

Street Cleanliness Update

Agenda

- Meetings with Controller's Office
- Clarification Determination
- BSES Recommendations
- Conclusion

Meetings with Controller's Office

- Attended several meeting with Controller's Office
- Requested to assist with completion of their Report
- Reviewed Entire Report with Controller's Office Team
- Report was based on a Survey on cleanliness

Clarification Determination

- Survey was a snapshot in time and only captured a small window
- Survey samples were only taken during certain times
- Survey sample were only taken from random locations
- Survey Report is a tool to assist us Maintain Cleanliness

Internal Continuous Improvements Tools

- 311 service volume
- BSES staff inspections and call ins
- Zones Coverage
- Alley Crew
- Hot Spot Crew
- Corridor Crews
- Clean Corridor Routes

External Continuous Cleanliness Tools

- Controller's Office Survey Report
- Community Benefit Districts – TL CBD and SOMA CBD
- Community Groups /Volunteer events – 100 events per month
- Workforce Development Grants – Cleaning and pressure washing

SES – Recommendations 1

- Regular Meeting with Controller's Office
- Identify larger sample size and locations
- Multiple evaluation on each route
- Recalibrate the evaluation standard to reflect reality
- Evaluate during all part of the day including evening and nights
- Identify limitations and expectations
- Identify responsibilities
- Identify causes of moderate and severe instances

SES – Recommendations 2

- Evaluate how long cleanliness is maintained
- Evaluate Clean Corridor Routes
- Evaluate impacts proactive Clean Corridor work
- Evaluate impacts of CBD and other community groups

Conclusion

- Continued work with Controller's Office is needed
- SES appreciates the addition Controller's Office tool for Cleanliness
- SES will continue to work hard on the Maintenance of Cleanliness