additional collection vehicles = \$410K truck acquisition cost

receptacle service requests and future scheduling flexibility for sensor



Thank you



